

Panasonic®

Operating Instructions

Link-to-Cell Cellular Convergence Solution

Model No. **KX-TG7842C**

KX-TG7843C

KX-TG365CSK

KX-TG395CSK

KX-TG7872C

KX-TG7873C



DECT
6.0
Bluetooth®

Model shown is KX-TG7842.

***Before initial use, see “Getting Started”
on page 11.***

Thank you for purchasing a Panasonic product.

Please read these operating instructions before using the unit and save them for future reference.

For assistance, please call **1-800-561-5505** or visit us at **www.panasonic.ca**

Table of Contents

Introduction		Call Display Service	
Model composition	3	Using Call Display service	50
Accessory information	4	Caller list	52
Important Information		Using Bluetooth Devices	
For your safety	7	Copying phonebook from a cellular phone (phonebook transfer)	55
Important safety instructions	8	Text message (SMS) alert	56
For best performance	8	Using a Bluetooth wireless headset (optional) for landline calls	56
Other information	9	Answering System for Landline	
Specifications	10	Answering system for landline	59
Getting Started		Turning the answering system on/ off	59
Setting up	11	Greeting message	59
Intelligent eco mode	13	Listening to messages using the base unit	60
Controls	13	Listening to messages using the handset	61
Display/Indicators	15	Advanced new message alerting features	62
Initial settings	17	Remote operation	63
Link to Cell		Answering system settings	64
Link to cell feature	18	Voice Mail Service for Landline	
Pairing a cellular phone	18	Voice Mail service for landline	66
Link to cell settings	19	Intercom/Locator	
Making/Answering Calls Using the Handset		Intercom	68
Making cellular calls	22	Handset locator	68
Making landline calls	22	Transferring calls, conference calls	68
Answering calls	23	Useful Information	
Useful features during a call	23	Wall mounting	70
Power back-up operation for landline	26	Error messages	71
Making/Answering Calls Using the Base Unit		Troubleshooting	72
Making cellular calls	29	Industry Canada Notices and other information	80
Making landline calls	29	Warranty	81
Answering calls	30	Index	
Useful features during a call	30	Index	82
Shared Phonebook			
Shared phonebook	33		
Speed Dial			
Speed dial	36		
Programming			
Programmable settings	37		
Special programming	45		
Registering a unit	48		

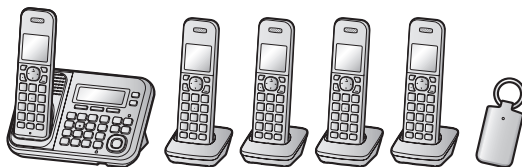
Model composition

■ KX-TG7841/7871 series



- Model shown is KX-TG7842.

■ KX-TG395SK



Series	Model No.	Base unit	Handset	
		Part No.	Part No.	Quantity
KX-TG7841 series	KX-TG7842	KX-TG7841	KX-TGA680	2
	KX-TG7843	KX-TG7841	KX-TGA680	3
	KX-TG365SK	KX-TG7841	KX-TGA680	5
	KX-TG395SK*1	KX-TG7841	KX-TGA680	5
KX-TG7871 series*2	KX-TG7872	KX-TG7871	KX-TGA680	2
	KX-TG7873	KX-TG7871	KX-TGA680	3

*1 A key detector (KX-TGA20) is supplied in this model. The key detector is pre-registered to the unit. By attaching the key detector to an easy-to-lose item in advance, you can locate and find the mislaid item. Read the installation guide for more information on the key detector.

*2 The following features are provided for these models:

- USB charging (USB jack is on the left side of the base unit)
- Text message alert feature
- The suffix (C) in the following model numbers will be omitted in these instructions:
KX-TG7842C/KX-TG7843C/KX-TG365CSK/KX-TG395CSK/KX-TG7872C/KX-TG7873C

Introduction

Accessory information

Supplied accessories

No.	Accessory item/Part number	KX-TG7842 KX-TG7872	KX-TG7843 KX-TG7873	KX-TG365SK KX-TG395SK
①	AC adaptor*1	1	1	1
②	Telephone line cord	1	1	1
③	Desk stand/Wall mounting adaptor*2	1	1	1
④	Rechargeable batteries*3	4	6	10
⑤	Handset cover*4	2	3	5
⑥	Belt clip	2	3	3
⑦	Charger	1	2	4

*1 PNLV226: KX-TG7842/KX-TG7843/KX-TG365SK/KX-TG395SK

PNLV234: KX-TG7872/KX-TG7873

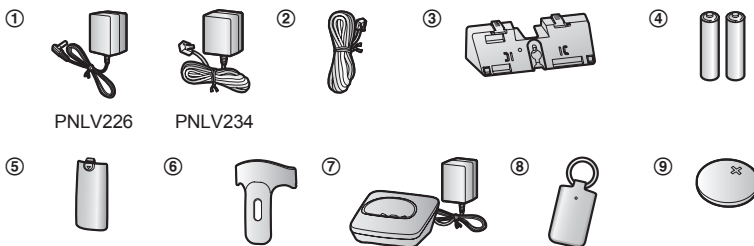
*2 The desk stand/wall mounting adaptor comes attached to the base unit.

*3 See page 5 for replacement battery information.

*4 The handset cover comes attached to the handset.

■ For KX-TG395SK

No.	Accessory item/Part number	Quantity
⑧	Key detector/KX-TGA20	1
⑨	CR coin cell lithium battery/CR2032	1



Additional/replacement accessories

Please contact your nearest Panasonic dealer for sales information.

Accessory item	Order number
Rechargeable batteries	HHR-4DPA or HHR-4MRA*1 Battery type: – Nickel metal hydride (Ni-MH) – 2 x AAA (R03) size for each handset
Headset	KX-TCA400, KX-TCA430
Range extender	KX-TGA405
Key detector	KX-TGA20*2

*1 Replacement batteries may have a different capacity from that of the supplied batteries.

*2 By registering the key detector (4 max.) to a Panasonic Digital Cordless Phone and attaching it to an easy-to-lose item in advance, you can locate and find the mislaid item to which the key detector is attached. Please visit our Web site:
<http://panasonic.net/pcc/products/telephone/p/tga20/>

Expanding your phone system

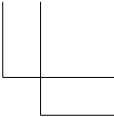
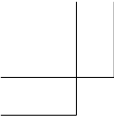
Handset (optional): KX-TGA680C	
You can expand your phone system by registering optional handsets (6 max.) to a single base unit. Optional handsets may be a different colour from that of the supplied handsets.	

Bluetooth® devices

You can expand your phone system by pairing the following units to a single base unit.

Your Bluetooth cellular phone*1: 2 max. (for cellular calls: page 18)	
Your Bluetooth headset*1: 1 max. (for a wireless hands-free conversation: page 56)	

*1 Your cellular phone and headset must be Bluetooth wireless technology compatible. For more details and the list of compatible cellular phones, please visit our Web site:
<http://www.panasonic.ca/link2cell>



Introduction

Trademarks

- The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Panasonic Corporation is under licence. All other trademarks identified herein are the property of their respective owners.

Important Information

For your safety

To prevent severe injury and loss of life/property, read this section carefully before using the product to ensure proper and safe operation of your product.

WARNING

Power connection

- Use only the power source marked on the product.
- Do not overload power outlets and extension cords. This can result in the risk of fire or electric shock.
- Completely insert the AC adaptor/power plug into the power outlet. Failure to do so may cause electric shock and/or excessive heat resulting in a fire.
- Regularly remove any dust, etc. from the AC adaptor/power plug by pulling it from the power outlet, then wiping with a dry cloth. Accumulated dust may cause an insulation defect from moisture, etc. resulting in a fire.
- Unplug the product from power outlets if it emits smoke, an abnormal smell, or makes an unusual noise. These conditions can cause fire or electric shock. Confirm that smoke has stopped emitting and contact an authorized service centre.
- Unplug from power outlets and never touch the inside of the product if its casing has been broken open.
- Never touch the plug with wet hands. Danger of electric shock exists.

Installation

- To prevent the risk of fire or electrical shock, do not expose the product to rain or any type of moisture.
- Do not place or use this product near automatically controlled devices such as automatic doors and fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.

- Do not allow the AC adaptor or telephone line cord to be excessively pulled, bent or placed under heavy objects.

Operating safeguards

- Unplug the product from power outlets before cleaning. Do not use liquid or aerosol cleaners.
- Do not disassemble the product.
- Do not spill liquids (detergents, cleansers, etc.) onto the telephone line cord plug, or allow it to become wet at all. This may cause a fire. If the telephone line cord plug becomes wet, immediately pull it from the telephone wall jack, and do not use.

Medical

- Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids, to determine if they are adequately shielded from external RF (radio frequency) energy. (The product operates in the frequency range of 1.92 GHz to 1.93 GHz, and the RF transmission power is 115 mW (max.).)
- Do not use the product in health care facilities if any regulations posted in the area instruct you not to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

CAUTION

Installation and location

- Never install telephone wiring during an electrical storm.
- Never install telephone line jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- The AC adaptor is used as the main disconnect device. Ensure that the AC outlet is installed near the product and is easily accessible.
- This product is unable to make calls when:

Important Information

- the handset batteries need recharging or have failed.
- there is a power failure.

Battery

- We recommend using the batteries noted on page 5. **USE ONLY rechargeable Ni-MH batteries AAA (R03) size.**
- Do not mix old and new batteries.
- Do not open or mutilate the batteries. Released electrolyte from the batteries is corrosive and may cause burns or injury to the eyes or skin. The electrolyte is toxic and may be harmful if swallowed.
- Exercise care when handling the batteries. Do not allow conductive materials such as rings, bracelets, or keys to touch the batteries, otherwise a short circuit may cause the batteries and/or the conductive material to overheat and cause burns.
- Charge the batteries provided with or identified for use with this product only, in accordance with the instructions and limitations specified in this manual.
- Only use a compatible base unit (or charger) to charge the batteries. Do not tamper with the base unit (or charger). Failure to follow these instructions may cause the batteries to swell or explode.

Attention:



A nickel metal hydride battery that is recyclable powers the product you have purchased.

Please call 1-800-8-BATTERY (1-800-822-8837) for information on how to recycle this battery.

Important safety instructions

When using your product, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Do not use this product near water for example, near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

SAVE THESE INSTRUCTIONS

For best performance

Base unit location/avoiding noise

The base unit and other compatible Panasonic units use radio waves to communicate with each other.

- For maximum coverage and noise-free communications, place your base unit:
 - at a convenient, high, and central location with no obstructions between the handset and base unit in an indoor environment.
 - away from electronic appliances such as TVs, radios, personal computers, wireless devices, or other phones.
 - facing away from radio frequency transmitters, such as external antennas of mobile phone cell stations. (Avoid putting the base unit on a bay window or near a window.)
- Coverage and voice quality depends on the local environmental conditions.

Important Information

- If the reception for a base unit location is not satisfactory, move the base unit to another location for better reception.

Environment

- Keep the product away from electrical noise generating devices, such as fluorescent lamps and motors.
- The product should be kept free from excessive smoke, dust, high temperature, and vibration.
- The product should not be exposed to direct sunlight.
- Do not place heavy objects on top of the product.
- When you leave the product unused for a long period of time, unplug the product from the power outlet.
- The product should be kept away from heat sources such as heaters, kitchen stoves, etc. It should not be placed in rooms where the temperature is less than 0 °C (32 °F) or greater than 40 °C (104 °F). Damp basements should also be avoided.
- The maximum calling distance may be shortened when the product is used in the following places: Near obstacles such as hills, tunnels, underground, near metal objects such as wire fences, etc.
- Operating the product near electrical appliances may cause interference. Move away from the electrical appliances.

Routine care

- **Wipe the outer surface of the product with a soft moist cloth.**
- Do not use benzine, thinner, or any abrasive powder.

Other information

CAUTION: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

Notice for product disposal, transfer, or return

- This product can store your private/confidential information. To protect your privacy/confidentiality, we recommend that you erase information such as phonebook or caller list entries from the memory before you dispose of, transfer, or return the product.

ENERGY STAR (for KX-TG7841 series)

As an ENERGY STAR® Partner, Panasonic has determined that this product meets the ENERGY STAR guidelines for energy efficiency. ENERGY STAR is a U.S. registered mark.



Compliance with TIA-1083 standard

Telephone handsets identified with this logo have reduced noise and interference when used with T-Coil equipped hearing aids and cochlear implants.



Important Information

Specifications

- **Standard:**
DECT 6.0 (Digital Enhanced
Cordless Telecommunications 6.0)
Bluetooth wireless technology 2.0
 - **Frequency range:**
1.92 GHz to 1.93 GHz (DECT)
2.402 GHz to 2.48 GHz (Bluetooth)
 - **RF transmission power:**
115 mW (max.)
 - **Power source:**
120 V AC, 60 Hz
 - **Power consumption:**
Base unit:*1
Standby: Approx. 1.2 W
Maximum: Approx. 4.5 W
Base unit:*2
Standby: Approx. 1.2 W
Maximum: Approx. 8.5 W
Charger:
Standby: Approx. 0.1 W
Maximum: Approx. 1.8 W
 - **USB Charger:***2
Output voltage: DC 5 V
Output current: 500 mA
 - **Operating conditions:**
0 °C – 40 °C (32 °F – 104 °F), 20 % – 80 %
relative air humidity (dry)
- *1 KX-TG7841 series: page 3
*2 KX-TG7871 series: page 3

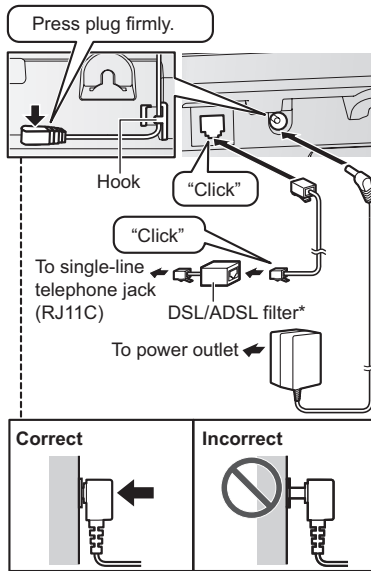
Note:

- Design and specifications are subject to change without notice.
- The illustrations in these instructions may vary slightly from the actual product.

Setting up

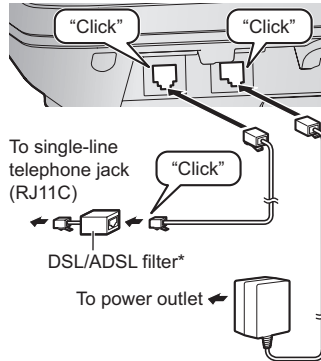
Connections

- If you do not connect the telephone line cord and use only cellular lines, set the cellular line only mode to use this unit more conveniently (page 20).
- **Base unit (KX-TG7841 series: page 3)**
- Use only the supplied Panasonic AC adaptor PNLV226.



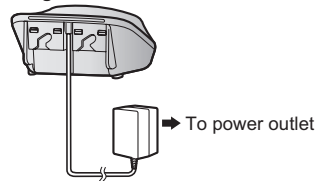
*DSL/ADSL filter (not supplied) is required if you have DSL/ADSL service.

- **Base unit (KX-TG7871 series: page 3)**
- Use only the supplied Panasonic AC adaptor PNLV234.
- The hook of the base unit is not designed to hold the AC adaptor cord for the desk stand or wall mounting use (page 70).



*DSL/ADSL filter (not supplied) is required if you have DSL/ADSL service.

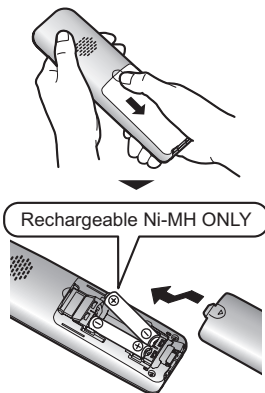
Charger



Getting Started

Battery installation

- USE ONLY Ni-MH batteries AAA (R03) size.
- Do NOT use Alkaline/Manganese/Ni-Cd batteries.
- Confirm correct polarities (+, -).

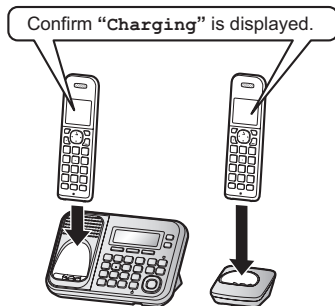


- When the language selection is displayed, see page 17.

Battery charging

Charge for about 7 hours.

- When the batteries are fully charged, "Fully charged" is displayed.



Note when setting up

Note for connections

- The AC adaptor must remain connected at all times. (It is normal for the adaptor to feel warm during use.)
- The AC adaptor should be connected to a vertically oriented or floor-mounted AC outlet. Do not connect the AC adaptor to a ceiling-mounted AC outlet, as the weight of the adaptor may cause it to become disconnected.

Note for battery installation

- Use the supplied rechargeable batteries. For replacement, we recommend using the Panasonic rechargeable batteries noted on page 5, 8.
- Wipe the battery ends (+, -) with a dry cloth.
- Avoid touching the battery ends (+, -) or the unit contacts.

Note for battery charging

- It is normal for the handset to feel warm during charging.
- Clean the charge contacts of the handset, base unit, and charger with a soft and dry cloth once a month. Before cleaning the unit, disconnect from power outlets and any telephone line cords. Clean more often if the unit is exposed to grease, dust, or high humidity.

Battery level

Icon	Battery level
	High
	Medium
	Low
	Needs charging.
	Empty

Panasonic Ni-MH battery performance (supplied batteries)

Operation	Operating time
In continuous use	10 hours max.*1
Not in use (standby)	8 days max.*1

*1 If eco mode is on.

Note:

- Actual battery performance depends on usage and ambient environment.
- Even after the batteries are fully charged, the handset can be left on the base unit or charger without any ill effect on the batteries.
- The battery level may not be displayed correctly after you replace the batteries. In this case, place the handset on the base unit or charger and let it charge for at least 7 hours.

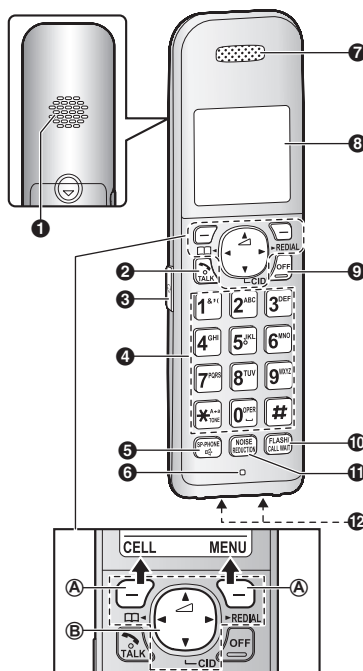
Intelligent eco mode

This feature automatically reduces handset power consumption by suppressing handset transmission power when the handset is close to the base unit.

- When this feature is activated, **ECO** is displayed. However, during a cellular call, **ECO** is not displayed even though this feature is activated.
- Eco mode is turned off when the clarity booster is activated (page 24).

Controls

Handset



- 1 Speaker
- 2 **[TALK]**
- 3 Headset jack
- 4 Dial keypad (**[TONE]**)
- 5 **[SP-PHONE]** (SP-PHONE: Speakerphone)
- 6 Microphone
- 7 Receiver
- 8 Display
- 9 **[OFF]**
- 10 **[FLASH][CALL WAIT]**

Getting Started

11 [NOISE REDUCTION]

12 Charge contacts

■ Control type

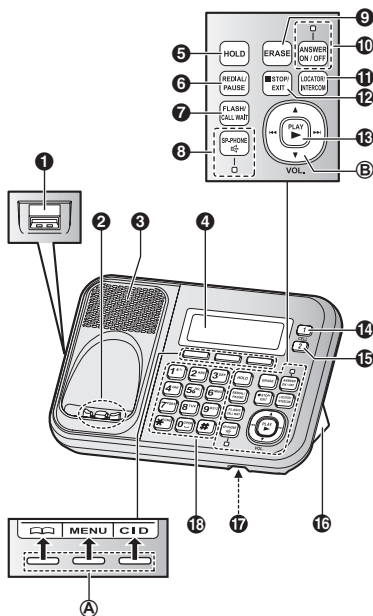
Ⓐ Soft keys

The handset features 2 soft keys. By pressing a soft key, you can select the feature shown directly above it on the display. After a cellular phone is paired, [CELL] is displayed.

Ⓑ Navigator key

- [▲], [▼], [◀], or [▶]: Scroll through various lists and items.
- [VOLUME] (Volume: [▲] or [▼]): Adjust the receiver or speaker volume while talking.
- [◀] [PHONEBOOK]: View the phonebook entry.
- [▶] [REDIAL]: View the redial list.
- [▼] [CID (Call Display)]: View the caller list.

Base unit



1 USB jack

(KX-TG7871 series: page 3)

2 Charge contacts

3 Speaker

4 Display

5 [HOLD]

6 [REDIAL] [PAUSE]

7 [FLASH] [CALL WAIT]

8 [SP-PHONE] (SP-PHONE: Speakerphone) SP-PHONE indicator

9 [ERASE]

10 [ANSWER ON/OFF] ANSWER ON/OFF indicator

11 [LOCATOR] [INTERCOM]

12 [STOP] (EXIT)

13 [PLAY]

Message indicator

14 [CELL 1]

CELL 1 indicator

15 [CELL 2]

CELL 2 indicator

16 Desk stand/Wall mounting adaptor

- The adaptor is a removable attachment for desk stand or wall mounting use (page 70).

17 Microphone

18 Dial keypad (TONE)

■ Control type

Ⓐ Soft keys

The base unit features 3 soft keys. By pressing a soft key, you can select the feature shown directly above it on the display.

Ⓑ Navigator key

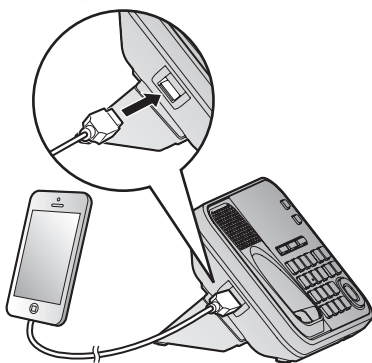
- [▲], [▼], [◀], or [▶]: Scroll through various lists and items.
- VOL. (Volume: [▲] or [▼]): Adjust the speaker volume while talking.
- [◀]/[▶]: Repeat/skip messages during playback.

Getting Started

Charging the cellular phone by USB

Available for:
KX-TG7871 series (page 3)

By connecting a USB cable (not supplied) to the cellular phone and the base unit, you can charge a cellular phone. However, the cellular phone cannot exchange data with the base unit through a USB cable.



Belt clip

■ To attach

■ To remove



Display/Indicators

Handset display items

Item	Meaning
	Within base unit range

Item	Meaning
	Out of base unit range
	The landline is in use. - When flashing: The call is put on hold. - When flashing rapidly: An incoming call is now being received.
	A cellular line is in use. - When flashing: The cellular call is put on hold. - When flashing rapidly: A cellular call is being received.
	A cellular phone is connected.* ¹ Ready to make/receive cellular calls. When turned off: A cellular phone is not connected to the base unit. (page 20)
	- The cellular line is selected for the ringer setting. - A cellular call is being received on that line.
ECO	Eco mode is on.* ² (page 13)
NR	Noise reduction is set. (page 25)
EQ	Equalizer is set. (page 25)
	Speakerphone is on. (page 22)
	Ringer volume is off.* ³ (page 23, 39)
	Night mode is on. (page 46)
PRIV	Privacy mode is on. (page 42)
	Alarm is on. (page 45)
1	Handset number
	Battery level
	Blocked call (page 47)

Getting Started

Item	Meaning
BOOST	Clarity booster is on.*2 (page 24)
In use	Answering system is being used by another handset or the base unit.
Cell11 in use	Someone is using the cellular line.
Cell12 in use	
Line in use	Someone is using the landline.

- *1 Corresponding cellular line(s) is(are) indicated next to the item.
- *2 During a cellular call, the item is not displayed even though the feature is activated.
- *3 Corresponding lines (1, 2: cellular line, L: landline) are indicated next to the item. If all lines are turned off, no line is indicated.

Base unit display items

Item	Meaning
	Ringer volume is off.*1 (page 30, 43)
	Night mode is on. (page 46)
PRIV	Privacy mode is on. (page 42)
In use	Answering system is being used by a handset.
Cell11 in use	Someone is using the cellular line.
Cell12 in use	
Line in use	Someone is using the landline.
GO	"Greeting only" is selected as the caller's recording time. In this case, the answering system answers calls with a greeting message and caller messages are not recorded. (page 65)

Item	Meaning
	A Bluetooth headset is connected to the base unit. Ready to use it.
	A Bluetooth headset is in use.

- *1 Corresponding lines (1, 2: cellular line, L: landline) are indicated next to the item. If all lines are turned off, no line is indicated.

CELL 1/CELL 2 indicators on the base unit

The CELL 1/CELL 2 indicators show each cellular line status.

Status	Meaning
On	A cellular phone is connected. Ready to make/receive cellular calls.
Flashing	– The cellular line is in use. – Phonebook entries are being copied from a cellular phone (page 55). – The base unit is searching for the paired cellular phone. – The base unit is pairing a cellular phone. – A cellular call is put on hold.
Flashing rapidly	A cellular call is being received.
Light off	– A cellular phone is not paired to the base unit. – A cellular phone is not connected to the base unit (page 20).

Initial settings

■ Direct command code:

Programmable settings can be accessed by pressing **[MENU]**, **[#]**, and then the corresponding code on the dial keypad (page 37).

Example: Press **[MENU][#][1][0][1]**.

■ Symbol meaning:

Example: **[↕]**: "off"

Press **[▼]** or **[▲]** to select the words in quotations.

Important:

- When you install the batteries for the first time, the handset may prompt you to set display language and date and time.
 - ① Perform step 2 in "Display language", page 17, and then press **[SELECT]**.
 - ② Continue from step 2 in "Date and time", page 17.

Display language

You can select either "English" or "Français" as the display language. The default setting is "English".

Handset / Base unit

- 1 **[MENU][#][1][1][0]**
- 2 **[↕]**: Select the desired setting. → **[SAVE]**
- 3 Proceed with the operation for your unit.
Handset: **[OFF]**
Base unit: **[EXIT]**

Date and time

Handset

- 1 **[MENU][#][1][0][1]**
- 2 Enter the current month, date, and year by selecting 2 digits for each.
Example: July 15, 2013
[0][7][1][5][1][3]

3 **[OK]**

- 4 Enter the current hour and minute (12-hour clock format) by selecting 2 digits for each.

Example: 9:30

[0][9][3][0]

- 5 **[X]**: Select "AM" or "PM".

6 **[SAVE] → [OFF]**

Note:

- When English is selected as the display language, 12-hour clock format is used. When French is selected, 24-hour clock format is used.
- The date and time may be incorrect after a power failure. In this case, set the date and time again.

Voice guidance language

You can select either "English" or "Français" as the voice guidance language of the Talking Call Display and answering system. The default setting is "English".

Handset

- 1 **[MENU][#][1][1][2]**
- 2 **[↕]**: Select the desired setting.
- 3 **[SAVE] → [OFF]**

Dialing mode

If you cannot make calls, change this setting according to your telephone line service. The default setting is "Tone".

"Tone": For tone dial service.

"Pulse": For rotary/pulse dial service.

Handset

- 1 **[MENU][#][1][2][0]**
- 2 **[↕]**: Select the desired setting.
- 3 **[SAVE] → [OFF]**

Link to Cell

Link to cell feature

To use this feature, you must first pair and connect your cellular phones to the base unit (page 18).

Your cellular phones must have Bluetooth wireless technology that is compatible with this product.

This feature allows you to:

- make or answer cellular calls using your home phone (handset or base unit) with better reception.
- maximize the benefits of cellular services (such as free night and weekend calls, or cellular to cellular call plans) by utilizing unused peak minutes with your home phone.
- conserve the battery power of your cellular phone while the unit is on a cellular call. (We recommend charging your cellular phone during the cellular call as your cellular phone battery is being consumed.)

Important:

- You may pair a maximum of 2 cellular phones and 1 headset. However, the base unit allows only one Bluetooth to be active at a time.
- Locate your cellular phone near the base unit. If the cellular phone is too close to the base unit during a cellular call, you may hear noise. For best performance, we recommend placing the cellular phone between 0.6 m to 3 m (2 feet to 10 feet) away from the base unit.

Pairing a cellular phone

Important:

- For more details and the list of compatible cellular phones, please visit our Web site: <http://www.panasonic.ca/link2cell>
- Before pairing a Bluetooth enabled cellular phone to the base unit, make sure that no other Bluetooth device such as a Bluetooth headset is connected to your cellular phone.

1 Handset:

For CELL 1: **[MENU]#6241**
For CELL 2: **[MENU]#6242**

- After the CELL 1 or CELL 2 indicator on the base unit starts flashing, the rest of the procedure must be completed within 5 minutes.

2 Your cellular phone:

While the CELL 1 or CELL 2 indicator is flashing, follow the instructions of your cellular phone to enter the pairing mode.

- Depending on your cellular phone, it may ask you to enter the base unit PIN (default: "0000").

3 Handset:

Wait until a long beep sounds.

- It may take more than 10 seconds to complete pairing.
- When the CELL 1 or CELL 2 indicator lights up, the cellular phone is connected to the base unit. You are ready to make cellular calls.

4 [OFF]

Note:

- Make sure that your cellular phone is set to connect to this product automatically. Refer to your cellular phone's operating instructions.
- Make sure you cancel your cellular phone's current pairing if you want to pair it to the other line (page 18).
- The default setting for the text message alert feature is "On", so when you pair your cellular phone to the base unit, this feature may be activated (page 56). (This depends on the version and type of cellular phone you are using.)

Unpairing a cellular phone

You can cancel the pairing of a cellular phone that is stored in the base unit.

Handset

- 1 For CELL 1: **[MENU]#6111**
For CELL 2: **[MENU]#6112**

2 [↕]: "Yes" → [SELECT]

- When the cellular phone is unpaired, the CELL 1 or CELL 2 indicator is turned off.

3 [OFF]

Link to cell settings

Selecting which unit receives cellular calls

You can select which unit rings and receives calls for a cellular line. When “**a11**” is selected, all handsets and the base unit ring.

Handset

- 1 For CELL 1: **[MENU]#6271**
For CELL 2: **[MENU]#6272**
- 2 **[↕]**: Select the desired handset or “**a11**”.
→ **[SAVE]**
- 3 **[OFF]**

Note:

- When you select a specific handset to receive calls for a cellular line:
 - other handsets cannot answer the calls.
 - the base unit can answer the calls even though it does not ring. However, you can make the base unit ring by adjusting the base unit ringer volume (page 39).
- When you change the setting to “**a11**”, the base unit ringer volume also returns to the lowest level even if the ringer volume has been changed.
- The units selected with this setting have the text message alert feature (page 56) applied to them. (KX-TG7871 series: page 3)

Ring as cell mode

Once this feature is turned on, the handset and base unit ring using the same ringer tone as your cellular phone.

The following settings are available:

- “**off**”: Turn this feature off to use the ringer tones of the handset and base unit. Caller information is announced depending on the Talking Call Display setting (page 41).
- “**On (with Talking CID)**” (default): The handset and base unit use your cellular phone’s ringer tone. Caller information is announced even if the Talking Call Display is turned off.

- “**On (without Talking CID)**”: The handset and base unit use your cellular phone’s ringer tone. Caller information is not announced even if the Talking Call Display is turned on.

Important:

- To use this feature, your cellular phone must support Bluetooth in-band ringtone. Refer to your cellular phone’s operating instructions.

Handset

- 1 For CELL 1: **[MENU]#6141**
For CELL 2: **[MENU]#6142**
- 2 **[↕]**: Select the desired setting.
- 3 **[SAVE] → [OFF]**

Note:

- The units use the preset ringer tones (page 40) instead of your cellular phone’s ringer tone when a cellular call is being received if:
 - your cellular phone is in night mode (depending on your cellular phone).
 - the base unit is in use.
 - 2 handsets are sharing a landline call.
- If your cellular phone is in night mode with “**On (with Talking CID)**” set, the unit announces caller information even when Talking Call Display is turned off (page 41).

To use the handset ringer tone instead of your cellular phone’s ringer tone

Select “**off**” in step 2, “Ring as cell mode”, page 19.

To change the handset ringer tone for a cellular line, see page 39.

Auto connection to the cellular phone

After pairing, your cellular phone is connected to the base unit. If you move the cellular phone out of base unit range, the cellular phone is disconnected from the base unit. This feature allows the base unit to try to

Link to Cell

reconnect the cellular phone at regular intervals when it returns within base unit range. You can set the interval. The default setting is "1 min".

Important:

- When you are using a cellular line or a Bluetooth headset, the base unit loses its connection from other Bluetooth devices (cellular phone or headset). To automatically resume the connection to cellular phones, leave the auto connection on.
- Some cellular phones lose connection after usage, please check the specifications of your cellular phone for more details.

Handset

- 1 **[MENU]** **[#]** **[6]** **[3]** **[2]**
- 2 **[↕]**: Select the desired setting.
- 3 **[SAVE]** → **[OFF]**

Note:

- Some cellular phones may ask you if you accept the connection requirement from the base unit. In that case, select "off" in step 2. Check the specifications of your cellular phone.

Connecting/disconnecting the cellular phone manually

If you will not be using the paired cellular phone's link to cell feature temporarily (for example, you do not want the unit to ring when your cellular line receives a call), you can disconnect your cellular phone from the base unit. If you want to use it again, reconnect the cellular phone to the base unit.

Note:

- Even if a paired cellular phone was disconnected from the base unit, if it is brought within the base unit's range during the auto connection interval, it may automatically connect to the base unit (page 19).
- A disconnected cellular phone is not unpaired from the base unit, so pairing it to the base unit again is unnecessary.

Handset

- 1 **To connect/disconnect:**
For CELL 1: **[MENU]** **[#]** **[6]** **[2]** **[5]** **[1]**
For CELL 2: **[MENU]** **[#]** **[6]** **[2]** **[5]** **[2]**
 - A long beep sounds.
- 2 **[OFF]**

Cellular line only mode (If you do not use the landline)

If you do not use the landline, we recommend setting the unit to the cellular line only mode.

Important:

- If you turn on the "Cell line only mode", disconnect the telephone line cord from the base unit. Otherwise the "Cell line only mode" cannot be activated.

Handset

- 1 **[MENU]** **[#]** **[1]** **[5]** **[7]**
- 2 **To turn on:**
[↕]: "on" → **[SELECT]** →
[↕]: "yes" → **[SELECT]**
To turn off:
[↕]: "off" → **[SELECT]**

Note:

- Once you set this mode, you can use the following buttons to make cellular calls:
 - for the handset, press **[↶]** or **[↷]** instead of **[CELL]** (page 22).
 - for the base unit, press **[↷]** instead of the line button (**[CELL 1]** or **[CELL 2]**) set for the cellular line selection (page 21, 29).
- Once you set this mode, the following features cannot be used:
 - Landline features (page 44)
 - Answering system (page 59)
Messages cannot be received.
 - Voice Mail features (page 66)
- After this mode is turned on or off, the base unit reboots.
 - Bluetooth connections from cellular phones or headset are disconnected. If the auto connection is turned on (page 19), the cellular phones are reconnected.

- **Y** will be displayed on the handset momentarily. The handset can be used once **Y** is displayed.

When you use the landline again

Before connecting the telephone line to the base unit, select “**OFF**” in step 2, “Cellular line only mode (If you do not use the landline)”, page 20.

Cellular line selection

This feature determines which cellular line is selected to make cellular calls when:

- you press **[CELL]** on the handset.
- you press **[↶]** or **[↷]** on the handset while the cellular line only mode is turned on.
- you press **[↷]** on the base unit while the cellular line only mode is turned on.

The following settings are available:

- “**Manual**” (handset only: default): You can select the desired cellular line when making a call.
- “Cellular phone 1” (base unit default): CELL 1 is selected.
- “Cellular phone 2”: CELL 2 is selected.

Handset

- 1 For handset: **[MENU]#634**
For base unit: **[MENU]#*634**
- 2 **[↷]**: Select the desired setting.
- 3 **[SAVE] → [OFF]**

Base unit

- 1 **[MENU]#634**
- 2 **[↷]**: Select the desired setting.
- 3 **[SAVE] → [EXIT]**

Storing your area code (for dialing only a 7-digit phone number to make a local call)

You need to add your area code when making cellular calls to a phone number in your area. Once you store your area code, it is automatically added to the beginning of the

7-digit phone number when making cellular calls.

Handset

- 1 **[MENU]#633**
- 2 Enter the 3-digit area code.
• To correct a digit, press **[CLEAR]**.
- 3 **[SAVE] → [OFF]**

Changing the Bluetooth PIN (Personal Identification Number)

The PIN is used to pair cellular phones to the base unit. The default PIN is “0000”. To prevent unauthorized access to this product, we recommend that you change the PIN, and keep it confidential.

Important:

- Please make note of your new PIN. The unit does not reveal the PIN to you. If you forget your PIN, see page 78.

Handset

- 1 **[MENU]#619**
• If the unit prompts you to enter the old PIN (when the default has been changed), enter the current 4-digit PIN.
- 2 Enter the new 4-digit PIN. → **[OK]**
- 3 Enter the new 4-digit PIN again. → **[SAVE]**
- 4 **[OFF]**

Making/Answering Calls Using the Handset

Making cellular calls

Important:

- Only 1 cellular line can be used at a time.
- Before making calls, confirm that the CELL 1 or CELL 2 indicator lights up (page 16).

- 1 Lift the handset and dial the phone number.
 - To correct a digit, press **[CLEAR]**.
- 2 **[CELL]**
 - The unit starts dialing when:
 - only 1 cellular phone is paired.
 - a specific line is set to make cellular calls (page 21).
 - Go to step 4.
- 3 **[↕]**: Select the desired cellular phone. → **[SELECT]**
- 4 When you finish talking, press **[OFF]** or place the handset on the base unit or charger.

Note:

- To switch to the speaker, press **[🔊]**.
To switch back to the receiver, press **[🔊]/[📶]**.

Adjusting the receiver or speaker volume

Press **[▲]** or **[▼]** repeatedly while talking.

Making a cellular call using the redial list

The last 5 phone numbers dialed are stored in the redial list (each 48 digits max.).

- 1 **[▶] REDIAL**
- 2 **[↕]**: Select the desired phone number.
- 3 **[CELL]**
 - The unit starts dialing when:
 - only 1 cellular phone is paired.
 - a specific line is set to make cellular calls (page 21).
- 4 **[↕]**: Select the desired cellular phone. → **[SELECT]**

Erasing a number in the redial list

■ When a cellular phone is paired:

- 1 **[▶] REDIAL**
- 2 **[↕]**: Select the desired phone number.
→ **[MENU]**
- 3 **[↕]**: “**Erase**” → **[SELECT]**
- 4 **[↕]**: “**Yes**” → **[SELECT]**
- 5 **[OFF]**

■ When a cellular phone is not paired:

- 1 **[▶] REDIAL**
- 2 **[↕]**: Select the desired phone number.
→ **[ERASE]**
- 3 **[↕]**: “**Yes**” → **[SELECT]**
- 4 **[OFF]**

Making landline calls

- 1 Lift the handset and dial the phone number.
 - To correct a digit, press **[CLEAR]**.
- 2 **[📶]**
- 3 When you finish talking, press **[OFF]** or place the handset on the base unit or charger.

Using the speakerphone

- 1 Dial the phone number and press **[🔊]**.
 - Speak alternately with the other party.
- 2 When you finish talking, press **[OFF]**.

Note:

- For best performance, use the speakerphone in a quiet environment.
- To switch back to the receiver, press **[🔊]/[📶]**.

Making a call using the redial list

The last 5 phone numbers dialed are stored in the redial list (each 48 digits max.).

- 1 **[▶] REDIAL**
- 2 **[↕]**: Select the desired phone number.

Making/Answering Calls Using the Handset

3 [↩]

Storing a number to the phonebook

Phone numbers of up to 24 digits can be stored in the phonebook.

■ When a cellular phone is paired:

- 1 [▶] REDIAL
- 2 [↕]: Select the desired phone number.
→ [MENU]
- 3 [↕]: "Save" → [SELECT]
- 4 To store the name, continue from step 3, "Editing entries", page 35.

■ When a cellular phone is not paired:

- 1 [▶] REDIAL
- 2 [↕]: Select the desired phone number.
→ [SAVE]
- 3 To store the name, continue from step 3, "Editing entries", page 35.

Pause (for PBX/long distance service users)

A pause is sometimes required when making calls using a PBX or long distance service. When storing a calling card access number and/or PIN in the phonebook, a pause is also needed (page 35).

Example: If you need to dial the line access number "9" when making outside calls with a PBX:

- 1 [9] → [▲] (Pause)
- 2 Dial the phone number. → [↩]

Note:

- A 3.5 second pause is inserted each time [▲] (Pause) is pressed.

Answering calls

- 1 Lift the handset and press [↩] or [📞] when the unit rings.
 - To answer a cellular call, you can also press [CELL].
 - You can also answer the call by pressing any dial key from [0] to [9], [✖], or [≡]. (**Any key answer feature**)

- 2 When you finish talking, press [OFF] or place the handset on the base unit or charger.

Auto talk

You can answer calls simply by lifting the handset off the base unit or charger. You do not need to press [↩]. To turn this feature on, see page 42.

Adjusting the handset ringer volume

■ While the handset is ringing for an incoming call:

Press [▲] or [▼] repeatedly to select the desired volume.

■ Programming the volume beforehand:

- 1 To change the cellular line ringer volume:

For CELL 1: [MENU][#][6][2][8][1]

For CELL 2: [MENU][#][6][2][8][2]

To change the landline ringer volume:

[MENU][#][1][6][0]

- 2 [↕]: Select the desired volume. → [SAVE]
- 3 [OFF]

Temporary ringer off

While the unit is ringing for a call, you can turn the ringer off temporarily by pressing [✖].

Useful features during a call

Hold

This feature allows you to put an outside call on hold.

- 1 Press [MENU] during an outside call.
- 2 [↕]: "Hold" → [SELECT]
- 3 To release hold on the cellular line: Press [CELL].
 - Another handset user can take the call: [CELL]^{*1} → [SELECT]

Making/Answering Calls Using the Handset

- *1 The call is taken when:
- only 1 cellular phone is paired.
 - a specific line is set to make cellular calls (page 21).

- The base unit user can take the call by pressing **[CELL 1]** or **[CELL 2]**.

To release hold on the landline:

Press **[]**.

- Another handset user can take the call by pressing **[]**.
- The base unit user can take the call by pressing **[]**.

Note:

- If a call is kept on hold for more than 9 minutes, an alarm tone starts to sound. After 1 additional minute on hold, the call is disconnected.
- If another phone is connected to the same line, you can also take the landline call by lifting its handset.

Mute

While mute is turned on, you can hear the other party, but the other party cannot hear you.

- 1 Press **[MUTE]** during conversation.
 - **[MUTE]** flashes.
- 2 To return to the conversation, press **[MUTE]** again.

Note:

- **[MUTE]** is a soft key visible on the display during a call.

Flash for landline calls

[FLASH] allows you to use the special features of your host PBX such as transferring an extension call, or accessing optional telephone services.

Note:

- To change the flash time, see page 42.

For Call Waiting or Visual Call Waiting service users

To use Call Waiting or Visual Call Waiting, you must first subscribe with your service provider/telephone company.

This feature allows you to receive calls while you are already talking on the phone. If you receive a call while on the phone, you will hear a Call Waiting tone.

If you subscribe to both Call Display and Visual Call Waiting services, the 2nd caller's information is displayed after you hear the Call Waiting tone on the handset.

- 1 Press **[CALL WAIT]** to answer the 2nd call.
- 2 To switch between calls, press **[CALL WAIT]**.

Note:

- Please contact your service provider/telephone company for details and availability of this service in your area.

Temporary tone dialing for landline calls (for rotary/pulse service users)

You can temporarily switch the dialing mode to tone when you need to access touch-tone services (for example, answering services, telephone banking services, etc.). Press **[]** (TONE) before entering access numbers which require tone dialing.

Handset clarity booster

This feature can improve sound clarity when the handset is used in an area where there may be interference. During an outside call, this feature is turned on automatically when necessary.

- When this feature is turned on, **BOOST** is displayed. However, during a cellular call, **BOOST** is not displayed even though the feature is activated.

Making/Answering Calls Using the Handset

Handset noise reduction

This feature allows you to hear the voice of the person you are talking to clearly, by reducing the surrounding noise coming from the other party's telephone.

Press **[NOISE REDUCTION]** to turn on/off while talking.

Note:

- When this feature is turned on, **[NR]** is displayed while talking.
- Depending on the environment where this handset is being used, this feature may not be effective.
- This feature is not available using the speakerphone.
- When both the "Equalizer" setting and noise reduction are activated, **[NR]** is shown on the display.

Handset equalizer

This feature clarifies the voice of the person you are talking to, producing a more natural-sounding voice that is easier to hear and understand.

- 1 Press **[MENU]** while talking.
- 2 **[↕]**: "Equalizer" → **[SELECT]**
- 3 **[↕]**: Select the desired setting.
- 4 Press **[OK]** to exit.

Note:

- When this feature is activated, **[EQ]** is displayed while talking.
- Depending on the condition and quality of your telephone line, this feature may emphasize existing line noise. If it becomes difficult to hear, turn this feature off.
- This feature is not available while using the speakerphone.

Call share

You can join an existing outside call.

■ While another unit is on a cellular call:

- 1 To join the conversation, press **[CELL]**.
 - You can join the conversation when:
 - only 1 cellular phone is paired.

- a specific line is set to make cellular calls (page 21).

- 2 **[↕]**: Select the desired cellular phone.
→ **[SELECT]**

■ While another unit is on a landline call:

To join the conversation, press **[↶]**.

Note:

- A maximum of 3 parties (including 1 outside party) can join a conversation using 2 extensions. **(3-way conference)**
- To prevent other users from joining your conversations with outside callers, turn privacy mode on (page 42).

Transferring a cellular call between the handset and a cellular phone

Transferring a cellular call from the handset to a cellular phone

- 1 Press **[MENU]** during a cellular call.
- 2 **[↕]**: "Transfer to cell" → **[SELECT]**
 - The cellular call is transferred to the cellular phone.

Note:

- Depending on your cellular phone type, you may need to set the cellular phone to be ready to talk before transferring. For example, if your cellular phone has a top cover, open it beforehand.

Transferring a cellular call from a cellular phone to the handset

During a conversation using a cellular phone, the call cannot be transferred to the handset by the cellular phone. Perform the following with the handset.

- 1 During a conversation using a cellular phone, press **[CELL]**.
 - The call is transferred to the handset when:
 - only 1 cellular phone is paired.
 - a specific line is set to make cellular calls (page 21).

Making/Answering Calls Using the Handset

- 2 **[↕]**: Select the desired cellular phone. → **[SELECT]**
 - The call is transferred to the handset.

Using the other line during a conversation

You can handle a cellular call and a landline call at the same time. When another call is being received during a conversation, the interrupt tone sounds (page 40), and the 2nd caller's information is displayed if you subscribe to Call Display (page 50). You can answer the 2nd call while holding the 1st call.

Making/answering a cellular call during a conversation on the landline

- 1 Press **[MENU]** during a landline call.
- 2 **[↕]**: "Hold" → **[SELECT]**
- 3 **To make a 2nd call:**
Dial the phone number. → **[CELL]*1** → **[↕]**: Select the desired cellular phone. → **[SELECT]**
 - *1 The unit starts dialing when:
 - only 1 cellular phone is paired.
 - a specific line is set to make cellular calls (page 21).
To answer a 2nd call:
[CELL]
 - To hold the 2nd call: **[MENU]** → **[↕]**: "Hold" → **[SELECT]**
- 4 To hang up the 2nd call and return to the 1st call (landline call), press **[OFF]**, then press **[↶]**.

Making/answering a landline call during a conversation on a cellular line

- 1 Press **[MENU]** during a cellular call.
- 2 **[↕]**: "Hold" → **[SELECT]**
- 3 **To make a 2nd call:**
Dial the phone number. → **[↶]**
To answer a 2nd call:
[↶]
 - To hold the 2nd call: **[MENU]** → **[↕]**: "Hold" → **[SELECT]**

- 4 To hang up the 2nd call and return to the 1st call (cellular call), press **[OFF]**, then press **[CELL]**.

Power back-up operation for landline

When a power failure occurs, the charged handset temporarily supplies power to the base unit (power back-up mode). This allows you to make and receive landline calls using a handset during a power failure. The base unit will not perform any other functions. However, some functions such as Call Display and shared phonebook are available only when using a handset other than the handset supplying power to the base unit. You can program "Power failure" and the default setting is "Auto" (page 42).

Important:

- If a handset is not placed on the base unit when a power failure occurs, "Base no power Press OFF" is displayed. After pressing **[OFF]** on the handset, place it on the base unit to start power back-up mode.
- Power back-up mode will not work if the battery level of the power supplying handset is  or .
- Do not lift the power supplying handset from the base unit during power back-up mode.
- Do not touch the handset's charge contacts during power back-up mode.
- If the battery level is low, the unit will not work sufficiently during power back-up mode. In addition, in case handset battery power runs out, we recommend connecting a corded-type telephone (without AC adaptor) to the same telephone line or to the same telephone line jack using a T-adaptor.

Making/Answering Calls Using the Handset

Panasonic Ni-MH battery performance (supplied batteries) during power back-up mode

When the batteries are fully charged, operating time of the handset in power back-up mode varies depending on usage.

- Continuous use of the handset in power back-up mode: 1.5 hours max.
- Continuous use of the handset other than a handset in power back-up mode: 2 hours max.
- Not in use in power back-up mode: 2 hours max.

Note:

- Actual battery performance depends on usage and ambient environment.

Making calls during a power failure

■ When only 1 handset is registered:

- 1 Lift the handset and dial the phone number.
- 2 Within 1 minute, place the handset on the base unit.
 - Wait until speakerphone is turned on automatically and the call is made.
- 3 When the other party answers the call, keep the handset on the base unit and talk using the speakerphone.
- 4 When you finish talking, press **[OFF]**.

Note:

- In step 2, if you do not place the handset on the base unit within 1 minute, the power back-up mode turns off. In this case, press **[OFF]** on the handset and dial the phone number. Then try again from step 2.

■ When 2 or more handsets are registered:

You should leave one handset on the base unit for supplying the power, and use another handset for making calls. For the operation, please see "Making landline calls", page 22.

Note:

- During a call with the handset placed on the base unit (power back-up mode), the call

may be disconnected if you touch the handset. In such case, try to call back.

- The range of the base unit is limited during a power failure. Please use the handset close to the base unit.

Making a call using the redial list

■ When only 1 handset is registered:

- 1 Lift the handset.
- 2 **[>]** REDIAL
- 3 **[↔]**: Select the desired phone number.
- 4 Within 1 minute, place the handset on the base unit.
 - Wait until speakerphone is turned on automatically and the call is made.

■ When 2 or more handsets are registered:

You should leave one handset on the base unit for supplying the power, and use another handset for making calls. For the operation, please see "Making a call using the redial list", page 22.

Making a call using the shared phonebook

There must be at least 2 handsets registered to the base unit in order for the shared phonebook feature to be used during a power failure.

You should leave one handset on the base unit for supplying the power, and use another handset for making calls.

For the operation, please see "Finding and calling from a phonebook entry", page 34.

Answering calls during a power failure

■ When only 1 handset is registered:

- 1 When the unit rings, keep the handset on the base unit and press **[↶]** or **[📞]**.
 - Speakerphone is turned on.
- 2 When you finish talking, press **[OFF]**.

Making/Answering Calls Using the Handset

■ **When 2 or more handsets are registered:**

When the unit rings, use a handset which is not supplying power to the base unit. For the operation, please see "Answering calls", page 23.

- Do not use or lift the handset which is placed on the base unit during power back-up mode.

Note:

- During a call with the handset placed on the base unit (power back-up mode), the call may be disconnected if you touch the handset. In such case, try to call back.
- The range of the base unit is limited during a power failure. Please use the handset close to the base unit.

Making/Answering Calls Using the Base Unit

Making cellular calls

- 1 Dial the phone number.
- 2 Press **[CELL 1]** or **[CELL 2]**.
- 3 When the other party answers, speak into the microphone.
 - Speak alternately with the other party.
- 4 When you finish talking, press **[⏏]**.

Note:

- For best performance, use the speakerphone in a quiet environment.
- While on a call, you can switch from the base unit to the handset:
With the privacy mode off (page 42), press **[CELL]** on the handset. → **[↕]**: Select the desired cellular phone. → **[SELECT]** → Press **[⏏]** on the base unit.
 - When only 1 cellular phone is paired or the line is set to make cellular calls (page 21), press **[CELL]** on the handset, then press **[⏏]** on the base unit.If the handset is on the base unit, simply lift it.

Adjusting the speaker volume

Press **[▲]** or **[▼]** repeatedly while talking.

Making a cellular call using the redial list

The last 10 phone numbers dialed are stored in the redial list (each 48 digits max.).

- 1 **[REDIAL]**
- 2 **[↕]**: Select the desired phone number.
- 3 Press **[CELL 1]** or **[CELL 2]**.

Making landline calls

- 1 Dial the phone number.
- 2 **[⏏]**
- 3 When the other party answers, speak into the microphone.

- 4 When you finish talking, press **[⏏]**.

Note:

- While on a call, you can switch from the base unit to the handset:
 - Press **[📞]** on the handset, then press **[⏏]** on the base unit with the privacy mode off (page 42).
 - If the handset is on the base unit, simply lift it.

Making a call using the redial list

The last 10 phone numbers dialed are stored in the redial list (each 48 digits max.).

- 1 **[REDIAL]**
- 2 **[↕]**: Select the desired phone number.
- 3 **[⏏]**

Erasing a number in the redial list

- 1 **[REDIAL]**
- 2 **[↕]**: Select the desired phone number.
→ **[ERASE]**
- 3 **[↕]**: “Yes” → **[SELECT]**
- 4 **[EXIT]**

Pause (for PBX/long distance service users)

A pause is sometimes required when making calls using a PBX or long distance service. When storing a calling card access number and/or PIN in the phonebook, a pause is also needed (page 35).

Example: If you need to dial the line access number “9” when making outside calls with a PBX:

- 1 **[9] → [PAUSE]**
- 2 Dial the phone number. → **[⏏]**

Note:

- A 3.5 second pause is inserted each time **[PAUSE]** is pressed.

Making/Answering Calls Using the Base Unit

Answering calls

When a landline call is being received, the SP-PHONE indicator flashes rapidly.
When a cellular call is being received, the CELL 1 or CELL 2 indicator and SP-PHONE indicator flash rapidly.

- 1 Press **[📞]** when the unit rings.
 - You can also answer the cellular call by pressing **[CELL 1]** or **[CELL 2]**.
- 2 Speak into the microphone.
- 3 When you finish talking, press **[📞]**.

Adjusting the base unit ringer volume

- **While the base unit is ringing for an incoming call:**
Press **[▲]** or **[▼]** repeatedly to select the desired volume.
- **Programming the volume beforehand:**
 - 1 **To change the cellular line ringer volume:**
For CELL 1: **[MENU][#][6][2][8][1]**
For CELL 2: **[MENU][#][6][2][8][2]**
To change the landline ringer volume:
[MENU][#][1][6][0]
 - 2 **[↕]:** Select the desired volume.
 - 3 **[SAVE] → [EXIT]**

Useful features during a call

Hold

This feature allows you to put an outside call on hold.

- 1 Press **[HOLD]** during an outside call.
 - 2 **To release hold on the cellular line:**
Press **[CELL 1]** or **[CELL 2]**.
 - A handset user can take the call: **[CELL]*¹ → [SELECT]**
- ^{*1} The call is taken when:
- only 1 cellular phone is paired.

- a specific line is set to make cellular calls (page 21).

To release hold on the landline:

Press **[📞]**.

- A handset user can take the call by pressing **[📞]**.

Note:

- While a landline call is on hold, the SP-PHONE indicator flashes.
- If a call is kept on hold for more than 9 minutes, an alarm tone starts to sound. After 1 additional minute on hold, the call is disconnected.
- If another phone is connected to the same line, you can also take the landline call by lifting its handset.

Mute

While mute is turned on, you can hear the other party, but the other party cannot hear you.

- 1 Press **[MUTE]** during conversation.
 - The SP-PHONE indicator on the base unit flashes.
- 2 To return to the conversation, press **[MUTE]** again.

Flash for landline calls

[FLASH] allows you to use the special features of your host PBX such as transferring an extension call, or accessing optional telephone services.

Note:

- To change the flash time, see page 42.

For Call Waiting or Visual Call Waiting service users

To use Call Waiting or Visual Call Waiting, you must first subscribe with your service provider/telephone company.

This feature allows you to receive calls while you are already talking on the phone. If you receive a call while on the phone, you will hear a Call Waiting tone.

Making/Answering Calls Using the Base Unit

If you subscribe to both **Call Display** and **Visual Call Waiting** services, the 2nd caller's information is displayed after you hear the Call Waiting tone on the base unit.

- 1 Press **[CALL WAIT]** to answer the 2nd call.
- 2 To switch between calls, press **[CALL WAIT]**.

Note:

- Please contact your service provider/telephone company for details and availability of this service in your area.

Temporary tone dialing for landline calls (for rotary/pulse service users)

You can temporarily switch the dialing mode to tone when you need to access touch-tone services (for example, answering services, telephone banking services, etc.). Press **[TONE]** before entering access numbers which require tone dialing.

Call share

You can join an existing outside call.

- To select the line that is being used for the call:
- for a cellular line press **[CELL 1]** or **[CELL 2]**.
 - for the landline press **[HOLD]**.

Note:

- A maximum of 3 parties (including 1 outside party) can join a conversation using 2 extensions. (**3-way conference**)
- To prevent other users from joining your conversations with outside callers, turn privacy mode on (page 42).

Transferring a cellular call between the base unit and a cellular phone

Transferring a cellular call from the base unit to a cellular phone

During a cellular call, press and hold **[CELL 1]** or **[CELL 2]** until the SP-PHONE indicator goes out.

- The cellular call is transferred to the cellular phone.

Transferring a cellular call from a cellular phone to the base unit

During a conversation using a cellular phone, press **[CELL 1]** or **[CELL 2]**.

- The cellular call is transferred to the base unit.

Using the other line during a conversation

You can handle a cellular call and a landline call at the same time. When another call is being received during a conversation, the interrupt tone sounds (page 44). You can answer the 2nd call while holding the 1st call.

Making/answering a cellular call during a conversation on the landline

- 1 Press **[HOLD]** during a landline call.
- 2 **To make a 2nd call:**
Dial the phone number. → Press **[CELL 1]** or **[CELL 2]**.
To answer a 2nd call:
Press **[CELL 1]** or **[CELL 2]**.
 - To hold the 2nd call, press **[HOLD]**.
- 3 To hang up the 2nd call and return to the 1st call (landline call), press **[HOLD]** 2 times.

Making/answering a landline call during a conversation on a cellular line

- 1 Press **[HOLD]** during a cellular call.

Making/Answering Calls Using the Base Unit

- 2 To make a 2nd call:**
Dial the phone number. → **[📞]**
To answer a 2nd call:
[📞]
- To hold the 2nd call, press **[HOLD]**.
- 3 To hang up the 2nd call and return to the 1st call (cellular call), press **[📞]**, then press **[CELL 1]** or **[CELL 2]**.**

Shared Phonebook

Shared phonebook

The shared phonebook allows you to make calls without having to dial manually. The base unit and any handset registered to the base unit can use the shared phonebook. You can add 3,000 names and phone numbers to the shared phonebook, and assign each phonebook entry to the desired group ("Home", "Cell 1", "Cell 2").

Important:

- Only 1 person can access the shared phonebook at a time.
- Call Display subscribers can use group ringer tone features (page 51).
- You can copy phonebook entries from a Bluetooth cellular phone to the unit's shared phonebook (page 55).

Adding entries

Handset

- 1 [**◀**] **☞** → **[MENU]**
- 2 [**↕**]: "Add new entry" → **[SELECT]**
- 3 Enter the party's name (16 characters max.). → **[OK]**
- 4 Enter the party's phone number (24 digits max.). → **[OK]**
- 5 [**↕**]: Select the desired group. → **[SELECT]** 2 times
 - To add other entries, repeat from step 3.
- 6 **[OFF]**

Character table for entering names

While entering characters, you can switch between uppercase and lowercase by pressing **[A→a]**.

Key	Character
[1]	& ' () * , - . / 1
[2]	A B C 2 a b c 2

Key	Character
[3]	D E F 3 d e f 3
[4]	G H I 4 g h i 4
[5]	J K L 5 j k l 5
[6]	M N O 6 m n o 6
[7]	P Q R S 7 p q r s 7
[8]	T U V 8 t u v 8
[9]	W X Y Z 9 w x y z 9
[0]	_ 0
[#]	#

- To enter another character that is located on the same dial key, first press **[▶]** to move the cursor to the next space.
- If you do not press any dial key within 5 seconds after entering a character, the character is fixed and the cursor moves to the next space.
- _ in the above table represents a single space.

Erasing the character or number

Press **[◀]** or **[▶]**. → **[CLEAR]**

- Press and hold **[CLEAR]** to erase all characters or numbers.

Groups

Groups can help you find entries in the phonebook quickly and easily. When adding an entry to the phonebook, you can assign it to one of 3 groups. You can search for phonebook entries by group. The group ringer tone feature is available for Call Display subscribers (page 51).

Shared Phonebook

Finding and calling from a phonebook entry

Scrolling through all entries

■ Using a cellular line:

Handset

- 1 **[◀]**
- 2 **[↕]**: Select the desired entry.
- 3 **[CELL]**
 - The unit starts dialing when:
 - only 1 cellular phone is paired.
 - a specific line is set to make cellular calls (page 21).

- 4 **[↕]**: Select the desired cellular phone. → **[SELECT]**

Base unit

- 1 **[📖]**
- 2 **[↕]**: Select the desired entry.
- 3 Press **[CELL 1]** or **[CELL 2]**.

■ Using the landline:

Handset / Base unit

- 1 Proceed with the operation for your unit.
Handset: **[◀]**
Base unit: **[📖]**
- 2 **[↕]**: Select the desired entry.
- 3 Proceed with the operation for your unit.
Handset: **[📞]**
Base unit: **[📞]**

Searching by first character

Handset / Base unit

- 1 Proceed with the operation for your unit.
Handset: **[◀]**
Base unit: **[📖]**
- 2 Press the dial key (**[0]** – **[9]** or **[#]**) which contains the character you are searching for (page 33).
 - Press the same dial key repeatedly to display the first entry corresponding to each character located on that dial key.

- If there is no entry corresponding to the character you selected, the next entry is displayed.

- 3 **[↕]**: Scroll through the phonebook if necessary.
- 4 To make a cellular/landline call, continue from step 3 for handset or step 3 for base unit, “Scrolling through all entries”, page 34.

Searching by query

You can narrow down the search to enter the first characters of a name.

Handset / Base unit

- 1 Proceed with the operation for your unit.
Handset: **[◀]** → **[🔍]**
Base unit: **[📖]** → **[🔍]**
- 2 To search for the name, enter the first characters (up to 4) in uppercase (page 33).
 - Characters cannot be entered in lowercase.
 - If there is no entry corresponding to the characters you selected, the next entry is displayed.
- 3 **[OK]**
- 4 **[↕]**: Scroll through the phonebook if necessary.
- 5 To make a cellular/landline call, continue from step 3 for handset or step 3 for base unit, “Scrolling through all entries”, page 34.

Searching by group

Handset / Base unit

- 1 Proceed with the operation for your unit.
Handset: **[◀]**
Base unit: **[📖]**
- 2 **[GROUP]**
- 3 **[↕]**: Select the group you want to search. → **[SELECT]**
 - If you select “**All**” on the handset or “**All groups**” on the base unit, the unit ends the group search.

- 4 **[↕]**: Select the desired entry.
- 5 To make a cellular/landline call, continue from step 3 for handset or step 3 for base unit, "Scrolling through all entries", page 34.

Editing entries

Handset

- 1 Find the desired entry (page 34).
- 2 **[MENU]** → **[↕]**: "Edit" → **[SELECT]**
- 3 Edit the name if necessary (16 characters max.; page 33). → **[OK]**
- 4 Edit the phone number if necessary (24 digits max.). → **[OK]**
- 5 **[↕]**: Select the desired group (page 33). → **[SELECT]** 2 times
- 6 **[OFF]**

Erasing entries

Erasing an entry

Handset

- 1 Find the desired entry (page 34).
- 2 **[MENU]** → **[↕]**: "Erase" → **[SELECT]**
- 3 **[↕]**: "Yes" → **[SELECT]**
- 4 **[OFF]**

Base unit

- 1 Find the desired entry (page 34).
- 2 **[ERASE]** → **[↕]**: "Yes" → **[SELECT]**
- 3 **[EXIT]**

Erasing all entries in a group

Handset

- 1 **[◀]** **[📖]** → **[MENU]**
- 2 **[↕]**: "Erase all" → **[SELECT]**
- 3 **[↕]**: Select the desired group. → **[SELECT]**
- 4 **[↕]**: "Yes" → **[SELECT]**

- 5 **[↕]**: "Yes" → **[SELECT]**

- 6 **[OFF]**

Base unit

- 1 **[📖]** → **[ERASE]**
- 2 **[↕]**: Select the desired group. → **[SELECT]**
- 3 **[↕]**: "Yes" → **[SELECT]**
- 4 **[↕]**: "Yes" → **[SELECT]**

Chain dial

This feature allows you to dial phone numbers in the phonebook while you are on a call. This feature can be used, for example, to dial a calling card access number or bank account PIN that you have stored in the phonebook, without having to dial manually.

Handset / Base unit

- 1 Proceed with the operation for your unit. During an outside call:
Handset: **[MENU]** → **[↕]**: "Phonebook" → **[SELECT]**
Base unit: **[📖]**
- 2 **[↕]**: Select the desired entry.
- 3 Press **[CALL]** to dial the number.

Note:

- When storing a calling card access number and your PIN in the phonebook as one phonebook entry, press **[▲]** (Pause) to add pauses after the number and PIN as necessary (page 23).
- If you have rotary/pulse service, you need to press **[☒]** (TONE) before pressing **[MENU]** on the handset or **[📖]** on the base unit in step 1 to change the dialing mode temporarily to tone. When adding entries to the phonebook, we recommend adding **[☒]** (TONE) to the beginning of phone numbers you wish to chain dial (page 33).

Speed Dial

Speed dial

You can assign 1 phone number to each of the dial keys ([1] to [9]) on the handset.

Adding phone numbers to speed dial keys

■ By entering phone numbers:

- 1 Press and hold the desired speed dial key ([1] to [9]). → [ADD]
- 2 [↕]: "Manual" → [SELECT]
- 3 Enter the party's name (16 characters max.). → [OK]
- 4 Enter the party's phone number (24 digits max.). → [OK]
- 5 [SELECT] → [OFF]

■ From the shared phonebook:

- 1 Press and hold the desired speed dial key ([1] to [9]). → [ADD]
- 2 [↕]: "Phonebook" → [SELECT]
- 3 [↕]: Select the desired entry.
- 4 [SAVE] → [OFF]

Note:

- If you edit a phonebook entry which is assigned to a speed dial key, the edited entry does not transfer to the speed dial key.

Editing an entry

- 1 Press and hold the desired speed dial key ([1] to [9]). → [MENU]
- 2 [↕]: "Edit" → [SELECT]
- 3 Edit the name if necessary (16 characters max.; page 33). → [OK]
- 4 Edit the phone number if necessary (24 digits max.). → [OK]
- 5 [SELECT] → [OFF]

Erasing an entry

- 1 Press and hold the desired speed dial key ([1] to [9]). → [MENU]
- 2 [↕]: "Erase" → [SELECT]
- 3 [↕]: "Yes" → [SELECT]
- 4 [OFF]

Viewing speed dial key assignments

You can see the speed dial key assignments on the handset display.

Press and hold the desired speed dial key ([1] to [9]).

Making a call using a speed dial key

■ Using a cellular line:

- 1 Press and hold the desired speed dial key ([1] to [9]).
- 2 [CELL]
 - The unit starts dialing when:
 - only 1 cellular phone is paired.
 - a specific line is set to make cellular calls (page 21).
- 3 [↕]: Select the desired cellular phone. → [SELECT]

■ Using the landline:

- 1 Press and hold the desired speed dial key ([1] to [9]).
- 2 [📞]

Programmable settings

You can customize the unit by programming the following features.
To access the features, there are 2 methods.

Handset / Base unit

■ Scrolling through the display menus

- 1 **[MENU]**
- 2 Press **[▼]** or **[▲]** to select the desired main menu. → **[SELECT]**
- 3 Press **[▼]** or **[▲]** to select the desired item from the next sub-menus. → **[SELECT]**
- 4 Press **[▼]** or **[▲]** to select the desired setting. → **[SAVE]**
 - This step may vary depending on the feature being programmed.
 - To exit the operation, press **[OFF]** on the handset or **[EXIT]** on the base unit.

■ Using the direct command code

- 1 **[MENU]** → Enter the desired code.
Example: Press **[MENU][#][1][1][0]**.
 For available code:
 - Handset: see page 37.
 - Base unit: see page 43.
- 2 Select the desired setting. → **[SAVE]**
 - This step may vary depending on the feature being programmed.
 - To exit the operation, press **[OFF]** on the handset or **[EXIT]** on the base unit.

Note:

- In the following table, < > indicates the default settings.
- In the following table,  indicates the reference page number.
- Display menu order and sub-menu may vary depending on your model.

Display menu tree and direct command code table

■ Handset

Main menu:  "Phonebook"

Operation	Code	
Viewing the phonebook entry.	#280	34

Main menu:  "Caller list"

Operation	Code	
Viewing the caller list.	#213	52

Main menu:  "Answering device"

Sub-menu 1	Sub-menu 2	Settings	Code	
Play new msg. (msg.: message)	–	–	#323	61

Programming

Sub-menu 1	Sub-menu 2	Settings	Code	
Play all msg.	—	—	#324	61
Erase all msg.* ¹	—	—	#325	61
Greeting	Record greeting* ¹	—	#302	60
	Check greeting	—	#303	60
	Pre-recorded* ¹ (Reset to pre-recorded greeting)	—	#304	60
New message alert* ¹	Outgoing call — On/Off	1: On 0: <Off>	#338	62
	Outgoing call — Notification to	—		
	Outgoing call — Remote code	1: Activate 0: <Inactivate>		
	Base unit beep	1: On 0: <Off>	#339	62
Settings	Ring count* ¹	2-7: 2-7 rings <4 rings> 0: Toll saver	#211	64
	Recording time* ¹	1: 1 min 3: <3 min> 0: Greeting only* ²	#305	65
	Remote code* ¹	<111>	#306	63
	Screen call	1: <On> 0: Off	#310	59
Answer on* ¹	—	—	#327	59
Answer off* ¹	—	—	#328	59

Main menu:  "V.M. access"*³ (V.M.: Voice Mail)

Operation	Code	
Listening to Voice Mail messages.	#330	67

Main menu:  "Intercom"

Operation	Code	
Paging the desired unit.	#274	68

Programming

Main menu:  "Bluetooth"

Sub-menu 1	Sub-menu 2	Settings	Code	
Link to cell – 1: Add new device* ⁴ (for CELL 1) – 2: Add new device* ⁴ (for CELL 2)	Connect* ¹ / Disconnect* ¹	–	#6251* ⁵ #6252* ⁶	20
	Ringer volume – Handset	0–6: Off–6 <6>	#6281* ⁵ #6282* ⁶	23
	Ringer volume – Base unit* ¹	0–6: Off–6 <1>	#*6281* ⁵ #*6282* ⁶	30
	Ringer tone* ^{7,8}	<Tone 2>* ⁵ <Tone 4>* ⁶	#6291* ⁵ #6292* ⁶	–
	Select unit to ring* ¹	1–6: Handset 1–6 *: <All>	#6271* ⁵ #6272* ⁶	19
	Ring as cell (limited)* ¹	1: <On (with Talking CID)> 2: On (without Talking CID) 0: Off	#6141* ⁵ #6142* ⁶	19
	Pair	–	#6241* ⁵ #6242* ⁶	18
	Unpair	–	#6111* ⁵ #6112* ⁶	18
Phonebook transfer	–	–	#618	55
Headset	Add new device* ⁴	–	#621	57
	Connect* ¹ / Disconnect* ¹	–	#622	57
	Pair	–	#621	57
	Unpair	–	#612	57

Programming

Sub-menu 1	Sub-menu 2	Settings	Code	
Settings	Auto connect* ¹	1: <1 min> 2: 3 min 3: 5 min 4: 10 min 0: Off	#632	19
	Cell area code* ¹	–	#633	21
	Cell line only mode* ¹	1: On 0: <Off>	#157	20
	Cell line select – Handset	1: Cellphone 1* ⁴ 2: Cellphone 2* ⁴ 0: <Manual>	#634	21
	Cell line select – Base unit* ¹	1: <Cellphone 1>* ⁴ 2: Cellphone 2* ⁴	#*634	
	Set PIN* ¹	<0000>	#619	21

Main menu:  “Set date & time”

Sub-menu 1	Sub-menu 2	Settings	Code	
Date and time* ¹	–	–	#101	17
Alarm	–	1: Once 2: Daily 0: <Off>	#720	45
Time adjustment* ¹ ,* ⁹	–	1: <Caller ID auto> 0: Manual	#226	–

Main menu:  “Initial setting”

Sub-menu 1	Sub-menu 2	Settings	Code	
Ringer setting	Ringer volume	0–6: Off–6 <6>	#160	23
	Ringer tone* ⁷ ,* ⁸ ,* ¹⁰ (Handset)	<Tone 1>	#161	–
	Interrupt tone – Handset* ¹¹	1: <On> 0: Off	#201	26
	Interrupt tone – Base unit* ¹ ,* ¹¹	1: <On> 0: Off	#*201	31
	Night mode – On/Off	1: On 0: <Off>	#238	46
	Night mode – Start/End	<11:00 PM/06:00 AM>	#237	46

Programming

Sub-menu 1	Sub-menu 2	Settings	Code	
Set date & time	Date and time ^{*1}	—	#101	17
	Alarm	1: Once 2: Daily 0: <Off>	#720	45
	Time adjustment ^{*1,*9}	1: <Caller ID auto> 0: Manual	#226	—
Talking Caller ID (Talking Call Display)	Handset	1: <On> 0: Off	#162	50
	Base unit ^{*1}	1: On 0: <Off>	#*162	
Handset name	—	—	#104	46
Key detector setting ^{*12} — 1: Add new device (for Detector1) ^{*13} — 2: Add new device (for Detector2) — 3: Add new device (for Detector3) — 4: Add new device (for Detector4)	Change name ^{*1}	Detector1	#6561	—
		Detector2 ^{*14}	#6562 ^{*15}	
		Detector3 ^{*14}	#6563 ^{*15}	
		Detector4 ^{*14}	#6564 ^{*15}	
	Registration	—	#6571	—
			#6572 ^{*15}	
			#6573 ^{*15}	
			#6574 ^{*15}	
	Deregistration	—	#6581	—
			#6582 ^{*15}	
			#6583 ^{*15}	
			#6584 ^{*15}	
Call block ^{*1}	—	—	#217	46
	First ring ^{*1}	1: <On> 0: Off	#173	48
	Block w/o num ^{*1,*2} (Block calls without phone number)	1: On 0: <Off>	#240	47
Speed dial	—	—	#261	36
Voice mail	Store VM access# ^{*1} (VM: Voice Mail)	—	#331	66
	VM tone detect ^{*1}	1: <On> 0: Off	#332	66
LCD contrast (Display contrast)	—	1–6: Level 1–6 <3>	#145	—

Programming

Sub-menu 1	Sub-menu 2	Settings	Code	
Key tone ^{*16}	—	1: <On> 0: Off	#165	—
Auto talk ^{*17}	—	1: On 0: <Off>	#200	23
Set tel line	Set dial mode ^{*1}	1: Pulse 2: <Tone>	#120	17
	Set flash time ^{*1, *18}	0: 900 ms 1: <700 ms> 2: 600 ms 3: 400 ms 4: 300 ms 5: 250 ms *: 200 ms #: 160 ms 6: 110 ms 7: 100 ms 8: 90 ms 9: 80 ms	#121	24
	Set line mode ^{*1, *19}	1: A 2: 	#122	—
	C. WTG options ^{*1} (Call Waiting Deluxe options)	1: On 0: <Off>	#215	51
Privacy mode ^{*1}	—	1: On 0: <Off>	#194	25, 31
Registration	Register handset	—	#130	48
	Deregistration ^{*2}	—	#131	49
Power failure	—	1: <Auto> 0: Off	#152	26
Change language	Display	1: <English> 2: Français	#110	17
	Voice prompt ^{*1}	1: <English> 2: Français	#112	17

Main menu:  “Customer support”

Operation	Code	
Displaying customer support Web address.	#680	—

Programming

Main menu:  "Key detector"^{13*12}

Sub-menu 1	Sub-menu 2	Settings	Code	
Search	—	—	#655	—
Battery check	—	—		

■ Base unit

Main menu:  "Phonebook"

Operation	Code	
Viewing the phonebook entry.	#280	34

Main menu:  "Caller list"

Operation	Code	
Viewing the caller list.	#213	52

Main menu:  "Answer device"

Sub-menu 1	Sub-menu 2	Settings	Code	
Screen call	—	<On> Off	#310	59

Main menu:  "Bluetooth"

Sub-menu 1	Sub-menu 2	Settings	Code	
Link to cell ²⁰ — Cellular phone 1 ⁴ — Cellular phone 2 ⁴	Ringer volume	Off-6 <1>	#6281 ⁵	30
			#6282 ⁶	
	Text msg. alert ²¹ (msg.:message)	<On> Off	#6101 ⁵	56
			#6102 ⁶	
Headset ²²	Connect ^{*1} / Disconnect ^{*1}	—	#622	—
Cell line	—	<Cellphone 1> ^{*4}	#634	21
Ph.book setting (Ph.book: Phonebook)	International	—	#117	55
	Country code	—	#118	
	National access	—	#119	

Programming

Main menu:  "Initial setting"

Sub-menu 1	Sub-menu 2	Settings	Code	
Ringer setting	Ringer volume	Off-6 <1>	#160	30
	Interrupt tone*1,*11	<On> Off	#201	31
	Night mode - On/Off	On <Off>	#238	46
	Night mode - Start/End	<11:00 PM/ 06:00 AM>	#237	46
Talking CID (Talking Call Display)	—	On <Off>	#162	50
Call block*1	—	—	#217	46
	First ring*1	<On> Off	#173	48
	Block w/o num*1,*2 (Block calls without phone number)	On <Off>	#240	47
Contrast (Display contrast)	—	Level 1-6 <3>	#145	—
Change language (Display)	—	<English> Français	#110	17

Main menu:  "Cust. Support"

Operation	Code	
Displaying customer support Web address.	#680	—

- *1 If you program these settings using one of the units, you do not need to program the same item using another unit.
- *2 This menu is not displayed when scrolling through the display menus. It is only available in direct command code.
- *3 When the cellular line only mode is turned on, these menus are not displayed (page 20).
- *4 After the Bluetooth device is paired, the device name is displayed.
- *5 For CELL 1
- *6 For CELL 2
- *7 If you select one of the melody ringer tones, it will continue to play for several seconds even if the caller has already hung up. You may either hear a dial tone or no one on the line when you answer the call.
- *8 The preset melodies in this product are used with permission of © 2009 Copyrights Vision Inc.
- *9 This feature allows the unit to automatically adjust the date and time each time caller information including date and time is received.
To turn this feature on, select "Caller ID auto". To turn this feature off, select "Manual". (Call Display subscribers only)
To use this feature, set the date and time first (page 17).

Programming

- *10 If you subscribe to a distinctive ring service, select a tone (tone 1 to 3). If you select a melody, you cannot distinguish lines by their ringers.
- *11 This tone lets you know when you receive an outside call while you are on another line or an intercom call. If you select "On", the tone sounds 2 times.
- *12 This setting is available when you have the key detector (KX-TGA20). Read the installation guide for more information on the key detector.
- *13 For models with supplied key detectors, the display shows "1: Detector1".
- *14 If you register 2 or more key detectors.
- *15 If you have 2 or more key detectors.
- *16 Turn this feature off if you prefer not to hear key tones while you are dialing or pressing any keys, including confirmation tones and error tones.
- *17 If you subscribe to a Call Display service and want to view the caller's information after lifting up the handset to answer a call, turn off this feature.
- *18 The flash time depends on your telephone exchange or host PBX. Contact your PBX supplier if necessary.
- *19 Generally, the line mode setting should not be changed. This setting automatically maintains receiver volume at the proper level depending on the current telephone line condition. Set the line mode to "A" if telephone line condition is not good.
- *20 This setting is available when a cellular phone is paired.
- *21 KX-TG7871 series: page 3
- *22 This setting is available when a headset is paired.

Special programming

Alarm

An alarm sounds at the set time for 3 minutes once or daily. Alarm can be set for each handset.

Important:

- Set the date and time beforehand (page 17).

Handset

- 1 **[MENU]****[#]****[7]****[2]****[0]**
- 2 **[↓]**: Select the desired alarm option. → **[SELECT]**

"Off"	Turns alarm off. Go to step 7.
"Once"	An alarm sounds once at the set time.
"Daily"	An alarm sounds daily at the set time. Go to step 4.

- 3 Enter the desired month and date. → **[OK]**
- 4 Set the desired time.
- 5 **[X]**: Select "AM" or "PM". → **[OK]**
- 6 **[↑]**: Select the desired alarm tone. → **[SELECT]**
 - We recommend selecting a different ringer tone from the one used for outside calls.
- 7 **[SELECT]** → **[OFF]**
 - When the alarm is set,  is displayed.

Note:

- To stop the alarm, press **[OFF]** or place the handset on the base unit or charger.
- When the handset is in use, the alarm will not sound until the handset is in standby mode.

Night mode

Night mode allows you to select a period of time during which the handset and/or base unit will not ring for outside calls. This feature is useful for time periods when you do not

Programming

want to be disturbed, for example, while sleeping. Night mode can be set for each unit.

Important:

- Set the date and time beforehand (page 17).
- If you have set the alarm, the alarm sounds even if the night mode is turned on.

Turning night mode on/off

Handset

- 1 **[MENU]** **[#]** **[2]** **[3]** **[8]**
- 2 **[↕]**: Select the desired setting. → **[SAVE]**
 - If you select “**off**”, press **[OFF]** to exit.
- 3 Enter the desired hour and minute you wish to start this feature.
- 4 **[X]**: Select “**AM**” or “**PM**”. → **[OK]**
- 5 Enter the desired hour and minute you wish to end this feature.
- 6 **[X]**: Select “**AM**” or “**PM**”.
- 7 **[SAVE]** → **[OFF]**
 - When the night mode is set,  is displayed.

Base unit

- 1 **[MENU]** **[#]** **[2]** **[3]** **[8]**
- 2 **[↕]**: Select the desired setting. → **[SAVE]**
 - If you select “**off**”, press **[EXIT]** to exit.
- 3 Enter the desired hour and minute you wish to start this feature.
- 4 **[AM/PM]**: Select “**AM**” or “**PM**”. → **[OK]**
- 5 Enter the desired hour and minute you wish to end this feature.
- 6 **[AM/PM]**: Select “**AM**” or “**PM**”.
- 7 **[SAVE]** → **[EXIT]**
 - When the night mode is set,  is displayed.

Changing the start and end time

Handset / Base unit

- 1 **[MENU]** **[#]** **[2]** **[3]** **[7]**
- 2 Continue from step 3 for handset or step 3 for base unit, “Turning night mode on/off”, page 46.

Changing the handset name

Each handset can be given a customized name (“Bob”, “Kitchen”, etc.). This is useful when you make intercom calls between handsets. You can also select whether or not the handset name is displayed in standby mode. The default setting is “**No**”. If you select “**Yes**” without entering any handset name, “**Handset 1**” to “**Handset 6**” is displayed.

Handset

- 1 **[MENU]** **[#]** **[1]** **[0]** **[4]**
- 2 Enter the desired name (max. 10 characters; see the character table, page 33).
 - If not required, go to step 3.
- 3 **[SAVE]**
- 4 **[↕]**: Select the desired setting. → **[SELECT]** 2 times
- 5 **[OFF]**

Call block (Call Display subscribers only)

This feature allows the unit to reject calls when:

- the unit receives a call from a phone number stored in the call block list as unwanted (“Storing unwanted callers”, page 47).
- the unit receives a call without phone number (“Blocking incoming calls without phone number”, page 47).

When a call is received, the unit rings for a short time*1 while the caller is being identified. If the phone number matches an entry in the call block list, the unit emits no sound to the caller, and disconnects the call.

- *1 This is called first ring. If you do not want the first ring to sound, turn this setting to "off" (page 48).

Important:

- When the unit receives a call from a number that is stored in the call block list or a call without a recognized phone number, the call is logged in the caller list (page 52) with  after the call is disconnected.
- You can program this setting using either the base unit or one of the handsets.

Storing unwanted callers

You can store up to 250 phone numbers in the call block list.

Important:

- We recommend storing 10 digits (including an area code). If only 7 digits are stored, all numbers that have the same last 7 digits will be blocked.

■ From the caller list:

Handset

■ When a cellular phone is paired:

-  CID
- : Select the entry to be blocked. → [SELECT]
 - To edit the number, press  repeatedly until the phone number is shown in the 10-digit format.
- [SAVE]
- : "Call block" → [SELECT]
- : "Yes" → [SELECT]
- Edit the phone number if necessary (24 digits max.).
- [SAVE] → [OFF]

■ When a cellular phone is not paired:

-  CID
- : Select the entry to be blocked.
 - To edit the number: [MENU] → : "Edit" → [SELECT]
Press [EDIT] repeatedly until the phone number is shown in the

10-digit format. And then, press [SAVE]. Go to step 5.

- [MENU]
- : "Save CID" → [SELECT]
- : "Call block" → [SELECT]
- : "Yes" → [SELECT]
- Edit the phone number if necessary (24 digits max.).
- [SAVE] → [OFF]

Base unit

- [CID]
- : Select the entry to be blocked.
 - To edit the number, press [EDIT] repeatedly until the phone number is shown in the 10-digit format.
- [SAVE]
- : "Call block" → [SELECT]
- : "Yes" → [SELECT]
- Edit the phone number if necessary (24 digits max.).
- [SAVE] → [EXIT]

■ By entering phone numbers:

Handset

- [MENU]#
- [MENU] → : "Add" → [SELECT]
- Enter the phone number (24 digits max.).
 - To erase a digit, press [CLEAR].
- [SAVE] → [OFF]

Base unit

- [MENU]# → [ADD]
- Enter the phone number (24 digits max.).
 - To erase a digit, press [CLEAR].
- [SAVE] → [EXIT]

Blocking incoming calls without phone number

You can reject a call when no phone number is provided, such as a call just showing "Unavailable".

Programming

Handset / Base unit

- 1 **[MENU]** **[#]** **[2]** **[4]** **[0]**
- 2 **[↓]**: Select the desired setting. → **[SAVE]**
- 3 Proceed with the operation for your unit.
Handset: **[OFF]**
Base unit: **[EXIT]**

Note:

- When the unit receives a cellular call without a phone number, the call may not be rejected.

Setting the first ring for the call block list

Handset / Base unit

If you do not want the first ring from a number on the call block list to sound, turn the first ring setting to "off". The default setting is "on".

- 1 **[MENU]** **[#]** **[1]** **[7]** **[3]**
- 2 **[↓]**: Select the desired setting. → **[SAVE]**
- 3 Proceed with the operation for your unit.
Handset: **[OFF]**
Base unit: **[EXIT]**

Viewing/editing/erasing call block numbers

Handset

- 1 **[MENU]** **[#]** **[2]** **[1]** **[7]**
- 2 **[↓]**: Select the desired entry.
 - To exit, press **[OFF]**.
- 3 **To edit a number:**
[EDIT] → Edit the phone number. → **[SAVE]** → **[OFF]**
To erase a number:
[ERASE] → **[↓]**: "yes" → **[SELECT]** → **[OFF]**

Base unit

- 1 **[MENU]** **[#]** **[2]** **[1]** **[7]**
- 2 **[↓]**: Select the desired entry.
 - To exit, press **[EXIT]**.

- 3 **To edit a number:**
[EDIT] → Edit the phone number. → **[SAVE]** → **[EXIT]**
To erase a number:
[ERASE] → **[↓]**: "yes" → **[SELECT]** → **[EXIT]**

Note for handset and base unit:

- When editing, press the desired dial key to add, **[CLEAR]** to erase.
- When viewing, "Block w/o num" is displayed if the blocking incoming calls without phone number feature is turned on. To turn the feature off: **[ERASE]** → **[v]** → **[SAVE]** → **[OFF]** (Handset) or **[EXIT]** (Base unit)

Registering a unit

Operating additional units

Additional handsets

Up to 6 handsets can be registered to the base unit.

Important:

- See page 5 for information on the available model.

Registering a handset to the base unit

The supplied handset and base unit are pre-registered. If for some reason the handset is not registered to the base unit, re-register the handset.

- 1 **Handset:**
[MENU] **[#]** **[1]** **[3]** **[0]**
- 2 **Base unit:**
Press and hold **[LOCATOR]** for about 5 seconds until the registration tone sounds.
 - If all registered handsets start ringing, press **[LOCATOR]** again to stop, then repeat this step.
 - The next step must be completed within 90 seconds.

3 Handset:

Press **[OK]**, then wait until a long beep sounds.

Note:

- While registering, “**Base in registering**” is displayed on all registered handsets.
- When you purchase an additional handset, refer to the additional handset’s installation manual for registration.

Deregistering a handset

A handset can cancel its own registration to the base unit, or other handsets registered to the same base unit. This allows the handset to end its wireless connection with the system.

1 **[MENU]** **[#]** **[1]** **[3]** **[1]**

- All handsets registered to the base unit are displayed.

2 **[↕]**: Select the handset you want to cancel. → **[SELECT]**

3 **[↕]**: “Yes” → **[SELECT]**

4 **[OFF]**

Call Display Service

Using Call Display service

Important:

- This unit is Call Display compatible. To use Call Display features, you must subscribe to a Call Display service. Contact your service provider/telephone company for details.

Call Display features

Handset / Base unit

When an outside call is being received, the caller information is displayed.

Caller information for the last 50 callers is logged in the caller list from the most recent call to the oldest.

- If the unit cannot receive caller information, the following is displayed:
 - “Unavailable”^{*1} / “Unavailable Name & No.”^{*2}: The caller dials from an area which does not provide a Call Display service.
 - “Private caller”^{*1} / “Private”^{*2}: The caller requests not to send caller information.
 - “Long distance”^{*1} / “Long dist.”^{*2}: The caller makes a long distance call.
- If the unit is connected to a PBX system, caller information may not be properly received. Contact your PBX supplier.

^{*1} Handset

^{*2} Base unit

Missed calls

Handset / Base unit

If a call is not answered, the unit treats it as a missed call. The display shows “Missed call”.

Note:

- Even when there are unviewed missed calls, “Missed call” disappears from the standby display if the following operation is performed by one of the units:
 - A handset is replaced on the base unit or charger.

- Pressing [OFF] on a handset.
- Pressing [EXIT] on the base unit.

Phonebook name display

When caller information is received and it matches a phone number stored in the phonebook, the stored name in the phonebook is displayed and logged in the caller list.

Talking Call Display

Handset / Base unit

This feature lets you know who is calling without looking at the display.

To use this feature, you must:

- subscribe to a Call Display service of your service provider/telephone company.
- turn this feature on (page 41, 44).

When caller information is received, the handsets and base unit announce the caller's name or phone number received from your service provider/telephone company following every ring.

- Name pronunciation may vary. This feature may not pronounce all names correctly.
- Call Display service has a limit of how many characters can be displayed. If the caller's name is too long, the unit may not be able to display or announce the entire name.
- The announcement is heard at the same level as the ringer volume (page 23, 30, 40, 44).
- If you turn on the answering system and set the number of rings “2 rings” (page 64), the unit does not announce the caller information from the landline. If “Toll saver” is selected and there is a new message, the unit does not announce the caller information from the landline.
- When you receive a call while on the phone, the 2nd caller's name is not announced even if you subscribe to both Call Display and Visual Call Waiting services.

Phonebook name announcement

When caller information is received and it matches a phone number stored in the

phonebook, the stored name in the phonebook is announced.

Ringer ID for handset

You can select the desired ringer tone to a group that each phonebook entry is assigned (page 33). When a call is received from a caller assigned to a group, the ringer tone you selected for that group rings instead of the called line's ringer tone (page 19, 39, 40) after caller information is displayed. If you select "Current ringer" (default), the unit uses the called line's ringer tone you selected on page 40 when calls from this group are received.

Handset

- 1 [◀] [📖] → [MENU]
- 2 [↕]: "Group" → [SELECT]
- 3 [↕]: Select the desired group. → [SELECT]
- 4 [↕]: Select the desired ringer tone. → [SAVE]
- 5 [OFF]

For Call Waiting Deluxe service users

To use Call Waiting Deluxe, you must subscribe to Call Waiting Deluxe from your service provider/telephone company. This feature not only allows the unit currently in use to display the 2nd caller's information, but also offers you a variety of ways to deal with the 2nd call.

Important:

- Please contact your service provider/telephone company for details and availability of this service in your area.
- This feature must be turned on before it can be used.

To turn Call Waiting Deluxe on/off

To use Call Waiting Deluxe, you must turn this feature on. The default setting is "OFF".

Handset

- 1 [MENU] [2] [1] [5]
- 2 [↕]: Select the desired setting.
- 3 [SAVE] → [OFF]

Call Waiting Deluxe service options

When a 2nd call is received, you can choose how to handle the call by selecting an option shown on the unit display.

Note:

- Your service provider/telephone company may not offer all of the options (page 51).

Displayed option	Function
Answer	Answers the waiting call, while keeping the 1st call on hold.
Hold	Holds the waiting call. The caller will hear the pre-recorded hold message played by your service provider/telephone company.
Announce	The caller will hear the pre-recorded busy message played by your service provider/telephone company (for example, "We are not available now.") and will then be disconnected.
Forward	Forwards the waiting call to the Voice Mail service provided by your service provider/telephone company. You must subscribe to Voice Mail service to use this function.
Drop	Disconnects (drops) the current call and answers the waiting call.

Call Display Service

Displayed option	Function
Conference	Answers the waiting call and combines it with the current call to make a conference call (3-party call).
Return	Returns to the waiting caller while keeping the current call on hold.
Drop caller1	Disconnects (drops) the 1st call during a conference call.
Drop caller2	Disconnects (drops) the 2nd call during a conference call.

To use Call Waiting Deluxe service

Handset / Base unit

- When you hear a Call Waiting tone during an outside call, press **[FLASH]**.
 - The option menu is displayed.
- [↕]**: Select the desired option. → **[SELECT]**
 - After selecting "Answer", "Hold", or "Conference", you can select another option. → **[FLASH]** → **[↕]**: Select the desired option. → **[SELECT]**

Note:

- To exit from the option menu, wait for 20 seconds.

Caller list

Important:

- Only 1 person can access the caller list at a time.
- Make sure the unit's date and time setting is correct (page 17).

Viewing the caller list and calling back

■ Using a cellular line

Handset

- [▼]** CID
- Press **[▼]** to search from the most recent call, or **[▲]** to search from the oldest call.
- To call back, press **[SELECT]**.
To exit, press **[OFF]**.
- [CELL]**
 - The unit starts dialing when:
 - only 1 cellular phone is paired.
 - a specific line is set to make cellular calls (page 21).
- [↕]**: Select the desired cellular phone. → **[SELECT]**

Base unit

- [CID]**
- Press **[▼]** to search from the most recent call, or **[▲]** to search from the oldest call.
- To call back, press **[CELL 1]** or **[CELL 2]**.
To exit, press **[EXIT]**.

■ Using the landline

Handset / Base unit

- Proceed with the operation for your unit.
Handset: **[▼]** CID
Base unit: **[CID]**
- Press **[▼]** to search from the most recent call, or **[▲]** to search from the oldest call.
- Proceed with the operation for your unit.
Handset:
 - To call back, press **[↶]**.
 - To exit, press **[OFF]**.**Base unit:**
 - To call back, press **[↶]**.
 - To exit, press **[EXIT]**.

Note for handset and base unit:

- If the entry has already been viewed or answered, "✓" is displayed, even if it was viewed or answered using another unit.
- In step 2 for handset or step 2 for base unit, if **▶** is displayed, not all of the information is shown. To see the remaining information:

Handset:

Press **[▶]**.

To return to the previous screen, press **[◀]**.

Base unit:

Press [▶▶].

To return to the previous screen, press

[◀◀].

- **C1** or **C2** indicates the caller information was received from the cellular line.

Editing a caller's phone number before calling back

You can edit a phone number in the caller list by adding the long distance code "1" or removing its area code.

Handset

■ When a cellular phone is paired:

1 [▼] CID

2 [↕]: Select the desired entry.

3 Press [SELECT], then press [X] repeatedly until the phone number is shown in the desired format.

- ① 1 – Area code – Local phone number
Example: 1-555-321-5555
- ② Local phone number
Example: 321-5555
- ③ Area code – Local phone number
Example: 555-321-5555

4 Using a cellular line:

To make a cellular call, continue from step 4, "Viewing the caller list and calling back", page 52.

Using the landline:

[↶]

■ When a cellular phone is not paired:

1 [▼] CID

2 [↕]: Select the desired entry.

3 [MENU] → [↕]: "Edit" → [SELECT]

4 Press [EDIT] repeatedly until the phone number is shown in the desired format.

- ① 1 – Area code – Local phone number
Example: 1-555-321-5555

② Local phone number

Example: 321-5555

③ Area code – Local phone number

Example: 555-321-5555

5 [↶]

Base unit

1 [CID]

2 [↕]: Select the desired entry.

3 Press [EDIT] repeatedly until the phone number is shown in the desired format.

- ① 1 – Area code – Local phone number
Example: 1-555-321-5555
- ② Local phone number
Example: 321-5555
- ③ Area code – Local phone number
Example: 555-321-5555

4 Using a cellular line:

To make a cellular call, continue from step 3, "Viewing the caller list and calling back", page 52.

Using the landline:

[↶]

Note for handset and base unit:

- The number edited in step 3 for handset or step 3 for base unit will not be saved in the caller list.

Erasing selected caller information

Handset / Base unit

1 Proceed with the operation for your unit.

Handset: [▼] CID

Base unit: [CID]

2 [↕]: Select the desired entry.

3 [ERASE] → [↕]: "Yes" → [SELECT]

4 Proceed with the operation for your unit.

Handset: [OFF]

Base unit: [EXIT]

Call Display Service

Erasing all caller information

Handset / Base unit

- 1 Proceed with the operation for your unit.
Handset: [▼] CID
Base unit: [CID]
- 2 [ERASE] → [↕]: “Yes” → [SELECT]
- 3 Handset: [OFF]

Storing caller information to the phonebook

Handset

- When a cellular phone is paired:
 - 1 [▼] CID
 - 2 [↕]: Select the desired entry.
 - To edit the number, press [SELECT], then press [↕] repeatedly until the phone number is shown in the desired format.
 - 3 [SAVE]
 - 4 [↕]: “Phonebook” → [SELECT]
 - 5 Continue from step 3, “Editing entries”, page 35.
- When a cellular phone is not paired:
 - 1 [▼] CID
 - 2 [↕]: Select the desired entry.
 - To edit the number: [MENU] → [↕]: “Edit” → [SELECT]
Press [EDIT] repeatedly until the phone number is shown in the desired format. And then, press [SAVE]. Go to step 5.
 - 3 [MENU]
 - 4 [↕]: “Save CID” → [SELECT]
 - 5 [↕]: “Phonebook” → [SELECT]
 - 6 Continue from step 3, “Editing entries”, page 35.

Base unit

- 1 [CID]

- 2 [↕]: Select the desired entry.
 - To edit the number, press [EDIT] repeatedly until the phone number is shown in the desired format.
- 3 [SAVE]
- 4 [↕]: “Phonebook” → [SELECT]
- 5 [EXIT]

Note for base unit:

- If you stored caller information to the phonebook using the base unit, the entry is automatically assigned to “Home”.
- If you want to edit the caller name, you can do so using the handset (page 35).

Copying phonebook from a cellular phone (phonebook transfer)

You can copy phonebook entries from the paired cellular phones or other cellular phones (not paired) to the unit's shared phonebook. A cellular phone must be compatible with Bluetooth wireless technology.

Important:

- If a copied entry has 2 or more phone numbers, each phone number (6 max.) is stored as a separate entry with the same name.
- If a phonebook entry includes additional data such as a picture, that entry may fail to copy to the base unit.
- If your cellular phone includes international call entries, set the conversion codes before copying (page 55).

1 Handset:

[MENU] # 6 1 8

2 Handset:

To copy from paired cellular phones:

[↕]: Select the desired cellular phone. → [SELECT]

- Copied items are stored to the group ("Cell 1" or "Cell 2") which the cellular phone is paired to.

To copy from other cellular phones (not paired):

[↕]: "Other cell" → [SELECT] →

[↕]: Select the group you want to copy to. → [SELECT]

3 When "Use the cell to transfer phone book" is displayed: Go to step 4.

When "Select mode" menu is displayed:

[↕]: Select "Auto" or "Manual". → [SELECT]

"Auto": Download all entries from the cellular phone automatically. Go to step 5.
"Manual": Copy entries you selected.

- "Select mode" menu is displayed only when the cellular phone supports

PBAP (Phone Book Access Profile) for Bluetooth connection.

4 Cellular phone:

Follow the instructions of your cellular phone to copy phonebook entries.

- For other cellular phones (not paired), you need to search for and select the base unit. The base unit PIN (default: "0000") may be required.
- The entries being copied are displayed on the handset.

5 Handset:

Wait until "Completed" is displayed.

- You can continue copying other entries if necessary.

6 Handset: [OFF]

Note:

- Some copied entries may have characters which do not exist in the character table (page 33). These characters can be displayed but cannot be entered when editing an entry.
- The unit does not support some characters. If a copied entry includes those characters, they are replaced with other available characters or "*".
- If you receive a call while copying phonebook entries, the copying procedure stops. Try again after finishing the call.

Setting conversion codes

You must first set the following 3 dialing codes in the base unit which you want to copy to before transferring the phonebook from your cellular phone (each 4 digits max.).

- "International": An international prefix used when you make an international call.
- "Country code": Your country code for international calls.
- "National access": A trunk prefix; the initial digit(s) to be dialed in a domestic call, prior to the area code.

Base unit

1 [MENU]

To store "International": # 1 1 7

To store "Country code": # 1 1 8

Using Bluetooth Devices

To store "National access":

1 1 9

3 Enter the desired number. → [SAVE]

4 [EXIT]

Note:

- After you copy the entries, confirm that the numbers were transferred correctly.

Text message (SMS) alert

Available for:

KX-TG7871 series (page 3)

This feature sets the handset and base unit to notify the arrival of a new text message on a cellular phone that is paired with the base unit. This notification is displayed momentarily on both the handset and the base unit, and announced 2 times. The default setting is "On".

Important:

- To use the text message alert feature, you need to pair your cellular phone to the base unit (page 18).
- Your cellular phone must support Message Access Profile (MAP) specification. We recommend that you confirm if your cellular phone supports MAP in advance.
- For more details and the list of compatible cellular phones, please visit our Web site: <http://www.panasonic.ca/link2cell>

For those whose devices do not support the Message Access Profile (MAP):

By installing the application "Text Message Alert", you can use the text message alert feature. Please visit our Web site: <http://www.panasonic.net/pcc/support/tel/>



- Refer to your cellular phone operating instructions for information on how to install applications.

Text message (SMS) alert settings

Your cellular phone

To use this text message alert feature, you may need to turn on the notification of Bluetooth setting on your cellular phone.

Base unit

- 1 For CELL 1: [MENU] # 6 1 0 1
For CELL 2: [MENU] # 6 1 0 2
- 2 [↕]: Select the desired setting.
- 3 [SAVE] → [EXIT]

Note:

- If the text message alert feature does not work, you must turn on notifications in the Bluetooth settings of your cellular phone. Then, turn off and on Bluetooth feature of your cellular phone to activate the text message alert feature. For instructions on how to do this, visit our Web site: <http://www.panasonic.net/pcc/support/tel/>
- The unit cannot display or announce that a text message has been received during a call.
- Text message alerts are not logged in the caller list of your unit.

Using a Bluetooth wireless headset (optional) for landline calls

By pairing a Bluetooth headset to the base unit, you can have a hands-free conversation wirelessly for landline calls.

Important:

- 1 headset can be paired to the base unit. However, only one Bluetooth device (cellular phone or headset) can be connected to the base unit at a time.
- For best performance, we recommend using a Bluetooth headset within 1 m (3.3 feet) of the base unit. A headset can communicate with the base unit within a range of approximately 10 m (33 feet).

Pairing a headset to the base unit

Important:

- Make sure that the Bluetooth headset is not connected to any other Bluetooth device.

1 Your headset:

- Set your headset to pairing mode.
- Refer to the headset operating instructions.

2 Headset:

[MENU] [#] [6] [2] [1]

3 If your headset PIN is "0000", go to step 4.

If your headset PIN is other than "0000", press [CLEAR], then enter your headset PIN.

- Typically, default PIN is "0000". Refer to the headset operating instructions.

4 Press [OK], then wait until a long beep sounds.

5 [OFF]

- When [X] is displayed on the base unit, the headset is available for use.

Connecting/disconnecting a headset

If you cannot connect the headset and base unit using the headset, you can connect using the unit.

To use your headset with another Bluetooth device such as a cellular phone, you may need to disconnect it from the base unit.

Important:

- Make sure that the headset is turned on.

Handset / Base unit

1 To connect/disconnect:

[MENU] [#] [6] [2] [2]

- A long beep sounds.

2 Proceed with the operation for your unit.

Handset: [OFF]

Base unit: [EXIT]

Unpairing a headset

You can cancel a pairing of the headset that is stored to the base unit.

Handset

1 [MENU] [#] [6] [1] [2]

2 [↵]: "Yes" → [SELECT]

- When the headset is unpaired, the [X] disappears from the base unit display.

3 [OFF]

Operating a Bluetooth wireless headset using a landline

Important:

- Refer to your headset operating instructions for headset operations.

Answering landline calls with your headset

To answer a landline call, turn on your headset referring to your headset operating instructions.

When you finish talking, turn off your headset referring to your headset operating instructions.

Note:

- If you cannot hang up the call using your headset, press [X] on the base unit 2 times.

Switching between the base unit and your headset

You can switch between the base unit and your headset:

- during a landline call with the base unit speakerphone.
- during an intercom call between the base unit and handset.
- while listening to messages recorded on the base unit answering system.

■ To switch to your headset:

Press [Q] on the base unit.

■ To switch to the base unit:

Press [M] on the base unit.

Using Bluetooth Devices

Call sharing between your headset and the handset

Important:

- To activate this feature, you should set privacy mode to off beforehand (page 42).
- **While the handset is on a landline call:**
To join the conversation with your headset, turn on the headset referring to your headset operating instructions.
- **While your headset is on a landline call:**
To join the conversation with the handset, press [↶].

Adjusting your headset receiver volume

Base unit

Press [▲] or [▼] repeatedly while using your headset.

Answering system for landline

The answering system can answer and record calls for you when you are unavailable to answer the phone.

You can also set the unit to play a greeting message but not to record caller messages by selecting “**Greeting only**” as the recording time setting (page 65).

Important:

- Only 1 person can access the answering system (listen to messages, record a greeting message, etc.) at a time.
- When callers leave messages, the unit records the day and time of each message. Make sure the date and time have been set correctly (page 17).
- When the cellular line only mode is set (page 20), the answering system cannot be used and any messages are not received.

Memory capacity (including your greeting message)

The total recording capacity is about 16 minutes. A maximum of 64 messages can be recorded.

Note:

- When message memory becomes full:
 - “**Messages full**” is shown on the handset and base unit display.
 - The ANSWER ON/OFF indicator on the base unit flashes rapidly if the answering system is turned on.
 - If you use the pre-recorded greeting message, the unit automatically switches to another pre-recorded greeting message asking callers to call again later.
 - If you recorded your own greeting message, the same message is still announced to callers even though their messages are not recorded.

Turning the answering system on/off

Base unit

Press **[ANSWER ON/OFF]** to turn on/off the answering system.

Handset

- 1 To turn on:
[MENU][#][3][2][7]
To turn off:
[MENU][#][3][2][8]
- 2 **[OFF]**

Note for base unit and handset:

- When the answering system is turned on, the ANSWER ON/OFF indicator on the base unit lights up.

Call screening

Handset / Base unit

While a caller is leaving a message, you can listen to the call through the unit's speaker. To adjust the speaker volume, press **[▲]** or **[▼]** repeatedly.

You can answer the call by pressing **[📞]** on the handset or **[📞]** on the base unit.

Call screening can be set for each unit. The default setting is “on”.

- 1 **[MENU][#][3][1][0]**
- 2 **[↕]**: Select the desired setting. → **[SAVE]**
- 3 Proceed with the operation for your unit.
Handset: **[OFF]**
Base unit: **[EXIT]**

Greeting message

When the unit answers a call, a greeting message is played to callers.

You can use either:

- your own greeting message
- a pre-recorded greeting message

Answering System for Landline

Recording your greeting message

Handset

- 1 **[MENU]** **[#]** **[3]** **[0]** **[2]**
- 2 **[↕]**: “Yes” → **[SELECT]**
- 3 After a beep sounds, hold the handset about 20 cm (8 inches) away and speak clearly into the microphone (2 minutes max.).
- 4 Press **[STOP]** to stop recording.
- 5 **[OFF]**

Using a pre-recorded greeting message

The unit provides 2 pre-recorded greeting messages:

- If you erase or do not record your own greeting message, the unit plays a pre-recorded greeting asking callers to leave a message.
- If the message recording time (page 65) is set to “**Greeting only**”, callers’ messages are not recorded and the unit plays a different pre-recorded greeting message asking callers to call again.

Resetting to a pre-recorded greeting message

If you want to use a pre-recorded greeting message once you record your own greeting message, you need to erase your own greeting message.

Handset

- 1 **[MENU]** **[#]** **[3]** **[0]** **[4]**
- 2 **[YES]** → **[OFF]**

Playing back the greeting message

Handset

- 1 **[MENU]** **[#]** **[3]** **[0]** **[3]**
- 2 To exit, press **[OFF]**.

Listening to messages using the base unit

When new messages have been recorded:

- **[▶]** on the base unit flashes.
- “**New message**” is displayed.

Press **[▶]** (PLAY).

- If new messages have been recorded, the base unit plays back new messages.
- If there are no new messages, the base unit plays back all messages.

Operating the answering system during playback

Key	Operation
[▲] or [▼]	Adjust the speaker volume
[◀◀]	Repeat message*1
[▶▶]	Skip message
[PAUSE]	Pause message To resume playback, press [▶] .
[■] (STOP)	Stop playback
[ERASE]	Erase currently playing message

*1 If pressed within the first 5 seconds of a message, the previous message is played.

Calling back (Call Display subscribers only)

If caller information was received for the call, you can call the caller back while listening to a message.

Press **[☎]** during playback.

- To edit the number before calling back, press **[EDIT]** repeatedly until the phone number is shown in the desired format (page 53).
- To call back using a cellular line, continue from step 2, “Making cellular calls”, page 29.

Answering System for Landline

Erasing all messages

Press **[ERASE]** 2 times while the unit is not in use.

Listening to messages using the handset

When new messages have been recorded, "New message" is displayed.

1 To listen to new messages:

[MENU]#323

To listen to all messages:

[MENU]#324

2 When finished, press **[OFF]**.

Note:

- To switch to the receiver, press **[↶]**.
- In step 1, the following soft key is also available to listen to new messages.

When a cellular phone is paired:

[MENU] → [PLAY]*1

When a cellular phone is not paired:

[PLAY]*1

- *1 If there are no new messages in the answering system, **[PLAY]** is not displayed.

Operating the answering system

[MENU] → [↵]: "Answering device" → [SELECT]

Key	Operation
[▲] or [▼]	Adjust the receiver/speaker volume (during playback)
[1] or [↶]	Repeat message (during playback)*1
[2] or [↷]	Skip message (during playback)
[3]	Enter the "Settings" menu
[4]	Play new messages
[5]	Play all messages
[6]	Play greeting message
[7/6]	Record greeting message

Key	Operation
[8]	Turn answering system on
[PAUSE]	Pause message*2
[9] or [STOP]	Stop recording Stop playback
[0]	Turn answering system off
[*]4 *3	Erase currently playing message
[*]5	Erase all messages
[*]6	Reset to a pre-recorded greeting message

*1 If pressed within the first 5 seconds of a message, the previous message is played.

*2 To resume playback:
[↵]: "Playback" → [SELECT]

*3 You can also erase as follows:
[PAUSE] → [↵]: "Erase" → [SELECT] → [↵]: "Yes" → [SELECT]

Calling back (Call Display subscribers only)

If caller information is received for the call, you can call the caller back while listening to a message.

1 Press **[PAUSE]** during playback.

2 **[↵]: "Call back" → [SELECT]**

Editing the number before calling back

1 Press **[PAUSE]** during playback.

2 **[↵]: "Edit & Call" → [SELECT]**

3 Press **[EDIT]** repeatedly until the phone number is shown in the desired format (page 53). → **[↶]**

- To call back using a cellular line, continue from step 2, "Making cellular calls", page 22.

Erasing all messages

1 **[MENU]#325**

2 **[↵]: "Yes" → [SELECT] → [OFF]**

Answering System for Landline

Advanced new message alerting features

Audible message alert

This feature allows the base unit to beep to inform you of a new message arrival when new messages are recorded. The base unit beeps 2 times every minute until you listen to the messages, if the “**Base unit beep**” setting is turned on. The default setting is “**Off**”.

Handset

- 1 **[MENU]** **[#]** **[3]** **[3]** **[9]**
- 2 **[↓]**: Select the desired setting. → **[SAVE]** → **[OFF]**

Note:

- When the night mode is activated (page 46), the base unit beeps will not sound.

New message alert by a call

This feature allows the unit to make a call to the pre-stored phone number and inform you that a new message has been received by announcement.

To use this feature, you must:

- store a phone number to which the unit makes the call to.
 - turn on the new message alert setting.
- After you answer the new message alert call, you can listen to messages from that call (page 63).

Important:

- The unit makes a call to the pre-stored phone number after the new message is recorded:
 - If the call is answered, the announcement is repeated for about 1 minute.
 - If nobody answers within 1 minute, the unit will not retry the call.

Storing a phone number to which the unit makes an alert call

Handset

■ From the phonebook:

- 1 **[MENU]** **[#]** **[3]** **[3]** **[8]**
- 2 **[↓]**: “**Notification to**” → **[SELECT]** → **[ADD]**
- 3 **[↓]**: “**Phonebook**” → **[SELECT]**
- 4 **[↓]**: Select the desired phonebook entry. → **[SAVE]** → **[OFF]**

■ By entering a phone number:

- 1 **[MENU]** **[#]** **[3]** **[3]** **[8]**
- 2 **[↓]**: “**Notification to**” → **[SELECT]** → **[ADD]**
- 3 **[↓]**: “**Manual**” → **[SELECT]**
- 4 Enter the desired name (16 characters max.; page 33). → **[OK]**
- 5 Enter the desired number (24 digits max.). → **[OK]** → **[SELECT]** → **[OFF]**

Turning on/off the new message alert setting

Handset

- 1 **[MENU]** **[#]** **[3]** **[3]** **[8]**
- 2 **[↓]**: “**On/Off**” → **[SELECT]**
- 3 **[↓]**: Select the desired setting. → **[SAVE]** → **[OFF]**

Editing the set phone number

Handset

- 1 **[MENU]** **[#]** **[3]** **[3]** **[8]**
- 2 **[↓]**: “**Notification to**” → **[SELECT]**
- 3 **[MENU]** → **[↓]**: “**Edit**” → **[SELECT]**
- 4 Edit the name if necessary (16 characters max.; page 33). → **[OK]**
- 5 Edit the phone number if necessary (24 digits max.). → **[OK]** → **[SELECT]** → **[OFF]**

Answering System for Landline

Erasing the set phone number

Handset

- 1 [MENU] [#] [3] [3] [8]
- 2 [↕]: "Notification to" → [SELECT]
- 3 [MENU] → [↕]: "Erase" → [SELECT]
- 4 [↕]: "Yes" → [SELECT] → [OFF]
 - The new message alert setting is turned off.

Activating/inactivating the remote access code to play messages

If you activate this feature, you must enter the remote access code (page 63) to play the new message from the new message alert call. This is so that unauthorized parties cannot listen to your messages. The default setting is "Inactivate".

- "Inactivate": You can listen to the message by pressing [4] to play new messages (without entering the remote access code).
- "Activate": You must enter your remote access code (page 63) and then press [4] to play new message.

Handset

- 1 [MENU] [#] [3] [3] [8]
- 2 [↕]: "Remote code" → [SELECT]
- 3 [↕]: Select the desired setting. → [SAVE] → [OFF]

Listening to messages

After you answer the new message alert, you can listen to the messages as follows.

- **When the remote access code is set to "Inactivate":**
Press [4] to play the new message during the announcement.
- **When the remote access code is set to "Activate":**
 - 1 Enter the remote access code (page 63) during the announcement.
 - 2 Press [4] to play the new message.

Note:

- After listening to new messages, you can press [#] [9] during the call to turn off the new message alert by a call feature.
- Even if the unit makes a new message alert call, the handset redial list does not show the record. However, on the base unit redial list it is shown as "Message alert".

Remote operation

Using a touch-tone phone, you can call your phone number from outside and access the unit to listen to messages or change answering system settings. The unit's voice guidance prompts you to press certain dial keys to perform different operations.

Remote access code

A 3-digit remote access code must be entered when operating the answering system remotely. This code prevents unauthorized parties from listening to your messages remotely. The default setting is "111".

Important:

- To prevent unauthorized access to this product, we recommend that you regularly change the remote code.

Handset

- 1 [MENU] [#] [3] [0] [6]
- 2 Enter the desired 3-digit remote access code.
- 3 [SAVE] → [OFF]

Deactivating remote operation

Press [X] in step 2 on "Remote access code", page 63.

- The entered remote access code is deleted.

Using the answering system remotely

- 1 Dial your landline phone number from a touch-tone phone.

Answering System for Landline

- 2 After the greeting message starts, enter your remote access code.
- 3 Follow the voice guidance prompts as necessary or control the unit using remote commands (page 64).
- 4 When finished, hang up.

Voice guidance

During remote operation, the unit's voice guidance starts and prompts you to press **[1]** to perform a specific operation, or press **[2]** to listen to more available operations.

Note:

- If you do not press any dial keys within 10 seconds after a voice guidance prompt, the unit disconnects your call.

Remote commands

You can press dial keys to access certain answering system functions without waiting for the voice guidance to prompt you.

Key	Operation
[1]	Repeat message (during playback)*1
[2]	Skip message (during playback)
[4]	Play new messages
[5]	Play all messages
[9]	Stop playback
[0]	Turn answering system off
[*][4]	Erase currently playing message
[*][5]	Erase all messages
[*][#]	End remote operation (or hang up)

- *1 If pressed within the first 5 seconds of a message, the previous message is played.

Turning on the answering system remotely

If the answering system is off, you can turn it on remotely.

- 1 Dial your phone number from a touch-tone phone.
- 2 Let the phone ring 15 times.
 - A long beep is heard.
- 3 Enter your remote access code within 10 seconds after the long beep.
 - The greeting message is played back.
 - You can either hang up, or enter your remote access code again and begin remote operation (page 63).

Answering system settings

Number of rings before the unit answers a call

You can change the number of times the phone rings "**Ring count**" before the unit answers calls. You can select 2 to 7 rings, or "**Toll saver**".

The default setting is "**4 rings**".

"**Toll saver**": The unit's answering system answers at the end of the 2nd ring when new messages have been recorded, or at the end of the 5th ring when there are no new messages. If you call your phone from outside to listen to new messages (page 63), you know that there are no new messages when the phone rings for the 3rd time. You can then hang up without being charged for the call.

Handset

- 1 **[MENU][#][2][1][1]**
- 2 **[↑]**: Select the desired setting. → **[SAVE] → [OFF]**

For Voice Mail service subscribers

If you subscribe to a flat-rate service package that includes Call Display, Call Waiting, Voice Mail, and unlimited local/regional/long distance calls, please note the following:

Answering System for Landline

- To use the Voice Mail service provided by your service provider/telephone company rather than the unit's answering system, turn off the answering system (page 59).
- To use this unit's answering system rather than the Voice Mail service provided by your service provider/telephone company, please contact your service provider/telephone company to deactivate your Voice Mail service.
If your service provider/telephone company cannot do this:
 - Set this unit's "**Ring count**" setting so that this unit's answering system answers calls before the Voice Mail service of your service provider/telephone company does. It is necessary to check the number of rings required to activate the Voice Mail service provided by your service provider/telephone company before changing this setting.
 - Change the number of rings of the Voice Mail service so that the answering system can answer the call first. To do so, contact your service provider/telephone company.

greeting-only message asking callers to call again later.

- If you use your own message, record the greeting-only message asking callers to call again later (page 60).

Caller's recording time

You can change the maximum message recording time allowed for each caller. The default setting is "**3 min**".

Handset

- 1 **[MENU]** **[#]** **[3]** **[0]** **[5]**
- 2 **[↓]**: Select the desired setting. →
[SAVE] → **[OFF]**

Selecting "Greeting only"

You can select "**Greeting only**" which sets the unit to announce a greeting message to callers but not record messages. Select "**Greeting only**" in step 2 on "Caller's recording time", page 65.

Note:

- When you select "**Greeting only**":
 - If you do not record your own message, the unit will play the pre-recorded

Voice Mail Service for Landline

Voice Mail service for landline

Voice Mail is an automatic answering service offered by your service provider/telephone company. After you subscribe to this service, your service provider/telephone company's Voice Mail system answers calls for you when you are unavailable to answer the phone or when your line is busy. Messages are recorded by your service provider/telephone company, not your telephone. Please contact your service provider/telephone company for details of this service.

Important:

- To use the Voice Mail service provided by your service provider/telephone company rather than the unit's answering system, turn off the answering system (page 59). For details, see page 64.

Storing the Voice Mail (VM) access number

In order to listen to your Voice Mail messages, you must dial your service provider/telephone company's Voice Mail access number. Once you have stored your Voice Mail access number, you can dial it automatically (page 67).

Handset

- 1 **[MENU]** **#** **3** **3** **1**
- 2 Enter your access number (24 digits max.). → **[SAVE]** → **[OFF]**

Note:

- When storing your Voice Mail access number and your mailbox password, press **[▲]** (Pause) to add pauses (page 23) between the access number and the password as necessary. Contact your service provider/telephone company for the required pause time.

Example:

1-222-333-4444	PPPP	8888
VM access number	Pauses	Password

To erase the Voice Mail access number

Handset

- 1 **[MENU]** **#** **3** **3** **1**
- 2 Press and hold **[CLEAR]** until all digits are erased. → **[SAVE]** → **[OFF]**

Voice Mail (VM) tone detection

Handset / Base unit

Your service provider/telephone company sends special signals (sometimes called "Voice Mail tones" or "stutter tones") to the unit to let you know you have new Voice Mail messages. If you hear a series of dial tones followed by a continuous dial tone after you press **[↶]** on the handset or press **[↵]** on the base unit, you have new Voice Mail messages. Soon after you hang up a call or after the phone stops ringing, your unit checks the phone line to see if new Voice Mail messages have been recorded.

Turn this feature off when:

- You do not subscribe to Voice Mail service.
 - Your service provider/telephone company does not send Voice Mail tones.
 - Your phone is connected to a PBX.
- If you are not sure which setting is required, contact your service provider/telephone company.

Turning VM tone detection on/off

The default setting is "On".

Handset

- 1 **[MENU]** **#** **3** **3** **2**
- 2 **[↕]**: Select the desired setting. → **[SAVE]** → **[OFF]**

Voice Mail Service for Landline

Listening to Voice Mail messages

The unit lets you know that you have new Voice Mail messages in the following ways:

- “**New Voice Mail**” is displayed if message indication service is available.

Handset

1 **[MENU]****[#]****[3]****[3]****[0]**

- The speakerphone turns on.

2 Follow the pre-recorded instructions.

3 When finished, press **[OFF]**.

Note:

- In step 1, you can also press **[VM]***1 to listen to new voice messages.

*1 **[VM]** is displayed if a cellular phone is not paired and there are new messages in the Voice Mail.

Base unit

To listen to Voice Mail messages, you have to dial your Voice Mail access number manually.

Note for handset and base unit:

- If the handset and base unit still indicate there are new messages even after you have listened to all new messages, turn it off by pressing and holding **[#]** until the handset or base unit beeps.

Intercom/Locator

Intercom

Intercom calls can be made:

- between handsets
- between a handset and the base unit

Note:

- When paging unit(s), the paged unit(s) beeps for 1 minute.
- If you receive an outside call while talking on the intercom, you hear 2 tones.
 - To answer the call with the handset, press **[OFF]**, then press **[↶]**.
 - To answer the call with the base unit, press **[📶]** 2 times.

Making an intercom call

Handset

- 1 **[MENU]** → **[↕]**: “Intercom” → **[SELECT]**
- 2 **[↕]**: Select the desired unit. → **[SELECT]**
 - To stop paging, press **[OFF]**.
- 3 When you finish talking, press **[OFF]**.

Note:

- In step 1, the following soft key is also available to make an intercom call.

When a cellular phone is paired:

[MENU] → **[INT]***1

When a cellular phone is not paired:

[INT]*1

- *1 If there is a new message in the Voice Mail or answering system, **[INT]** is not displayed.

Base unit

- 1 Press **[INTERCOM]**.
When 2 or more handsets are registered:
 - To page a specific handset, enter the handset number.
 - To page all handsets, press **[0]** or wait for a few seconds.
 - To stop paging, press **[INTERCOM]**.
- 2 When you finish talking, press **[INTERCOM]**.

Answering an intercom call

Handset

- 1 Press **[↶]** to answer the page.
- 2 When you finish talking, press **[OFF]**.

Base unit

- 1 Press **[INTERCOM]** to answer the page.
- 2 When you finish talking, press **[INTERCOM]**.

Handset locator

You can locate a misplaced handset by paging it.

- 1 **Base unit:** Press **[LOCATOR]**.
 - All registered handsets beep for 1 minute.
- 2 To stop paging:
Base unit:
Press **[LOCATOR]**.
Handset:
Press **[↶]**, then press **[OFF]**.

Transferring calls, conference calls

Outside calls can be transferred or a conference call with an outside party can be made:

- between 2 handsets
- between a handset and the base unit

Handset

- 1 During an outside call, press **[MENU]** to put the call on hold.
- 2 **[↕]**: “Intercom” → **[SELECT]**
- 3 **[↕]**: Select the desired unit. → **[SELECT]**
- 4 Wait for the paged party to answer.
 - If the paged party does not answer, press **[↶]** to return to the outside call.

5 To complete the transfer:

Press **[OFF]**.

- The outside call is being routed to the destination unit.

To establish a conference call:

[MENU] → [↕]: "Conf." → [SELECT]

- To leave the conference, press **[OFF]**.
The other 2 parties can continue the conversation.

- To put the outside call on hold:

[MENU] → [↕]: "Hold" →

[SELECT]

To resume the conference: **[MENU]**

→ [↕]: "Conf." → [SELECT]

- To cancel the conference: **[MENU] → [↕]: "Stop conference" → [SELECT]**

You can continue the conversation with the outside caller.

Base unit

- 1** During an outside call, press **[INTERCOM]**.

When 2 or more handsets are registered:

- To page a specific handset, enter the handset number.
- To page all handsets, press **[0]** or wait for a few seconds.

- 2** Wait for the paged party to answer.

- If paged party does not answer, press **[INTERCOM]** to return to the outside call.

- 3 To complete the transfer:**

Press **[↵]**.

- The outside call is being routed to the handset.

To establish a conference call:

Press **[CONF]**.

- To leave the conference, press **[↵]**.
The other 2 parties can continue the conversation.
- To put the outside call on hold, press **[HOLD]**. To resume the conference, press **[CONF]**.

Base unit

Press **[↵]** to answer the page.

Answering a transferred call

Handset

Press **[↵]** to answer the page.

Useful Information

Wall mounting

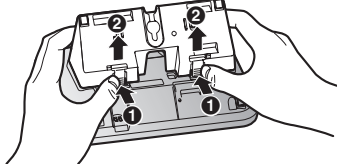
The base unit can be mounted on a wall by changing the wall mounting adaptor's position.

Note:

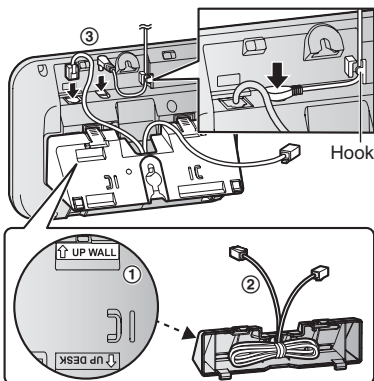
- Make sure that the wall and the fixing method are strong enough to support the weight of the unit.
- Model shown is KX-TG7841 series.

Base unit

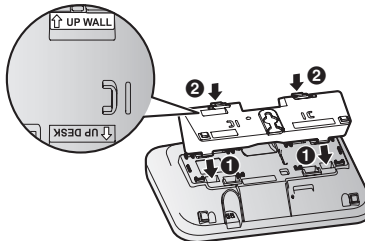
- 1 To remove the wall mounting adaptor, push down the release levers (1). Remove the adaptor (2).



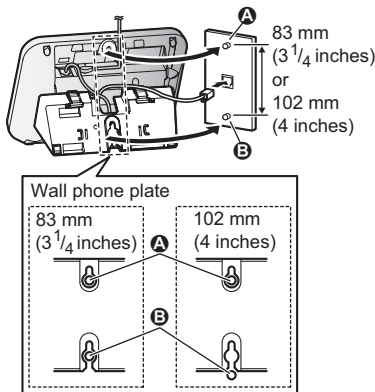
- 2 ① Turn the adaptor so that the words "UP WALL" are facing up.
② Tuck the telephone line cord inside the wall mounting adaptor.
③ Connect the AC adaptor cord and telephone line cord.



- 3 Insert the lower tabs of the adaptor into the unit's bottom slots (1), then insert by pushing down the levers of the adaptor into the upper slots (2).
• The words "UP WALL" should be facing up.

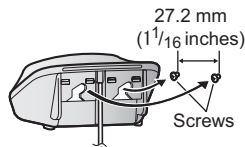


- 4 Mount the unit on a wall then slide down to secure in place.



Charger

Drive the screws (not supplied) into the wall.



Error messages

Display message	Cause/solution
Access # to VM service is not stored	You have not stored the Voice Mail access number. Store the number (page 66).
Base no power or No link. Re-connect base AC adaptor. or No link.	- The handset has lost communication with the base unit. Move closer to the base unit and try again. - Unplug the base unit's AC adaptor to reset the unit. Reconnect the adaptor and try again. - The handset's registration may have been cancelled. Re-register the handset (page 48). - When "No link." is displayed during a power failure, place a handset on the base unit to supply power to the base unit.
Busy	- No cellular phone is paired to the base unit. Pair a cellular phone (page 18). - The called unit is in use. - Other units are in use and the system is busy. Try again later. - The handset you are using is too far from the base unit. Move closer and try again.
Check tel line	- The supplied telephone line cord has not been connected yet or not connected properly. Check the connections (page 11). - If you do not connect the telephone line cord and use only cellular lines, set the cellular line only mode (page 20).
Error!!	- Recording was too short. Try again. - Someone is using a cellular line or headset. Try again later. - The phonebook copy is incomplete (page 55). The cellular phone is disconnected from the base unit. Make sure that other Bluetooth devices are not connected to the cellular phone, and try again.
Failed	- Although the unit tried to connect to the cellular phone or headset, the connection has been failed. - Someone is using a cellular line or headset. Try again later. - Make sure that the cellular phone or headset is not connected to other Bluetooth devices.
Invalid	- There is no handset registered to the base unit matching the handset number you entered. - The handset is not registered to the base unit. Register the handset (page 48).

Useful Information

Display message	Cause/solution
Requires subscription to Caller ID.	You must subscribe to a Call Display service. Once you receive caller information after subscribing to a Call Display service, this message will not be displayed.
Use rechargeable battery.	A wrong type of battery such as Alkaline or Manganese was inserted. Use only the rechargeable Ni-MH batteries noted on page 5, 8.

Troubleshooting

If you still have difficulties after following the instructions in this section, disconnect the base unit's AC adaptor, then reconnect the base unit's AC adaptor. Remove the batteries from the handset, and then insert the batteries into the handset again.

General use

Problem	Cause/solution
The handset does not turn on even after installing charged batteries.	Place the handset on the base unit or charger to turn on the handset.
The unit does not work.	- Make sure the batteries are installed correctly (page 12). - Fully charge the batteries (page 12). - Check the connections (page 11). - Unplug the base unit's AC adaptor to reset the unit. Reconnect the adaptor and try again. - The handset has not been registered to the base unit. Register the handset (page 48).
I cannot pair a cellular phone to the base unit.	- Depending on the compatibility of the cellular phone, you may not be able to pair it to the base unit. Confirm that your cellular phone supports the hands-free profile (HFP) specification. - Confirm that the Bluetooth feature of your cellular phone is turned on. You may need to turn this feature on depending on your cellular phone. - The Bluetooth technology on your cellular phone may not be functioning normally. Turn off and on your cellular phone. - If your cellular phone is already connected to another Bluetooth device such as a Bluetooth headset, turn it off or disconnect it from your cellular phone. - Some cellular phones may require you to enter the base unit PIN to pairing. Confirm that you entered the correct PIN.

Useful Information

Problem	Cause/solution
I cannot connect a cellular phone to the base unit.	• Confirm that your cellular phone is turned on. • Confirm that your cellular phone is within base unit range (page 15). • Depending on the state of the wireless environment, such as the presence of any electrical interference, there may be a delay even if the auto connection feature is turned on. You can connect to the base unit manually (page 20). • The cellular phone has not been paired to the base unit. Pair the cellular phone (page 18).
I cannot hear a dial tone.	• Make sure that the CELL 1 or CELL 2 indicator lights up (page 16). • The base unit's AC adaptor or telephone line cord is not connected. Check the connections. • Disconnect the base unit from the telephone line and connect the line to a known working telephone. If the working telephone operates properly, contact our service personnel to have the unit repaired. If the working telephone does not operate properly, contact your service provider/telephone company.
The base unit beeps.	• New messages have been recorded. Listen to the new messages (page 60).

Programmable settings

Problem	Cause/solution
The display is in a language I cannot read.	• Change the display language (page 17).
I cannot register a handset to a base unit.	• The maximum number of handsets (6) is already registered to the base unit. Cancel unused handset registrations from the base unit (page 49).

Battery recharge

Problem	Cause/solution
The handset beeps and/or  flashes.	• Battery charge is low. Fully charge the batteries (page 12).
I fully charged the batteries, but –  still flashes, –  is displayed, or – the operating time seems to be shorter.	• Clean the battery ends ($\oplus$, $\ominus$) and the charge contacts with a dry cloth and charge again. • It is time to replace the batteries (page 12).

Useful Information

Making/answering calls, intercom

Problem	Cause/solution
📞 is displayed.	• The handset is too far from the base unit. Move closer. • The base unit's AC adaptor is not properly connected. Reconnect AC adaptor to the base unit. • The handset is not registered to the base unit. Register it (page 48).
Noise is heard, sound cuts in and out.	• You are using the handset or base unit in an area with high electrical interference. Re-position the base unit and use the handset away from sources of interference. • Move closer to the base unit. • If you use a DSL/ADSL service, we recommend connecting a DSL/ADSL filter between the base unit and the telephone line jack. Contact your DSL/ADSL provider for details.
The handset or base unit does not ring.	• The ringer volume for landline is turned off. Adjust the ringer volume (page 40, 44). • The ringer volume for cellular line is turned off. Adjust the ringer volume (page 39, 43). • When one handset is selected to ring for cellular calls, other units do not ring. To change the selection, see page 21. • Night mode is turned on. Turn it off (page 46).
I cannot make local calls with the handset or base unit using a cellular line.	• You need to add your area code when making cellular calls. Store your area code in order to automatically add it to the beginning of the 7-digit phone number when making cellular calls (page 21).
I cannot make or answer cellular calls with the handset or base unit.	• Depending on the cellular phone's compatibility, you may not be able to make or answer cellular calls even if the cellular phone is connected to the base unit. • Make sure that the CELL 1 or CELL 2 indicator lights up and the cellular phone is connected to the base unit (page 20). • If someone is talking on a cellular call or using the headset, you cannot use the cellular feature. There can be only one active Bluetooth connection at a time. • The cellular phone is being used separately from your system.
I can make and answer cellular calls but cannot hear a sound.	• The Bluetooth technology on your cellular phone may not be functioning normally. Turn off and on your cellular phone. • Disconnect and reconnect the base unit AC adaptor and try again.
I cannot switch cellular calls from the unit to the cellular phone.	• Your cellular phone may not support this feature. Refer to the operating instructions of your cellular phone.

Useful Information

Problem	Cause/solution
I cannot make a call using the landline.	- The dialing mode may be set incorrectly. Change the setting (page 17). - The cellular line only mode is turned on. Turn it off (page 20).
I cannot make long distance calls.	Make sure that you have long distance service.

Call Display/Talking Call Display

Problem	Cause/solution
Caller information is not displayed.	- You must subscribe to Call Display service. Contact your service provider/telephone company for details. - If your unit is connected to any additional telephone equipment such as a Call Display box or cordless telephone line jack, plug the unit directly into the wall jack. - If you use a DSL/ADSL service, we recommend connecting a DSL/ADSL filter between the base unit and the telephone line jack. Contact your DSL/ADSL provider for details. - The name display service for landline calls may not be available in some areas. Contact your service provider/telephone company for details. - Other telephone equipment may be interfering with this unit. Disconnect the other equipment and try again.
Caller information is displayed or announced late.	- Depending on your service provider/telephone company, the unit may display or announce the caller's information at the 2nd ring or later. - Move closer to the base unit.
Caller information is not announced.	- The ringer volume for landline is turned off. Adjust the ringer volume (page 40, 44). - The ringer volume for cellular line is turned off. Adjust the ringer volume (page 39, 43). - When one handset is selected to ring for cellular calls, other units do not announce caller information. To change the selection, see page 19. - The Talking Call Display feature is turned off. Turn it on (page 41, 44). - The ring as cell mode is set to "On (without Talking CID)". To change the mode, see page 19. - The number of rings for the answering system is set to "2 rings" or "Toll saver". Select a different setting (page 64). - Your unit does not announce caller information if - the base unit or 2 or more handsets are on a call. - a headset is in use.

Useful Information

Problem	Cause/solution
I cannot dial the phone number edited in the caller list.	• The phone number you dialed might have been edited incorrectly (for example, the long distance "1" or the area code is missing). Edit the phone number with another pattern (page 53).
Time on the unit has shifted.	• Incorrect time information from incoming Call Display changes the time. Set the time adjustment to "Manual" (off) (page 41).
The 2nd caller's information is not displayed during an outside call. (Visual Call Waiting feature does not function.)	• In order to use Call Display, Call Waiting, or Visual Call Waiting, you must first contact your service provider/telephone company and subscribe to the desired service. After subscribing, you may need to contact your service provider/telephone company again to activate this specific service, even if you already subscribed to both Call Display and Visual Call Waiting services.

Using Bluetooth devices

Problem	Cause/solution
I cannot copy phonebook entries from a cellular phone.	• Confirm that the cellular phone supports Bluetooth wireless technology. • Confirm that the cellular phone supports the Phone Book Access Profile (PBAP) or Object Push Profile (OPP) specification. • If the cellular phone is already connected to another Bluetooth device such as a Bluetooth headset, turn it off or disconnect it from the cellular phone. • Someone is using a cellular line or headset. Try again later. • Turn the cellular phone off, then turn it on and try again. • If an entry is already stored in the unit's shared phonebook, the entry cannot be copied even by selecting another group.
I cannot have a conversation using the headset.	• Your Bluetooth headset is not paired. Pair it (page 57). • Turn your headset off, then turn it on and try again.
Noise is heard during a call on the headset.	• A Bluetooth headset can communicate with the base unit within a range of approximately 10 m (33 feet). The connection may be subject to interference from obstructions such as walls or electronic devices. Move closer to the base unit.

Useful Information

Problem	Cause/solution
I cannot connect my headset to the base unit.	● Confirm that your headset is turned on. ● If your headset is already connected to another Bluetooth device such as your cellular phone, disconnect the headset from your cellular phone, then perform the connecting procedure from the base unit. ● If someone is using a cellular line, you cannot connect the headset. There can be only one active Bluetooth connection at a time. ● The headset has not been paired to the base unit. Pair the headset (page 57).
Some headset enhanced features are not available.	● The base unit does not support enhanced features such as Last number redial or Call reject.
An error tone is heard when I try to program the Bluetooth feature.	● The Bluetooth feature cannot be accessed immediately after connecting the AC adaptor to the base unit. Wait a few seconds and try again. ● The headset has not connected to the base unit yet, even though you performed the connecting procedure setting. Wait a few seconds and try again.
Text message (SMS) alert is not announced.	● The text message (SMS) alert announcement depends on the “Ring as cell (limited)” setting (page 19) and the “Talking Caller ID” setting (page 41, 44). To make the unit announce text message (SMS) alerts, there are 2 methods available, depending on whether or not you want the unit to emit the same ring as the cellular phone when a call is being received on the cellular phone. – If you prefer the same ring as the cellular phone, select “On (with Talking CID)” of the “Ring as cell (limited)” setting. – If you prefer the same ring as the unit, select “Off” of the “Ring as cell (limited)” setting, and select “On” of the “Talking Caller ID” setting on the handset and base unit.

Useful Information

Answering system

Problem	Cause/solution
The unit does not record new messages.	• The answering system is turned off. Turn it on (page 59). • The answering system does not answer or record calls from cellular lines. • The message memory is full. Erase unnecessary messages (page 60). • The recording time is set to “Greeting only”. Change the setting (page 65). • If you subscribe to a Voice Mail service, messages are recorded by your service provider/telephone company, not your telephone. Change the unit’s number of rings setting or contact your service provider/telephone company (page 64). • The answering system will not answer incoming calls while: – the base unit or 2 or more handsets are on a cellular call or an intercom call. – a headset is in use. Caller information is recorded in the caller list.
I cannot operate the answering system remotely.	• The remote access code is not set. Set the remote access code (page 63). • You are entering the wrong remote access code. If you have forgotten your remote access code, enter the remote access code setting to check your current code (page 63). • The answering system is turned off. Turn it on (page 64). • You cannot operate the answering system when calling a cellular phone paired to the base unit.
The unit does not emit the specified number of rings.	• If the first ring is turned off, the number of rings decreases by 1 from the specified number of rings.

Bluetooth PIN

Problem	Cause/solution
I cannot remember the PIN.	• Change the PIN using the following method. 1 [MENU][#][6][1][9] 2 [*][7][0][0][0] 3 Enter the new 4-digit PIN. → [OK] 4 Enter the new 4-digit PIN again. → [SAVE] → [OFF]

Useful Information

Liquid damage

Problem	Cause/solution
Liquid or other form of moisture has entered the handset/base unit.	● Disconnect the AC adaptor and telephone line cord from the base unit. Remove the batteries from the handset and leave to dry for at least 3 days. After the handset/base unit are completely dry, reconnect the AC adaptor and telephone line cord. Insert the batteries and charge fully before use. If the unit does not work properly, contact an authorized service centre.

Caution:

- To avoid permanent damage, do not use a microwave oven to speed up the drying process.

Useful Information

Industry Canada Notices and other information

NOTICE:

This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, "IC:", before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

Users should ensure, for their own protection, that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

NOTICE:

The **Ringer Equivalence Number (REN)** assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5. The Ringer Equivalence Number (REN) of this unit:
(found on the bottom of the unit).

NOTICE:

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Privacy of communications may not be ensured when using this telephone.

Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed

near, or on top of, a TV or VCR. If interference is experienced, move the cordless telephone further away from the TV or VCR. This will often reduce, or eliminate, interference.

RF Exposure Warning:

- This product complies with IC radiation exposure limits set forth for an uncontrolled environment.
- To comply with IC RF exposure requirements, the base unit must be installed and operated 20 cm (8 inches) or more between product and all person's body (excluding extremities of hands, wrist and feet).
- This product may not be collocated or operated in conjunction with any other antenna or transmitter.
- The handset may be carried and operated with only the specific provided belt clip. Other non-tested belt clips or similar body-worn accessories may not comply and must be avoided.

Warranty

Panasonic Canada Inc.
5770 Ambler Drive, Mississauga, Ontario L4W 2T3
PANASONIC PRODUCT - LIMITED WARRANTY

EXCHANGE PROGRAM

Panasonic Canada Inc. warrants this product to be free from defects in material and workmanship under normal use and for a period as stated below from the date of original purchase agrees to, at its option either (a) repair your product with new or refurbished parts, (b) replace it with a new or a refurbished equivalent value product, or (c) refund your purchase price. The decision to repair, replace or refund will be made by Panasonic Canada Inc.

Telephone Accessory / Product

One (1) year

This warranty is given only to the original purchaser, or the person for whom it was purchased as a gift, of a Panasonic brand product mentioned above sold by an authorized Panasonic dealer in Canada and purchased and used in Canada, which product was not sold "as is", and which product was delivered to you in new condition in the original packaging.

IN ORDER TO BE ELIGIBLE TO RECEIVE WARRANTY SERVICE HEREUNDER, A PURCHASE RECEIPT OR OTHER PROOF OF DATE OF ORIGINAL PURCHASE, SHOWING AMOUNT PAID AND PLACE OF PURCHASE IS REQUIRED

LIMITATIONS AND EXCLUSIONS

This warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage. The warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by Panasonic Canada Inc., or failures which result from accidents, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, improper batteries, power line surge, lightning damage, modification, introduction of sand, humidity or liquids, commercial use such as hotel, office, restaurant, or other business or rental use of the product, or service by anyone other than a Authorized Servicer, or damage that is attributable to acts of God.

Rechargeable batteries are warranted for ninety (90) days from date of original purchase.

THIS EXPRESS, LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL PANASONIC CANADA INC. BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. (As examples, this warranty excludes damages for lost time, travel to and from the Authorized Servicer, loss of or damage to media or images, data or other memory or recorded content. This list of items is not exhaustive, but for illustration only.)

In certain instances, some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or the exclusion of implied warranties, so the above limitations and exclusions may not be applicable. This warranty gives you specific legal rights and you may have other rights which vary depending on your province or territory.

CONTACT INFORMATION

For product information and operation assistance, please contact:

Our Customer Care Centre: Telephone #: 1-800-561-5505
Fax #: (905) 238-2360
Email link: "Support → contact us → email" on www.panasonic.ca

For defective product exchange within the warranty period, please contact the original dealer or our Customer Care Centre.

Index

Index

- # 3-way conference: 25, 31
- A Additional handset: 48
 - Alarm: 45
 - Answering calls: 23, 30
 - Answering system
 - Call screening: 59
 - Erasing messages: 60, 61, 64
 - Greeting message: 59
 - Greeting only: 65
 - Listening to messages: 60, 61, 63
 - New message alerting: 62
 - Number of rings: 64
 - Recording time: 65
 - Remote access code: 63
 - Remote operation: 63
 - Ring count: 64
 - Toll saver: 64
 - Turning on/off: 59
 - Auto talk: 23, 42
- B Battery: 12
 - Belt clip: 15
 - Bluetooth wireless technology
 - Cellular phone (Link to cell): 18
 - Headset: 56
 - Phonebook transfer: 55
 - Booster (Clarity booster): 24
- C C.WTG (Call Waiting Deluxe): 51
 - Call block: 46
 - First ring: 48
 - Call Display service: 50
 - Call share: 25, 31
 - Call Waiting: 24, 30
 - Caller list: 52
 - Caller list edit: 53
 - Cellular calls: 22, 29
 - Cellular phone
 - Pairing: 18
 - Unpairing: 18
 - Chain dial: 35
 - CID (Call Display): 52
 - Conference calls: 68
 - Control type: 14
 - Customer support: 42, 44
- D Date and time: 17
 - Dialing mode: 17
 - Direct command code: 37
 - Display
 - Contrast: 41, 44
 - Language: 17
- E Eco mode: 13
 - Equalizer: 25
 - Error messages: 71
- F Flash: 24, 30, 42
- G Groups: 33, 51
- H Handset
 - Deregistration: 49
 - Locator: 68
 - Name: 46
 - Registration: 48
 - Hold: 23, 30
- I Intercom: 68
- K Key detector: 41, 43
 - Key tone: 42
- L Landline calls: 22, 29
 - Line mode: 42
 - Link to cell
 - Area code: 21
 - Auto connection: 19
 - Cellular line only mode: 20
 - Cellular line selection: 21
 - Connection: 20
 - Ring as cell mode: 19
 - Select unit to ring: 19
 - Text message (SMS: Short Message Service) alert: 56
- M Making calls: 22, 29
 - Missed calls: 50
 - Mute: 24, 30
- N Night mode: 45
 - Noise reduction: 25
- P Pause: 23, 29
 - Phonebook: 33
 - PIN: 21
 - Power failure (power back-up operation): 26
 - Privacy mode: 42
- R Redialing: 22, 29
 - Ringer ID: 51
 - Ringer tone: 39, 40, 51
 - Rotary/pulse service: 24
- S Speed dial: 36
 - SP-PHONE (Speakerphone): 22
- T Talking Call Display: 50
 - Temporary tone dialing: 24, 31
 - Time adjustment: 41
 - Transferring calls: 68
 - Troubleshooting: 72

Index

- U** USB charging: 15
- V** Visual Call Waiting: 24, 30
- VM (Voice Mail): 66
- Voice guidance language: 17
- Voice Mail: 64, 66
- Volume
 - Receiver: 22
 - Ringer (Base unit): 30, 39, 44
 - Ringer (Handset): 23, 39, 40
 - Speaker: 22, 29
- W** Wall mounting: 70

