

RF265AA  
RF266AA

# Refrigerator user manual

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# Features of your new Refrigerator

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## KEY FEATURES OF YOUR NEW REFRIGERATOR

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Your Samsung French Door Refrigerator comes equipped with various and effective space-saving, innovative storage and energy-efficient features.

- **Twin Cooling System**

The Refrigerator and Freezer have separate evaporators. Due to this independent cooling system, the Freezer and Refrigerator cool more efficiently.

Additionally, this separate air flow system prevents food odor of one compartment from seeping into other compartments.

- **Surround Air Flow System**

Cool air circulates through multiple vents on each shelf keeping each compartment cool. It provides the even distribution of cool air to the inside cabinet, and it keeps your food fresh longer.

- **Bigger & Wider Space**

The Wide shelf area and pantry provide enough space for larger items such as a pizza box, etc. The Wide freezer drawer also provides enough space for 2~3 turkeys.

- **Secure Auto Close**

The Secure Auto Close feature will automatically close a door that is slightly open.

- **Door Alarm**

A helpful beeper alerts you if the door is ajar.

- **Extra Fresh**

The superb humidity control keeps vegetables & fruits fresh longer.



For easy future reference, write the model and serial number down. You will find your model number and serial number on the left side of the refrigerator.

Model # \_\_\_\_\_

Serial # \_\_\_\_\_

# Safety Information

## SAFETY INFORMATION

Before using your new Samsung French Door Refrigerator, please read this manual thoroughly to ensure that you know how to safely and efficiently operate the features and functions that your new appliance offers.

Because the following instruction covers various models, the characteristics of your Refrigerator may differ slightly from the Refrigerator described in this manual. If you have any question, contact us at 1-800-SAMSUNG or find help and information online at [www.samsung.com](http://www.samsung.com).

What the icons and signs in this user manual mean :

 <b>WARNING</b>	Hazards or unsafe practices that may result in <b>severe personal injury or death.</b>
 <b>CAUTION</b>	Hazards or unsafe practices that may result in <b>minor personal injury or property damage.</b>
 <b>CAUTION</b>	To reduce the risk of fire, explosion, electric shock, or personal injury when using your refrigerator, follow these basic safety precautions:
	Do NOT attempt.
	Do NOT disassemble.
	Do NOT touch.
	Follow directions explicitly.
	Unplug the power plug from the wall socket.
	Make sure the machine is grounded to prevent electric shock.
	Call the service center for help.

**These warning signs are here to prevent injury to you and others.**

**Please follow them explicitly**

**Keep this manual in a safe place for future reference.**

## SEVERE WARNING SIGNS

 **Do not plug several appliances into the same power receptacle.**

- Large appliances draw a lot of power. Powering more than one appliance or machine from a single power source could cause overheating and cause a fire.

**Make sure that the power plug is not kinked or damaged by the back of the Refrigerator.**

- A damaged power plug may overheat and cause a fire.

**Do not spray water directly into or on the outside of the Refrigerator/Freezer drawer.**

- Water could get into the interior machine parts and cause electric shock.

**Do not use aerosols near the Refrigerator.**

- Aerosols used near the Refrigerator may cause an explosion or fire.

# Safety Information

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**Do not put undue stress on the power cord or place heavy articles on it.**

- Placing heavy articles on the power cord create the risk of explosion or fire.

**Do not insert the power plug with wet hands.**

- It may cause electric shock.

**Do not put a container filled with water on the Refrigerator.**

- If it spills, it may cause fire or electric shock.

**Do not install the Refrigerator in a damp place or place where it may come in contact with water.**

- Wet and/or deteriorated insulation of the internal electrical parts may cause electric shock or fire.

**Do not store volatile or flammable substances in the Refrigerator.**

- Storing benzene, thinner, alcohol, ether, LP gas and other such products may cause explosions.



**Do not disassemble or repair the Refrigerator by yourself.**

- You run the risk of fire, appliance malfunctions and/or personal injury. Call your nearest service center for help from a qualified service technician.



**Unplug the Refrigerator before changing the interior light.**

- Changing the light while the Refrigerator is plugged in may cause electric shock.

**If you wish to dispose of the Refrigerator, remove the doors and seals before throwing it away.**

- The doors(and their seals) can entrap a child if they climb into the Refrigerator. Make sure that the doors are off, and ensure that no one is suffocated by being locked inside.



**The Refrigerator must be safely grounded**

- Always make sure that you have grounded the Refrigerator before attempting to investigate or repair any part of the appliance. Power leakages can cause severe electric shock.

**Never use gas pipes, telephone lines or other potential lightning attractors as an electrical ground.**

- Improper use of the grounding plug can result in a risk of electric shock. If it is necessary to use an extension cord to power the Refrigerator, use only a 3-wire extension cord that has a 3-blade ground plug and a 3-slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord should be AC 115V~120V, 10A, or more. Additionally, if a grounding adapter is used, make sure the receptacle box is also fully grounded.

## CAUTION SIGNS

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### **Use good judgment when filling the Refrigerator with food and drinks.**

- In an overfull Refrigerator, heavy, fragile, bulky or breakable items may fall out and cause personal injury and/or damage to surrounding objects.

### **Do not put bottles or glass containers in the Freezer drawer.**

- When the contents freeze and then expand, the glass may break and cause personal injury or leave dangerous glass shards in the Freezer.

### **If the electrical wall socket is loose, do not inset the power plug.**

- There is a risk of electric shock or fire. Have the plug looked at by a licensed electrician.



### **Never unplug your Refrigerator by pulling on the power cord.**

- Always grip the power cord firmly and pull straight out from the outlet. Yanking or pulling on the power cord may cause a short-circuit, fire and/or electric shock.
- A damaged power cord must be replaced by the manufacturer, a certified service agent or qualified service personnel.

### **Do not store articles on the top of the appliance.**

- When you open or close the door, the articles may fall and cause personal injury and /or damage to surrounding objects.

### **Do not store pharmaceutical products, scientific materials and temperature-sensitive products in the refrigerator.**

- Products that require exact temperature controls should not be stored in the Refrigerator.



### **Do not allow children to climb, stand or hang on shelves and handles of the Refrigerator. They could damage the Refrigerator and seriously injure themselves.**



### **If you notice chemical or burning plastic smells or see smoke, unplug the Refrigerator immediately and contact your Samsung Electronics Service Center.**



### **After your Refrigerator is in operation, do not touch the cold surfaces in the Freezer compartment. Particularly when hands are damp or wet, skin may adhere to these extremely cold surfaces.**

- Skin may stick to the surface and you may get frostbite.

### **Do not put your hands under the appliance.**

- Any sharp edges may cause personal injury.

### **Never put fingers or other objects into the water dispenser hole or ice chute.**

- It may cause personal injury and/or material damage.

# Safety Information

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 **If the Refrigerator will not be used for a long period of time (for example, over several months), unplug the power from the wall.**

- Over time, deterioration in the power cord insulation may cause fire.

 **Do not use a wet or damp cloth when cleaning the plug.**

**Remove any dust or foreign matter from the power plug pins.**

- A Dirty power plug can increase the risk of fire.

**If the Refrigerator is disconnected from the power supply, you should wait for at least five minutes before plugging it back in.**

 **Do not place the equipment directly in sunlight.**

**The appliance must be positioned so that the power cord is accessible after installation.**

**If the power cord is damaged, it must be replaced by the manufacturer, a certified service agent or qualified service personnel.**

**If you have a long vacation planned, empty the Refrigerator and turn it off.**

Wipe excess moisture from the inside and leave the doors open to keep odor and mold from developing.

 **Service Warranty and Modification**

- Any changes or modifications performed by a 3rd party on this finished appliance is not covered under Samsung warranty service, nor can Samsung be responsible for safety issues that result from 3rd party modifications.

 **Children can get trapped inside Refrigerators.**

CAUTION

Before you throw away your old Refrigerator or Freezer, make sure that you;

- Take off the doors.
- Leave all shelves in places so that children may not easily climb inside and shut the door while they are inside.

 This appliance is not intended for use by small children or infirm persons without capable, adult supervision. Small children should be supervised when using the appliance.

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# Setting up your French Door Refrigerator

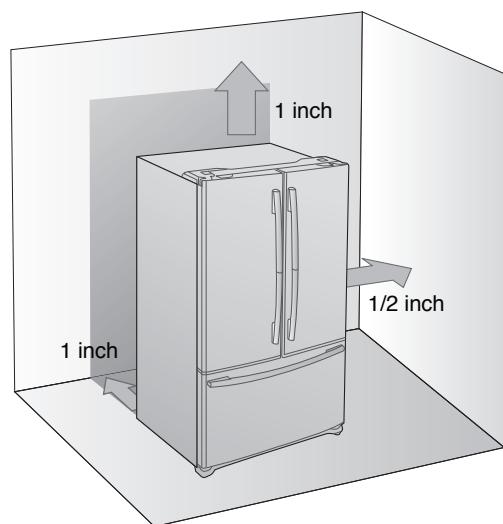
## GETTING READY TO INSTALL THE REFRIGERATOR

Congratulations on your purchase of the Samsung French Door Refrigerator. We hope you enjoy the state-of-art features and efficiencies that this new appliance offers.

### Selecting the best location for the Refrigerator

- A Location with easy access to the water supply.
- A Location without direct exposure to sunlight.
- A Location with level (or nearly level) flooring.
- A Location with enough space for the Refrigerator doors to open easily.
- Allow sufficient space for air circulation of the internal cooling system.

If the Refrigerator does not have enough space, the internal cooling system may not work properly.



First thing! Make sure that you can easily move your Refrigerator to its final location by measuring doorways (both width and height), thresholds, ceilings, stairways, etc.

The following chart details the exact height and depth of Samsung French Door Refrigerator.

MODEL		RF266AA(Internal water dispenser), RF265AA	
Capacity(Cu.Ft)		25.8	
Dimension (inch)	Width		35.7
	Case Height	with Hinge	69.8
		without Hinge	68.6
	Depth	with Door	35.6
without Door		32.9	

- ☞ Allow clearance to the right, left, back and top when installing. This will help reduce power consumption and keep your energy bills lower.
- Do not install the Refrigerator where the temperature will go below 50 °F (10 °C).
- Sweat may occur on the french part, when you use Refrigerator for the first time.  
E. Saver function is set "ON" when you supply the power to the Refrigerator installing, use the Refrigerator after pressing E.Saver button to make it off for the preventing the sweat.

## REMOVING THE REFRIGERATOR DOORS

If your entrance won't allow the Refrigerator to pass easily through it, you can remove the doors.

### Tools you will need



Philips screwdriver



Wrench



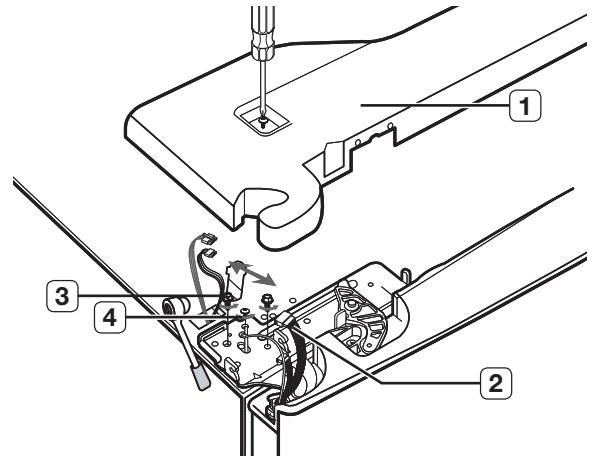
Flat-blade screwdriver



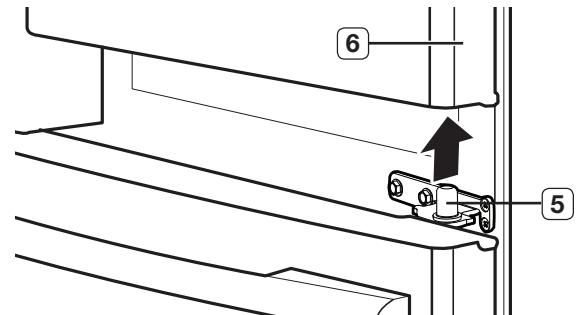
Pliers

### Disassemble the Refrigerator doors

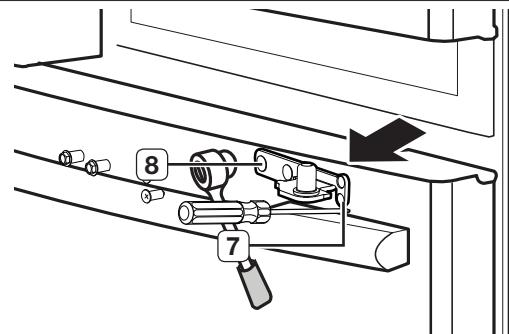
1. With the door closed, remove the top table(1) using a Philips screwdriver, and then disconnect the wires(2). Remove hinge screws(3) and ground screw(4)



2. Remove the door from the lower hinge(5) by lifting the door(6) up.



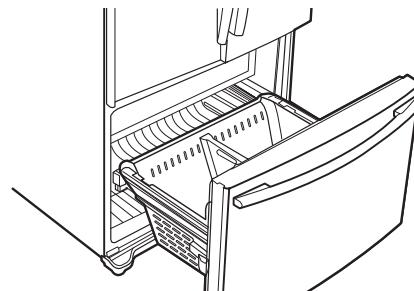
3. Remove two flat head screws(7) and two hex head screws(8) from the lower hinge.



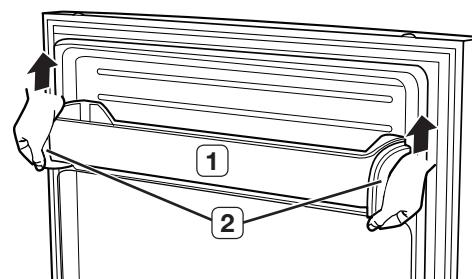
# Setting up your French Door Refrigerator

## Disassemble the Freezer drawer

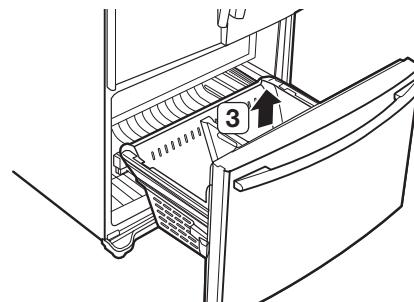
1. Pull the drawer open to full extension.



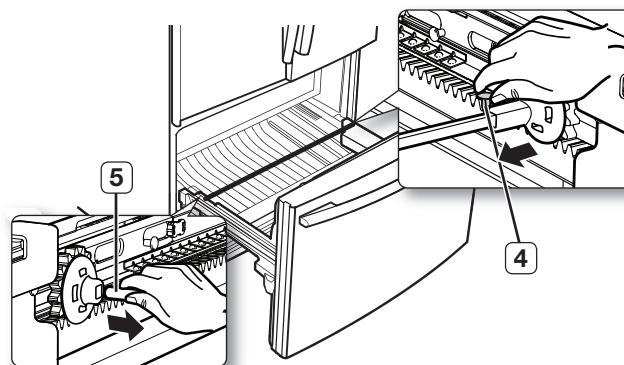
2. Remove the tilting pocket(1) by pulling the both brackets(2) upward at the same time.



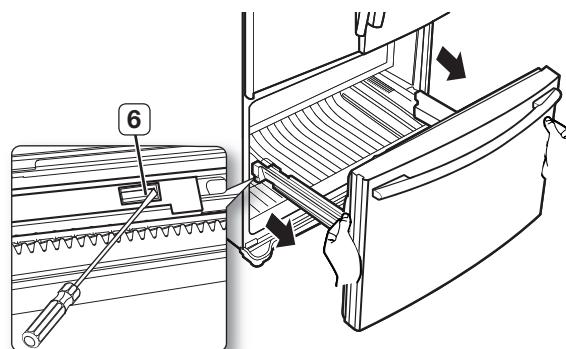
3. Take out the lower basket(3) by lifting the basket up from rail system.



4. Remove a fixing pin(4) and remove a shaft(5) by pushing it to the right side with your hand.



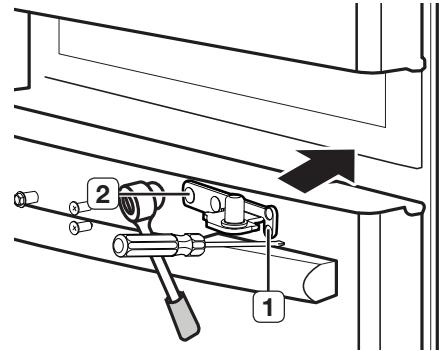
5. Separate the rail from the rail cover by pushing the hooks (6) in on both sides of the rail. After pushing the hooks in, remove the drawer by pulling towards you with both hands.



## REATTACHING THE REFRIGERATOR DOORS

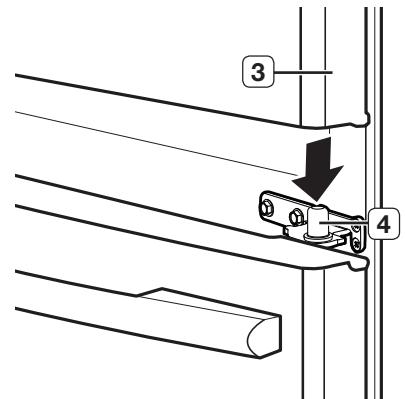
### Assemble the Refrigerator doors

1. Reattach two flat head screws(1) and two hex head screws(2) to the hinge completely.

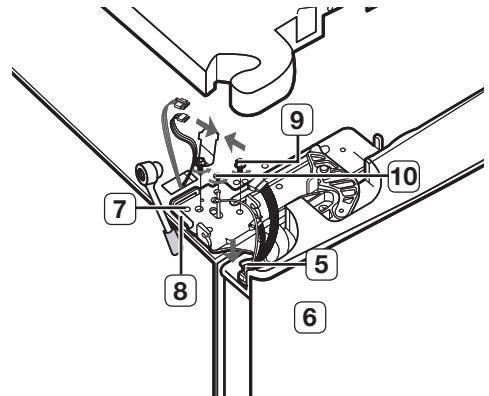


2. Place the hole in the bottom of the door(3) over the lower hinge (4)

 Be aware not to miss the hinge cap because it can be easily taken off.

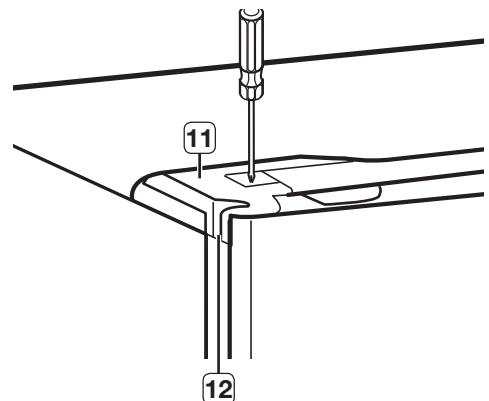


3. Insert the upper hinge shaft(5) into the hole on the corner of the Refrigerator door(6). Make sure the hinge is level between the upper hinge hole(7) and the hole of the cabinet(8) and reattach the hinge screws(9) and ground screw(10) by turning in a clockwise direction. Reconnect the wires.



4. Place the front edge of the top table(11) on the front of the upper hinge(12) and reattach with three screws.

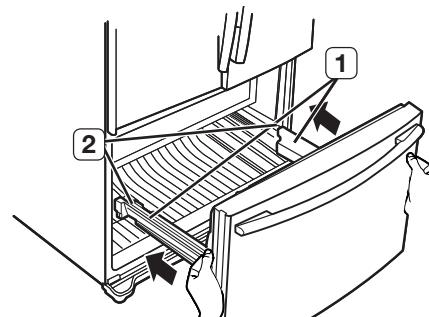
 When reattaching the top table, make sure that the wires are not pressed or damaged by the top table.



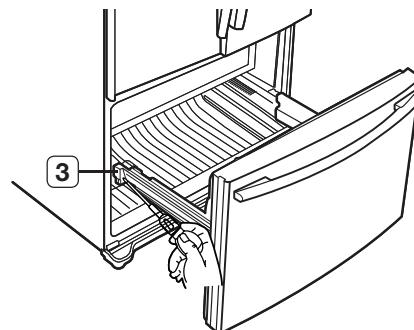
# Setting up your French Door Refrigerator

## Assemble the Freezer drawer

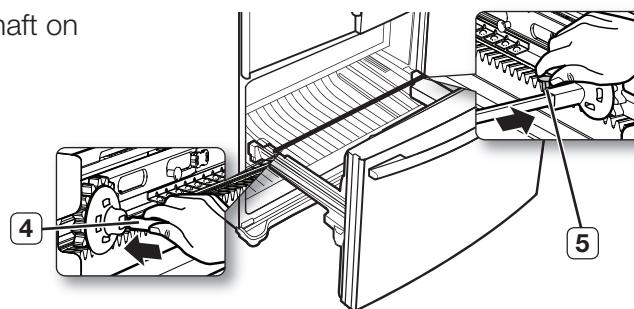
1. Attach both rails (1) to both rail covers (2) and slide the drawer in.



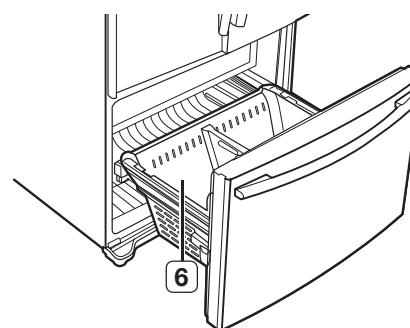
2. Push the end of the rail (3) using a screwdriver until it locks into place. Close the drawer and pull the drawer out to full extension.



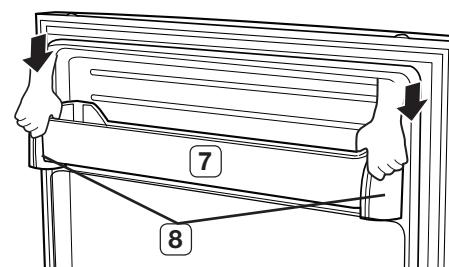
3. Insert the shaft (4) on the left side pinion after inserting shaft on right side pinion, and reattach a fixing pin (5).



4. With the drawer pulled out to full extension, insert the lower basket (6) into the rail system.



5. Hook the ends of the tilting pocket (7) into both brackets (8), and push down until they lock into place.

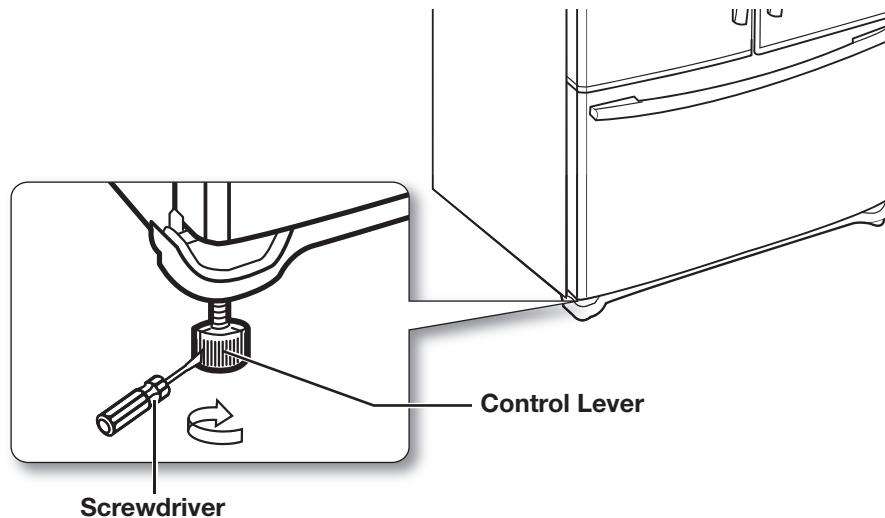


## ADJUSTING THE DOORS

Now that the doors are back on the Refrigerator, you want to make sure the Refrigerator is level so you can make final adjustments. If the Refrigerator is not level, it will not be possible to get the doors perfectly even.

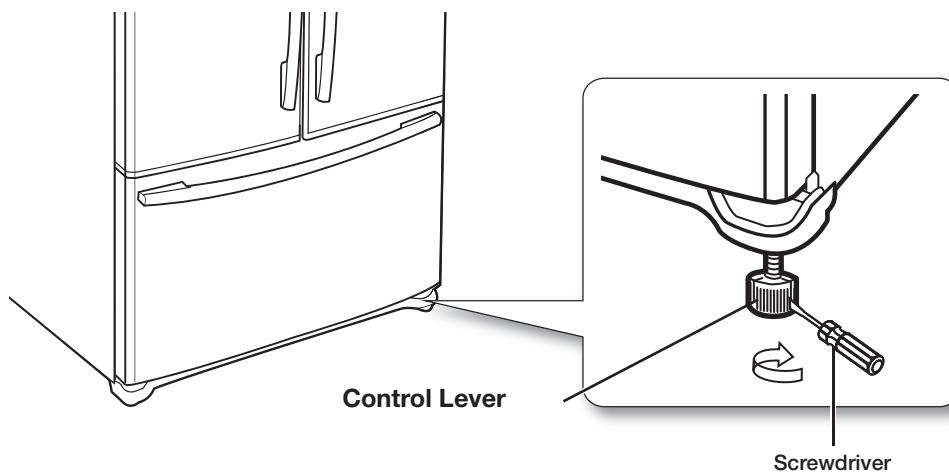
### When the Left door is lower than the Right door.

Insert a flat-blade screwdriver into a notch on the left control lever, turn it clockwise or counter-clockwise to level the left door.



### When the Left door is higher than the Right door.

Insert a flat-blade screwdriver into a notch on the right control lever, turn it clockwise or counter-clockwise to level the right door.

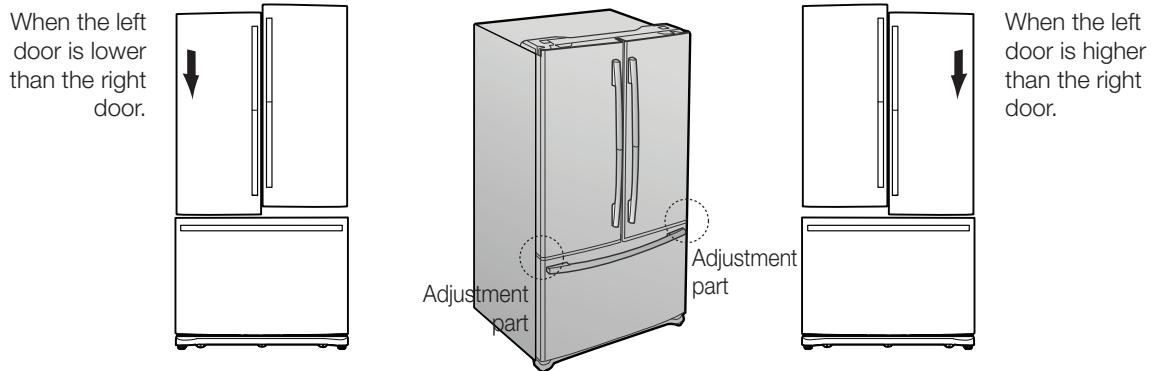


 We do not recommend making small adjustments with the control lever. Instead, refer to the next page for the best way to make minor adjustments to the doors.

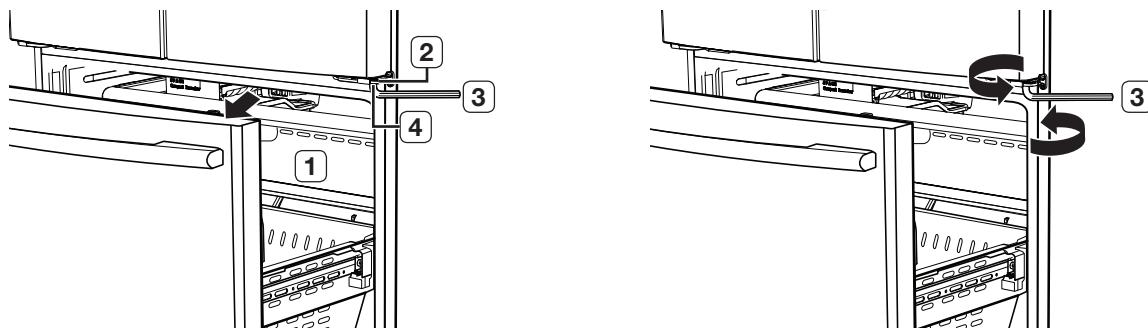
# Setting up your French Door Refrigerator

## MAKING MINOR ADJUSTMENTS BETWEEN DOORS

Remember a level Refrigerator is necessary for getting the doors perfectly even. If you need help, review the previous section on leveling the Refrigerator.

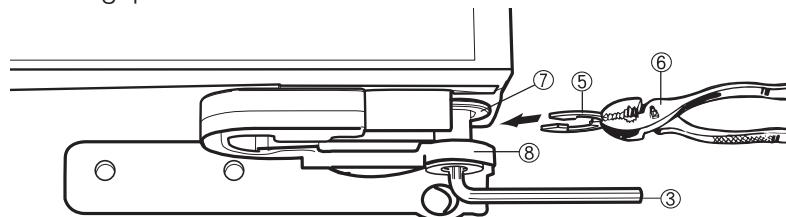


1. If you open the drawer (1), you can see the lower hinge (2).
2. Insert the supplied hex wrench (3) into the shaft (4) of the lower hinge.
3. Please adjust the height turning the hex wrench (3) clockwise (↻) or counter-clockwise (↺).



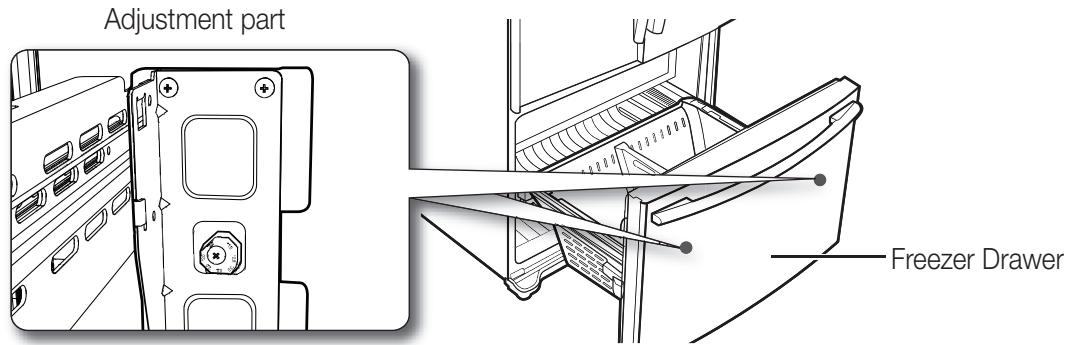
 when you turn the hex wrench counter-clockwise (↺), the door will move up.

1. After adjusting the doors, please insert the supplied fastener-ring (5) using a pair of pliers (6) in the gap between the hinge-grommet (7) and the lower hinge (8). The number of fastener-rings you'll need to insert depends on the gap.

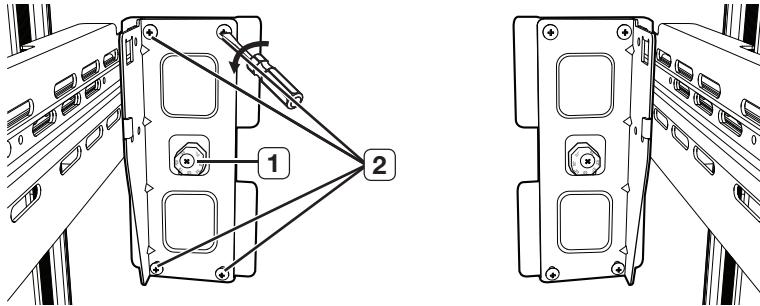


 Four fastener-rings are enclosed with the refrigerator.  
Thickness of each fastener-ring is 0.04 inch.

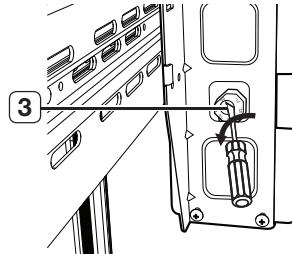
## ADJUSTING THE FREEZER DRAWER LEVEL



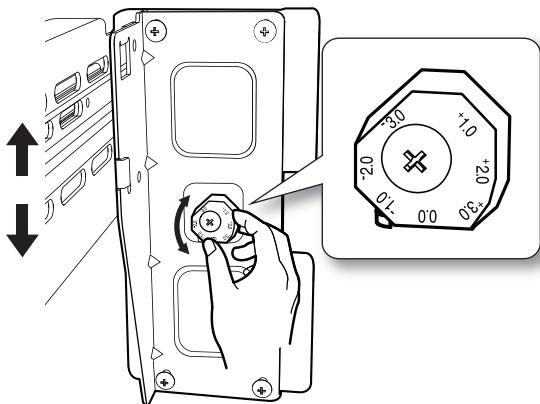
1. Locate the height-adjuster (1) in the freezer drawer.  
Unscrew the four Phillips screws (2) slightly to loosen the door.



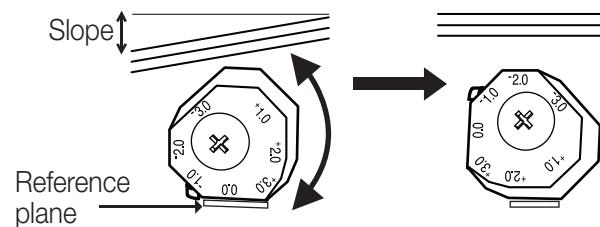
2. Loosen the controller screw (3) with a Phillips screwdriver.



3. Find the best level to align the door slope.



CASE) The slope is about 2mm (0.08inch) as shown below.



- Rotate down the adjuster-face with +2.0 number to reduce the door slope.
- The number of the adjuster to rotate depends on the slope.

→ After adjustment, tighten the screws (2)&(3) in reverse order.

# Setting up your French Door Refrigerator

## CHECKING THE WATER DISPENSER LINE

A water dispenser is just one of the helpful features on your new Samsung Refrigerator. To help promote better health, the Samsung water filter removes unwanted particles from your water. However, it does not sterilize or destroy microorganisms. You may need to purchase a water purifying system to do that.

In order for the ice maker to operate properly, a water pressure of 20~125 psi (pound per square inch) is required.

Under normal conditions, a 170 cc (5.75 oz.) paper cup can be filled in 10 seconds.

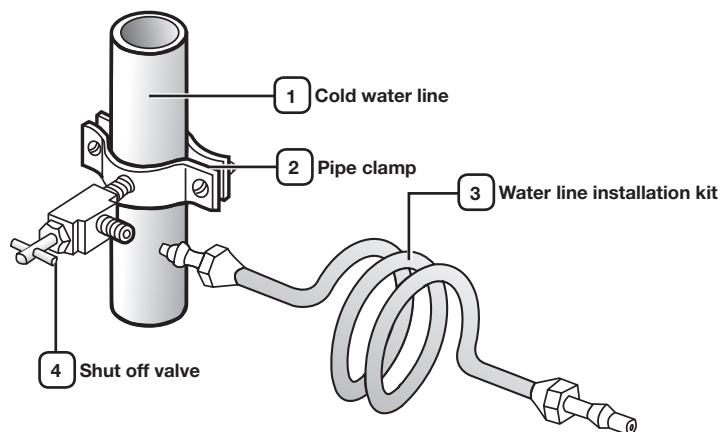
If the Refrigerator is installed in an area with low water pressure (below 20psi), you can install a booster pump to compensate for the low pressure.

Make sure the water storage tank inside the Refrigerator is properly filled. To do this, press the water dispenser lever until the water runs from the water outlet.

 Water line installation kits are available at extra cost from your dealer. We recommend using a water supply kit that contains copper tubing.

### Connecting to the water supply line

1. First, shut off the main water supply line and turn the ice-maker off.
2. Locate the nearest cold, drinking water line.
3. After connecting the water supply to the water filter, turn your main water supply back on and flush 4 or more gallons into a bucket to clear and prime the water filter.

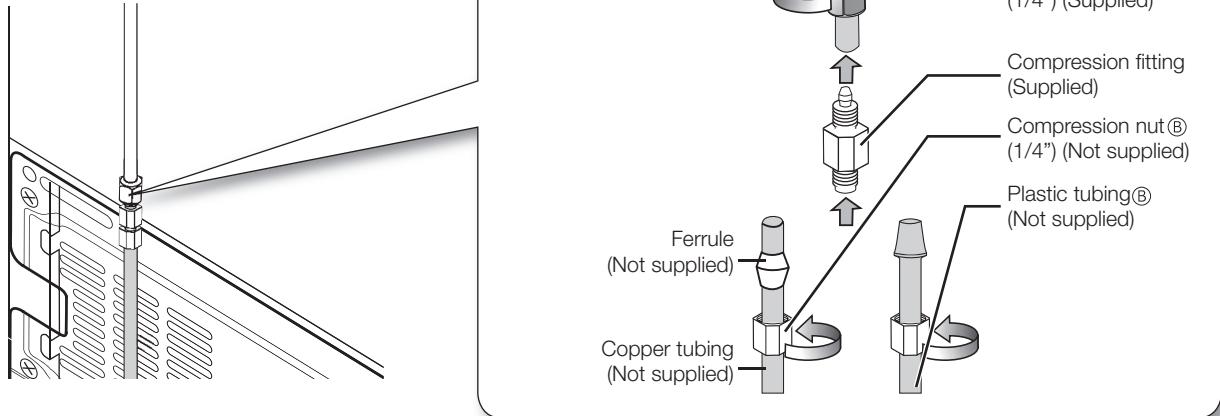


## INSTALLING THE WATER LINE

### Connecting the water line to the Refrigerator.

There are several items that you need to purchase to complete this connection. You may find these items selling as a kit at your local hardware store.

- 1/4" compression nut
- copper tubing
- plastic tubing
- ferrule



1. Slip the compression nut <sup>Ⓐ</sup> through the supplied plastic tubing <sup>Ⓐ</sup>.
2. Tighten the compression nut <sup>Ⓐ</sup> onto the 1/4" compression fitting.
  - If you are using copper tubing, slip the compression nut <sup>Ⓑ</sup> (not included) and ferrule (not included) on copper tubing (not included) as shown.
  - If you are using plastic tubing <sup>Ⓑ</sup>, insert the molded end of the plastic tubing <sup>Ⓑ</sup> into the compression fitting.
3. Tighten the compression nut <sup>Ⓑ</sup> onto the compression fitting. Do not over-tighten the compression nut <sup>Ⓑ</sup>.
4. Turn water on and check for any leakage.

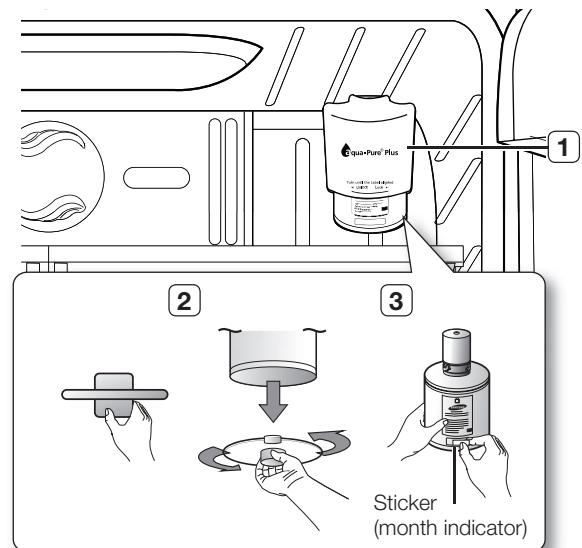


Only connect the water line to a drinkable water source.

If you have to repair or disassemble the water line, cut off 1/4" of the plastic tubing to make sure you get a snug, leak-free connection.

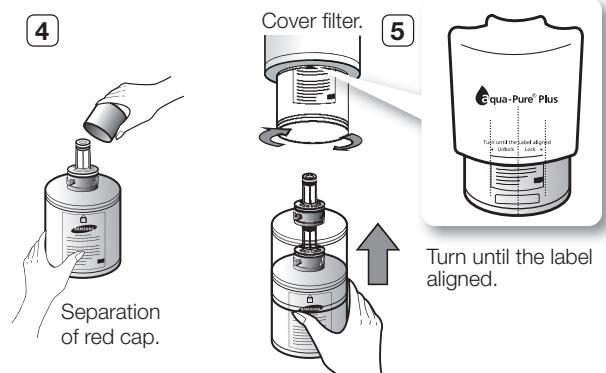
### Installing the water filter.

1. Remove the water filter cover (1)
2. Remove the fixed cap by turning it counter clockwise. Keep the cap in a safe place for later use if you don't use a filter.
3. Remove the water filter from the box and put a replacement indicator sticker on the filter as shown. Place a sticker on the filter that dates six months in the future. For example, if you install the water filter in March, put the "SEP" sticker on the filter to remind you to replace in September. That way you'll know when it is time to replace the filter. Normally, a filter life is about 6 months.



# Setting up your French Door Refrigerator

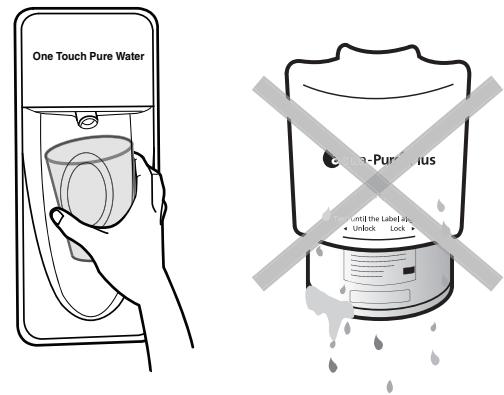
4. Remove the filter cap and insert the filter into the filter housing.
5. Slowly turn the water filter 90° clockwise to align with the printing mark on the cover, locking the filter in position. Make sure to align the water filter label mark with center of cover filter printing as illustrated. Remember, do not over-tighten.



 You should remove the right side upper glass shelf before installing water filters.

## Removing any residual matter inside the water supply line after installing the water filter.

1. Turn ON the main water supply & turn OFF the valve to the water supply line.
2. Run water through the dispenser until the water runs clear (approx. 6-7 minutes). This will clean the water supply system and remove air from the lines.
3. Additional flushing may be required in some households.
4. Open the Refrigerator door and make sure there are no water leaks coming from the water filter.

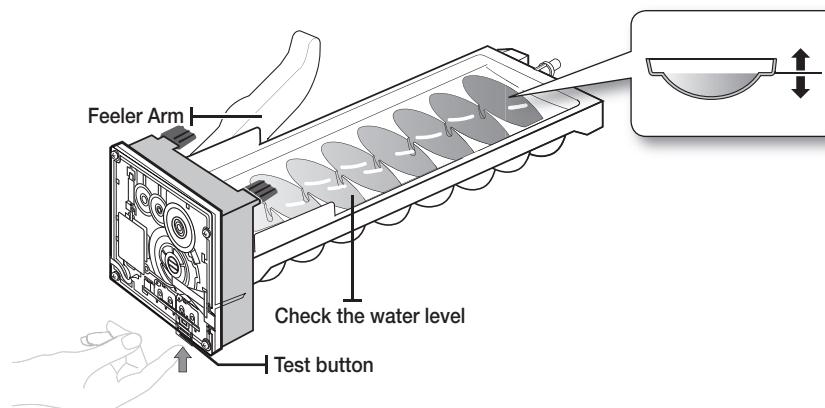


 Be sure to flush the dispenser thoroughly or water may drip from the dispenser. This is due to the fact that there is still air in the line.

## Check the amount of water supplied to the ice tray.

1. When you press the TEST button, the ice cube container is filled with water from the water supply tap. Check to make sure the amount of water is correct (see the illustration below).

If the water level is too low, the ice cubes will be small. This is a water pressure problem of the main water pipes, not the Refrigerator. If this problem occurs, contact the dealer service center for help.



# Operating the SAMSUNG French Door Refrigerator

## SETTING UP THE REFRIGERATOR

Now that you have your new Refrigerator installed and in place, you are ready to set up and enjoy the features and functions of the appliance.

By completing the following steps, your Refrigerator should be fully operational. If not, first check the power supply and electricity source or try the troubleshooting section at the back of this user's guide. If you have any further questions, contact your Samsung Electronics service center.

1. Place the Refrigerator in an appropriate location with reasonable clearance between the wall and the Refrigerator. Refer to installation instructions in this manual.
2. Once the Refrigerator is plugged in, make sure the interior light comes on when you open the doors.
3. Set the Temperature control to the coldest temperature and wait for an hour. The Freezer will get slightly chilled and the motor will run smoothly.
4. After powering the Refrigerator, it will take a few hours to reach the appropriate temperature. You can store food and drinks in the Refrigerator once the temperature is sufficiently cool.



Check the accessory list below.



Water filter



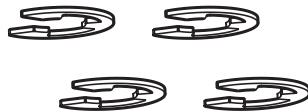
Hex wrench



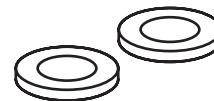
Compression fitting



Compression nut



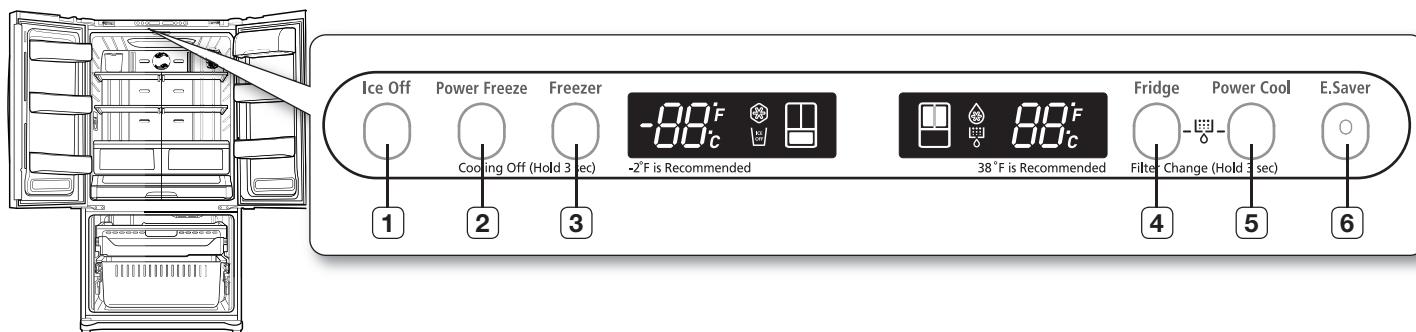
Fastener



Washer

# Operating the SAMSUNG French Door Refrigerator

## USING THE CONTROL PANEL



### (1) Ice Off Button

Press the **Ice off** button if you want to turn the ice-maker off.

### (2) Power Freeze Button

Speeds up the time needed to freeze products in the Freezer. It can be helpful if you need to quickly freeze easily spoiled items or if the temperature in the Freezer has warmed dramatically (For example, if the door was left open).

### (3) Freezer Button

Press the **Freezer** button to set the Freezer to your desired temperature. You can set the temperature between 8°F and -14°F.

### (4) Fridge Button

Press the **Fridge** button to set the fridge to your desired temperature. You can set temperature between 34°F and 46°F.

### (5) Power Cool Button

Speeds up the time needed to cool products in the Refrigerator. It can be helpful if you need to quickly cool easily spoiled items or if the temperature in the fridge has warmed dramatically (For example, if the door was left open).

### (6) E. Saver Button

For better energy efficiency, press **E.Saver** button but if condensation occurs on the doors, turn **E.Saver** function off.

## USING THE DIGITAL DISPLAY

“Freezer Temp” indicates the current Freezer temperature.

“Fridge Temp” indicates the current Refrigerator temperature.



### Power Freeze

This icon will light up when you activate the **“Power Freeze”** feature. **“Power Freeze”** is great when you need a lot of ice. Press the **“Power Freeze”** button, then ice production will increase.

When you have enough, just press the button again to cancel the **“Power Freeze”** mode.

If you select **“Power Freeze”**, the inside temperature of the Freezer will decrease for about two and a half hours.

### Ice maker off

If you don't need ice, press the **“Ice off”** button to save on water and energy consumption.

### Power Cool

This icon will light up when you activate the **“Power Cool”** button. For a quick fridge cool down, use **“Power Cool”**.

If you select **“Power Cool”**, the inside temperature of the Fridge will decrease for about two and a half hours.

### Filter Indicator

When the filter indicator light is on, it is time to change the filter. Typically this happens about every 6 months.

The Filter Indicator will be Blue when you initially insert the water filter.

The Filter Indicator will be Light Pink when you have used your water filter for 5 months.

The Filter Indicator will be Red when you have used your water filter for 6 months.

After removing the old water filter and installing a new one (see page 33 for instructions on how to do this), reset the indicator by pressing the **“Fridge”** and **“Power Cool”** button simultaneously for about 3 seconds. The indicator will light again in about 6 months to let you know it is time to change your water filter.

# Operating the SAMSUNG French Door Refrigerator

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## CONTROLLING THE TEMPERATURE

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### Controlling the Freezer temperature

The Freezer temperature can be set between 8°F and -14°F to suit your particular needs. Press the Freezer button repeatedly until the desired temperature is shown in the temperature display. Keep in mind that foods like ice cream may melt at 4°F.

The temperature display will move sequentially from -14°F to 8°F. When the display reaches 8°F, it will begin again at -14°F.

Five seconds after the new temperature is set, the display will again show the actual current freezer temperature. However, this value will be changed to the new temperature.

### Controlling the Refrigerator temperature

The Refrigerator temperature can be set between 46°F and 34°F to suit your particular needs. Press the Fridge button repeatedly until the desired temperature is shown in the temperature display.

The temperature control process for the Fridge works just like the Freezer process.

Press the Fridge button to set your desired temperature. After a few seconds, the Fridge will begin adjusting towards the newly set temperature. This will be reflected in the digital display.

 The temperature of the Freezer or the Refrigerator may rise from opening the doors too frequently, or if a large amount of warm or hot food is placed in either side.

This may cause the digital display to blink. Once the Freezer and Refrigerator temperature return to their normal set temperatures, the blinking will stop.

If the blinking continues, you may need to “reset” the Refrigerator. Try unplugging the appliance, wait for around 10 minutes and then plug the power cord back in.

## USING THE COLD WATER DISPENSER

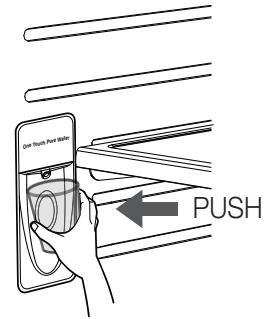
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### Using the Water dispenser (RF266AA)

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Place a glass underneath the water outlet and push gently against the water dispenser lever with your glass. Make sure the glass is in line with the dispenser to prevent the water from splashing out.

If you have just installed the Refrigerator or just installed a new water filter, pour out the first six glassfuls of water to flush out impurities in the water supply system. Make sure water flows cleanly before drinking.



As shown at the figure, use the shelf with locating above the water dispenser. If the shelf is located under the dispenser, it is not convenient to put a cup on the dispenser lever.

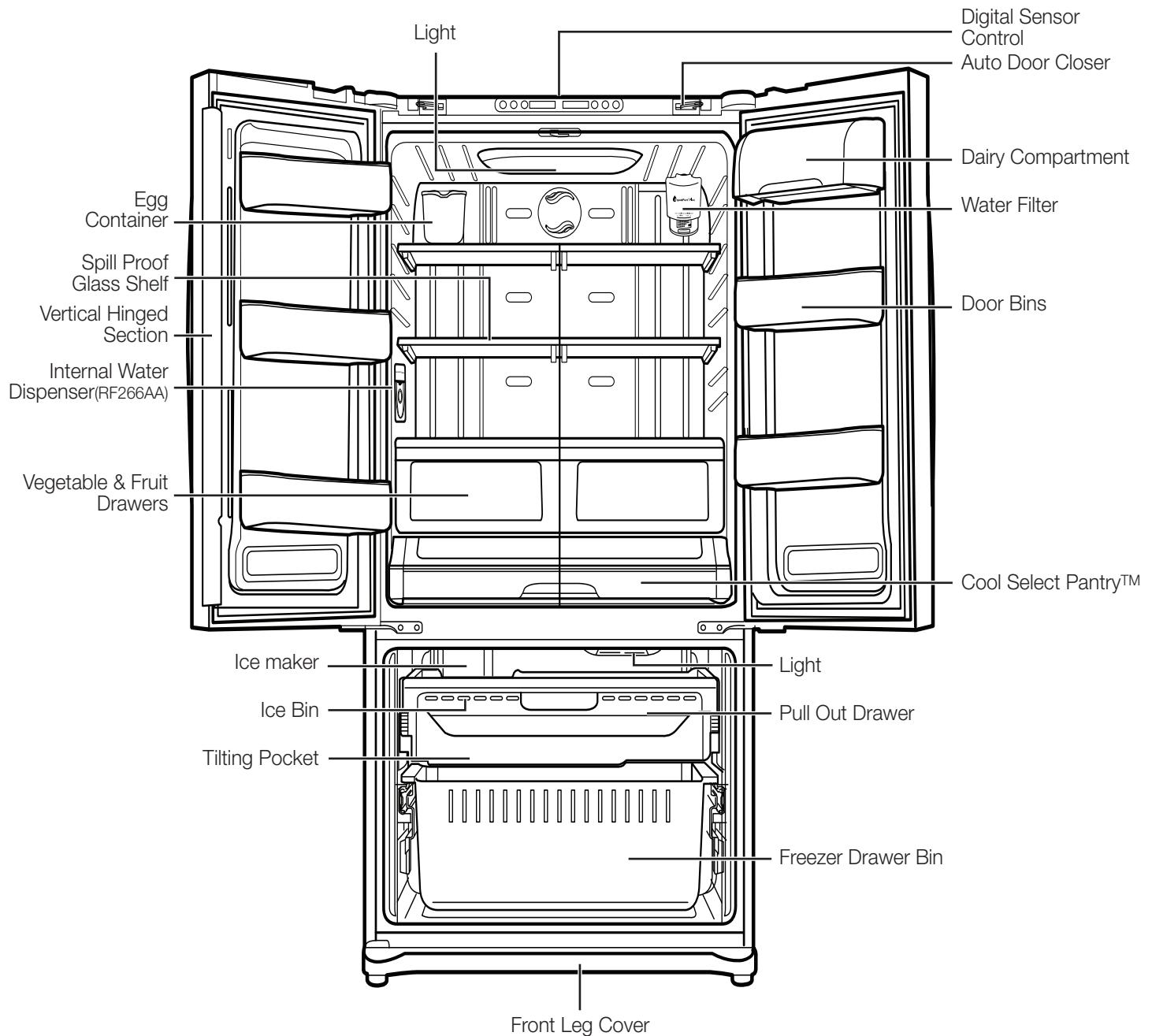
 **CAUTION** If you have a long vacation or business trip, close the water valve and shut off the water supply to the Refrigerator. This will help prevent accidental leakages.

 The water tank's capacity is approximately one third (1/3) of a gallon. For the water dispenser, please use a cup under 4 1/3 inches in diameter. Please wait 1 second before removing the cup after dispensing water to prevent spills.

# Operating the SAMSUNG French Door Refrigerator

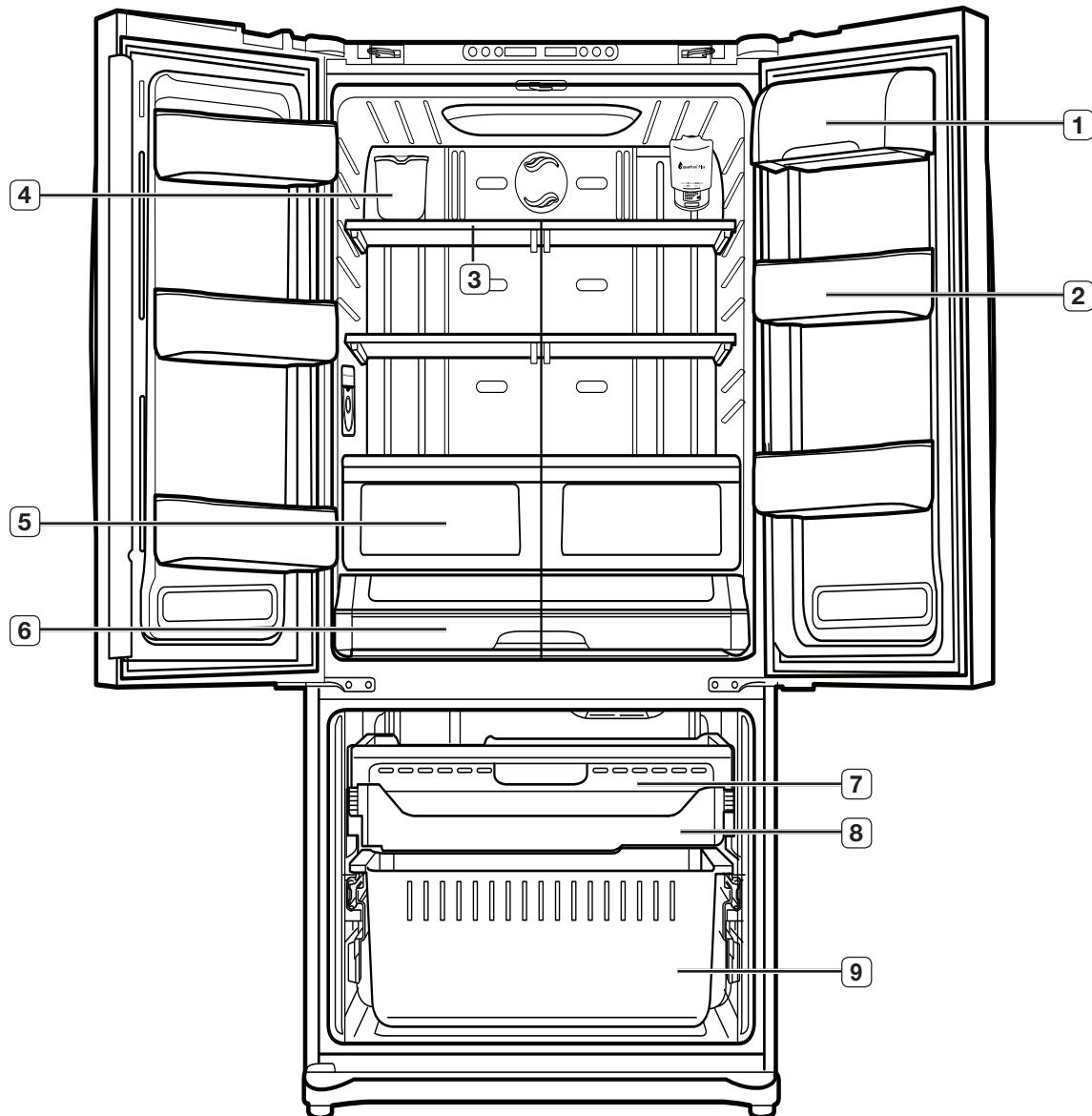
## PARTS AND FEATURES

Use this page to become more familiar with the parts and features of the Refrigerator.



## STORING FOOD

The Samsung French Door Refrigerator has been designed to provide you with maximum space saving features and functions. Here are some of the customized compartments we have created to keep your food fresher, longer. In order to further prevent odor from seeping into the ice compartment, stored food should be wrapped securely and as airtight as possible.

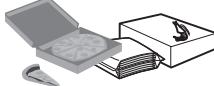


# Operating the SAMSUNG French Door Refrigerator

## STORING FOOD IN THE REFRIGERATOR

(1) DAIRY COMPARTMENT	Can be used to store small dairy items like butter or margarine, yogurt or cream cheese bricks	
(2) DOOR BINS	Designed to handle large, bulky items such as gallons of milk or other large bottles and containers.	
(3) TEMPERED SPILL PROOF GLASS SHELVES	Designed to be crack-resistant, the shelves can be used to store all types of food and drinks. Circular marks on the glass surface are a normal phenomenon and can usually be wiped clean with a damp cloth.	
(4) EGG CONTAINER	Best place to keep eggs. Place the container on the shelf for easy access.	
(5) VEGETABLE & FRUIT DRAWERS	Used to preserve the freshness of your stored vegetables and fruits. This drawer has been specifically designed to control the level of humidity within the compartment. Keep vegetables and fruits separate when possible.	
(6) COOL SELECT PANTRY™	Can be used for large party trays, deli items, pizza, beverages or miscellaneous items.	

## STORING FOOD IN THE FREEZER DRAWER

(7) PULL OUT DRAWER	Best use to store meats or dry foods. Stored food should be wrapped securely using foil, other suitable wrapping materials, or containers.	
(8) TILTING POCKET	Can be used for small packages of frozen food. You can store a 46" pizza.	
(9) FREEZER DRAWER BIN	Can be used to store meat and dry foods. Stored food should be wrapped securely using foil or other suitable wrapping materials, or containers.	

 Bottles should be stored tightly together so that they do not tip and fall out when the Refrigerator door is opened.

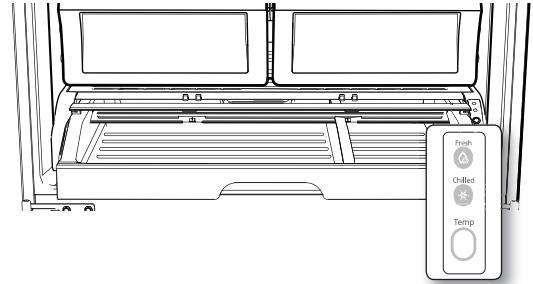
 If you plan to go away for a long time, empty the Refrigerator and turn it off. Wipe the excess moisture from the inside of the appliance and leave the doors open. This helps keep odor and mold from developing.

## USING THE COOL SELECT PANTRY™

The Cool Select Pantry™ is a full-width drawer with adjustable temperature control. This pantry can be used for large party trays, deli items, pizza, beverages or miscellaneous items.

There is a temperature control which can adjust the amount of cold air allowed into the pantry.

The control is located on the right side of the pantry.



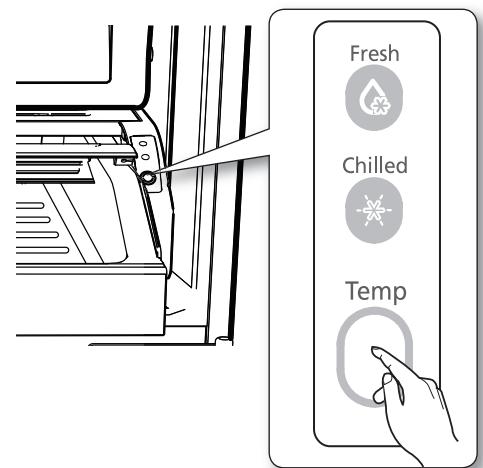
### Selection Button

1. When “Fresh” is selected, the temperature of the pantry can be kept around 38°F(3°C). This feature helps keep food fresh for a longer time.

Pantry temperature can be maintained under recommended temperature setting (Freezer : -2°F, Fridge : 38°F)

2. When “Chilled” is selected, the temperature of the pantry can be kept around 34°F(1°C). This feature also helps keep meat or fish fresh for a longer time.

Pantry temperature can be maintained under recommended temperature setting (Freezer : -2°F, Fridge : 38°F)



- |              |                |
|--------------|----------------|
| <b>Fresh</b> | <b>Chilled</b> |
| · cucumbers  | · steaks       |
| · apples     | · hard cheeses |
| · oranges    | · cold cuts    |
| · grapes     | · bacon        |
| · zucchinis  | · hot dogs     |
| · corn       |                |

Fruits and vegetables may be damaged using the “Chilled” setting. Do not store lettuce or other leafy produce in this pantry.

**CAUTION** Do not store glass bottles in this pantry. If they are frozen, they can break and cause personal injury.

# Operating the SAMSUNG French Door Refrigerator

## REMOVING THE REFRIGERATOR ACCESSORIES

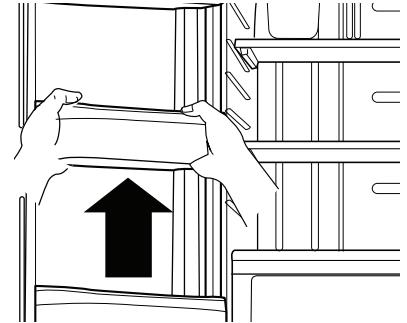
### 1. Door Bins & Dairy Compartment

To remove - Simply Lift the bin up and pull straight out.

To replace - Slide it in above the desired location and push down until it stops.

 **CAUTION** Injury may occur if the door bins are not firmly assembled. Do not allow children to play with bins. Sharp corners of the bins may cause injury.

 Do not adjust a bin that is loaded with food



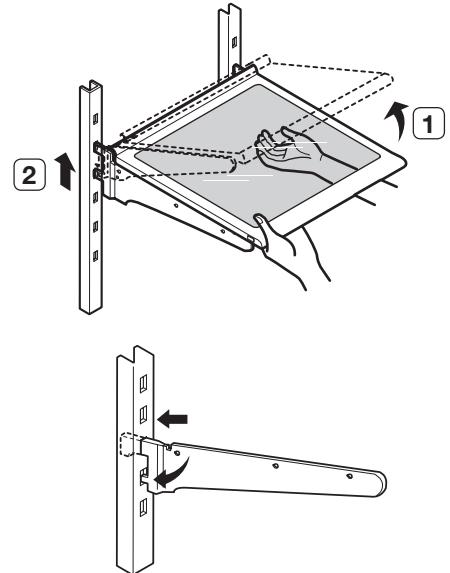
### 2. Tempered Spill Proof Glass Shelves

To remove - Tilt up the front of the shelf in the direction of (1) and lift it up in the direction of (2). Pull the shelf out.

To replace - Tilt the front of the shelf up and guide the shelf hooks into the slots at a desired height. Then lower the front of the shelf so that the hooks drop into the slots.

 **CAUTION** Glass shelves are heavy. Use special care when removing them.

 Remove the shelves from the shipping position and replace shelves in the position you want.

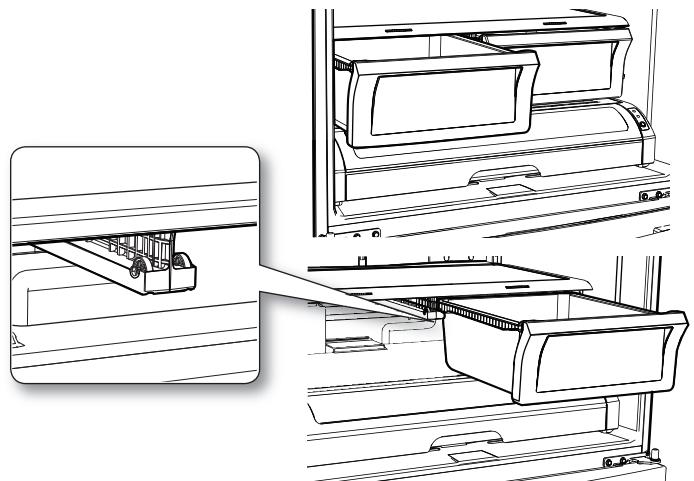


### 3. Vegetable & Fruit Drawers

To remove - Pull the drawer out to full extension. Tilt up the front of drawer and pull straight out.

To replace - Insert the drawer into the frame rails and push back into place.

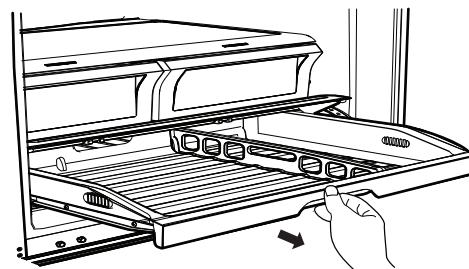
 **CAUTION** The glass shelf over the drawer is not firmly secured. Be careful when lifting. Do not open the drawer with opening the pantry. It may cause scratch or breakage to its cover.



#### 4. Cool Select Pantry™

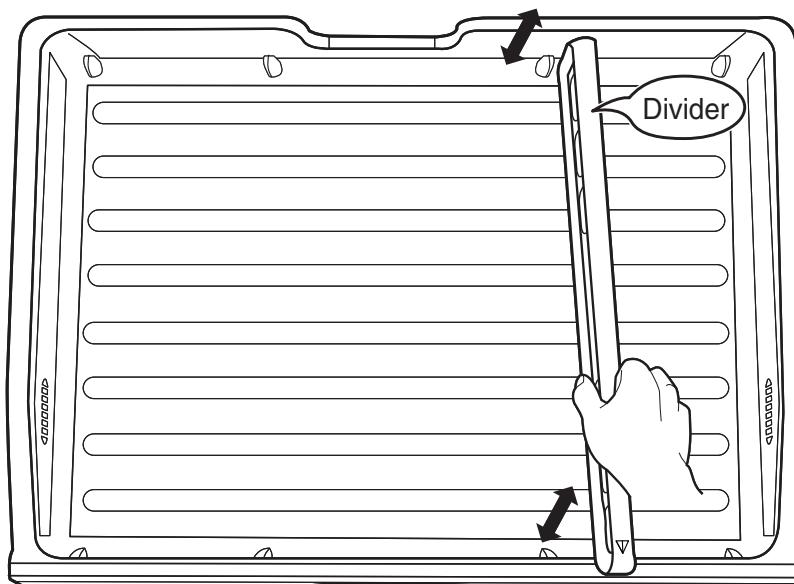
To remove the pantry - Pull the pantry out to full extension. Tilt up the front side of pantry and pull straight out.

To replace the pantry - Push the rails to the back of the Refrigerator. Place the drawer onto the rails and slide the pantry back until it is in place.



To remove the divider - Pull the pantry completely out to full extension and raise the front side of the divider to unhook it from the rear wall of the pantry, then lift pantry out.

To replace the divider - Hook the back of the divider over the rear wall of the pantry and push the divider down.



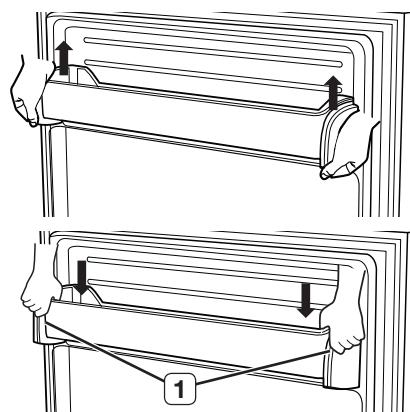
# Operating the SAMSUNG French Door Refrigerator

## REMOVING THE FREEZER ACCESSORIES

### 1. Tilting Pocket

To remove - Pull the brackets(1) upward until you hear a clicking sound and remove the pocket

To replace - Hook the ends of the pocket into both brackets (1) and push down until it locks into place.

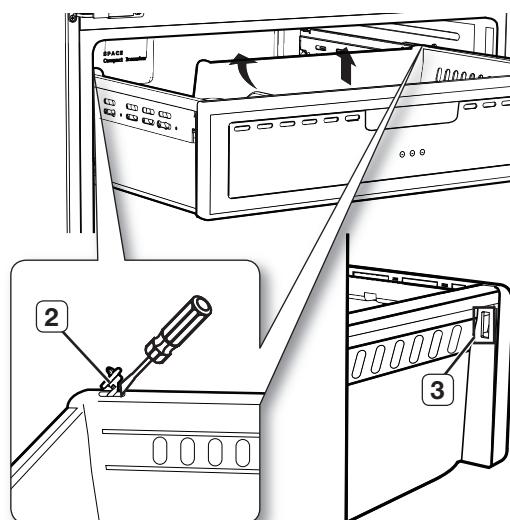


### 2. Pull Out Drawer

To remove - Pull the drawer out to full extension.  
Remove both side knobs(2).  
Tilt up rear of drawer and lift straight out.

To replace - Pull both rails out to full extension.  
Place the drawer onto the rails and hook supports into slots(3) located on the side of each drawer. Replace the side knobs and push the drawer back into place.

 **WARNING** Please do not lose the side knobs during disassembly as they may present a choking hazard to children.



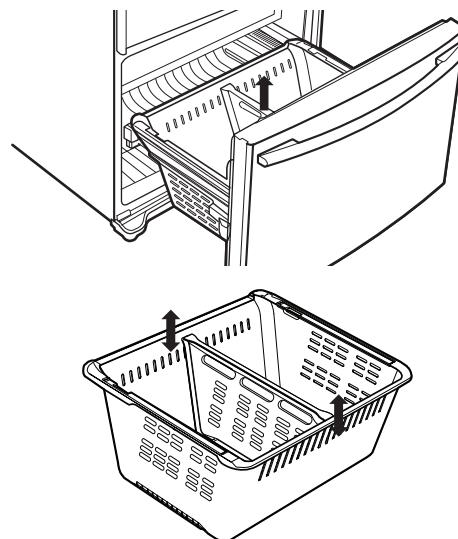
### 3. Freezer Drawer Bin

To remove the drawer - Pull drawer out to full extension.  
Tilt up the rear of the bin and lift it out to remove.

To replace the drawer - Place the bin into the rail assembly.

To remove the divider - Pull the divider straight up.

To replace the divider - Hook the top corners of divider over the hole of the bin.

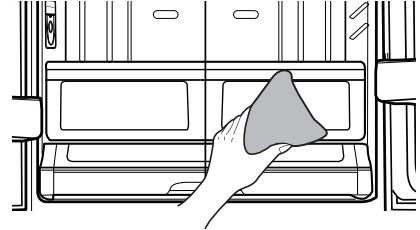


## CLEANING THE REFRIGERATOR

Caring for your Samsung French Door Refrigerator prolongs the life of your appliance and helps keep it odor and germ-free.

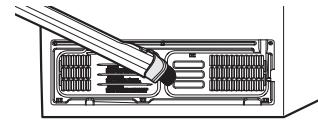
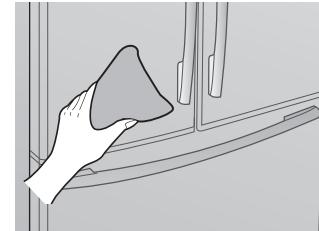
### Cleaning the Interior

Clean the inside walls and accessories with a mild detergent and then wipe dry with a soft cloth. You can remove the drawers and shelves for a more thorough cleaning. Just make sure to dry drawers and shelves before putting them back into place.



### Cleaning the Exterior

Wipe the digital panel and display panel with a clean, soft cloth. Spray water onto the cleaning cloth instead of spraying directly on the surface of the Refrigerator. It helps ensure an even distribution of moisture to the surface. The doors, handles and cabinet surfaces should be cleaned with a mild detergent and then wiped dry with a soft cloth. To keep your appliance looking its best, the exterior should be polished once or twice a year.



**CAUTION** Do not use Benzene, Thinner or Clorox for cleaning. They may damage the surface of the appliance and may cause fire.

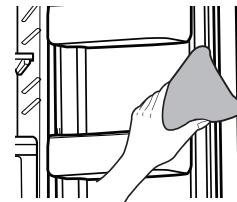
### Cleaning the water dispenser

Use a damp cloth to clean the ice and water dispenser. Then wipe dry with a clean, soft cloth.



### Cleaning the Rubber door seals

If the rubber door seals are dirty, the doors may not close properly, and the Refrigerator will not operate efficiently. Keep the door seals free of grit or grime by cleaning the doors with a mild detergent and damp cloth. Wipe dry with a clean, soft cloth.



**CAUTION** Do not spray the Refrigerator with water while it is plugged in, as it may cause an electric shock. Do not clean the Refrigerator with benzene, thinner or car detergent due to risk of fire.

### Cleaning behind the Refrigerator

To keep cords and exposed parts free of dust and dirt accumulation, vacuum behind the appliance once or twice a year.

**CAUTION** Do not remove the back cover. Doing so may cause an electric shock.

# Operating the SAMSUNG French Door Refrigerator

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## CHANGING THE INTERIOR LIGHT

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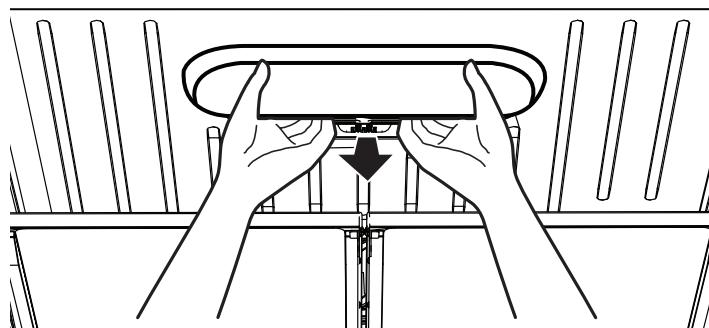
Before changing any of interior light, unplug the Refrigerator from the power supply. If you are unsure about changing the lights after reading through these directions, contact your service center for help.



Replacement bulbs for the Fridge and Freezer are available at most retail outlets. Use replacement bulbs with size E26, maximum 60 watts.

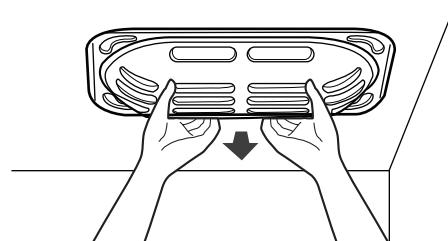
### Changing the Interior Light in the Refrigerator

1. Unplug the power cord from the outlet.
2. Pull the shield down while pushing it backwards to remove it.
3. Turn the bulb counterclockwise.
4. Assembly is the reverse order of disassembly.



### Changing the Interior Lights in the Freezer Drawer

1. Unplug the power cord from the outlet.
2. Pull drawer out to full extension.
3. Pull the shield down while pushing it backwards to remove it.
4. Turn the bulb counterclockwise.
5. Assembly is the reverse order of disassembly.

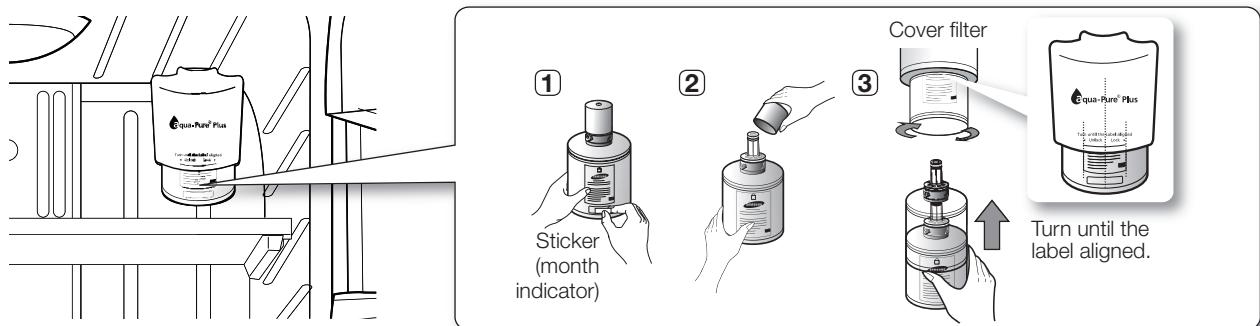


Do not place fingers inside the cover. The lamp may be hot.

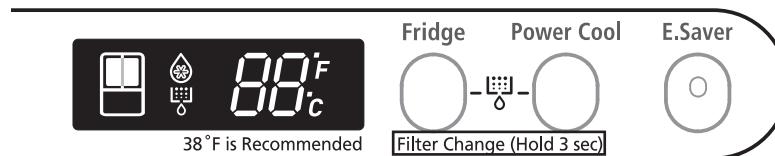
## CHANGING THE WATER FILTER

The “Filter Indicator” light lets you know when it is time to change your water filter cartridge. To give you preparation time to get a new filter, the red light will come on just before the capacity of the current filter runs out. Changing the filter on time provides you with the freshest, cleanest water from your fridge.

1. Remove the water filter from the box and put a month indicator sticker on the filter as shown.  
Place a sticker on the filter that dates six months in the future. For example, if you are replacing the water filter in March, put the “SEP” (September) sticker on the filter to remind you to replace in September. Normal filter life is about every 6 months.
2. Remove the new filter's protective cap and remove the old filter.
3. Position and insert the new filter into the filter housing.  
Slowly turn the water filter clockwise to align with the printing mark on the cover, locking the filter in position. Make sure to align the water filter label mark with the center of cover filter printing as illustrated. Remember, do not over-tighten.



4. Once you have completed this process, hold the Fridge + Power Cool button simultaneously for 3 seconds to reset the filter schedule.



5. Lastly, run about six glassfuls of water through water dispenser and throw away. Make sure that water flows clearly again before drinking.

 Be sure to flush the dispenser thoroughly or water may drip from the dispenser. This is due to the fact that there is still air in the line.

Do NOT use the water or ice dispenser without a water filter cartridge because the water line may become blocked.

### Ordering replacement filters

To order more water filter cartridges, call 1-800-SAMSUNG and ask for accessory Part #DA29-00003B or contact your authorized dealer.

# Operating the SAMSUNG French Door Refrigerator

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## **USING THE DOORS**

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The Refrigerator doors are equipped with a door opening and closing feature that ensures that the doors close all the way and are securely sealed.

When the Refrigerator door is only partially open, it will automatically close. The door will stay open when opened more than around 3 Inches.

# Troubleshooting

PROBLEM	SOLUTION
The Refrigerator does not work at all or it does not chill sufficiently.	<ul style="list-style-type: none"> <li>• Check that the power plug is properly connected.</li> <li>• Is the temperature control on the display panel set to the correct temperature? Try setting it to a lower temperature.</li> <li>• Is the Refrigerator in direct sunlight or located near a heat source?</li> <li>• Is the back of the Refrigerator too close to the wall and therefore keeping air from circulation?</li> </ul>
The food in the Refrigerator is frozen.	<ul style="list-style-type: none"> <li>• Is the temperature control on the display set to the correct temperature? Try setting it to a warmer temperature.</li> <li>• Is the temperature in the room too low?</li> <li>• Did you store the food with high water content in the coldest part of the Refrigerator? Try moving those items into the body of the Refrigerator instead of keeping them in the Cool Select Pantry™.</li> </ul>
You hear unusual noise or sounds.	<ul style="list-style-type: none"> <li>• Check that the Refrigerator is level and stable.</li> <li>• Is the back of the Refrigerator too close the wall and therefore keeping air from circulating?</li> <li>• Was anything dropped behind or under the Refrigerator?</li> <li>• A “ticking” sound is heard from inside the Refrigerator. It is normal and occurs because various accessories are contracting or expanding in relation to the temperature of the Refrigerator interior.</li> </ul>
The front corners and vertical hinged section of the appliance are hot and condensation is occurring.	<ul style="list-style-type: none"> <li>• Some heat is normal as anti-condensators are installed in the vertical hinged section of the Refrigerator to prevent condensation.</li> <li>• Is the Refrigerator door ajar? Condensation can occur when you leave the door open for a long time.</li> </ul>
Ice is not harvesting.	<ul style="list-style-type: none"> <li>• Did you wait for 12 hours after installation of the water supply line before making ice?</li> <li>• Is the water line connected and the shut-off valve open?</li> <li>• Did you manually stop the ice making function?</li> <li>• Is the Freezer temperature too warm? Try setting the Freezer temperature lower.</li> </ul>
You can hear water bubbling in the Refrigerator.	<ul style="list-style-type: none"> <li>• This is normal. The bubbling comes from the Refrigerator coolant liquid circulating through the Refrigerator.</li> </ul>
There is a bad smell in the Refrigerator.	<ul style="list-style-type: none"> <li>• Check for spoiled food.</li> <li>• Foods with strong odors(for example, fish) should be tightly covered.</li> <li>• Clean out your Freezer periodically and throw away any spoiled or suspect food.</li> </ul>
Frost forms on the walls of the Freezer.	<ul style="list-style-type: none"> <li>• Is the air vent blocked? Remove any obstructions so air can circulate freely.</li> <li>• Allow sufficient space between the foods stored for efficient air circulation.</li> <li>• Is the Freezer drawer closed properly?</li> </ul>
Water dispenser is not functioning.	<ul style="list-style-type: none"> <li>• Is the water line connected and the shut-off valve open?</li> <li>• Has the water supply line tubing been crushed or kinked? Make sure the tubing is free and clear of any obstruction.</li> <li>• Is the water tank frozen because the Refrigerator temperature is too low? Try selecting a warmer setting on the main display panel.</li> </ul>

# Warranty

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## **SAMSUNG REFRIGERATOR (26 CUBIC FEET AND LARGER CAPACITY)**

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### LIMITED WARRANTY TO ORIGINAL PURCHASER

This Samsung brand product, as supplied and distributed by Samsung Electronics America, Inc. (Samsung) and delivered new, in the original carton to the original consumer purchaser, is warranted by Samsung against manufacturing defects in materials and workmanship for a limited warranty period of:

#### **One (1) Year Parts and Labor on Refrigerator**

#### **Five (5) Years Parts and Labor on Sealed Refrigeration System Only\***

(\*Compressor, evaporator, condenser, drier, connecting tubing)

This limited warranty begins on the original date of purchase, and is valid only on products purchased and used in the United States. To receive warranty service, the purchaser must contact Samsung for problem determination and service procedures. Warranty service can only be performed by a Samsung authorized service center. The original dated bill of sale must be presented upon request as proof of purchase to Samsung or Samsung authorized service center.

Samsung will repair or replace any part found to be defective, at our option and at no charge as stipulated herein, with new or reconditioned parts during the limited warranty period specified above. All replaced parts and products become the property of Samsung and must be returned to Samsung. Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer.

In-home service will be provided during the warranty labor period subject to availability within the contiguous United States. In-home service is not available in all areas. To receive in-home service, the product must be unobstructed and accessible from floor level to service personnel. If during in-home service repair cannot be completed, it may be necessary to remove, repair and return the product. If in-home service is unavailable, Samsung may elect, at our option, to provide for transportation of our choice to and from a Samsung authorized service center. Otherwise, transportation to and from the Samsung authorized service center is the responsibility of the purchaser.

This limited warranty covers manufacturing defects in materials and workmanship encountered in normal, noncommercial use of this product, and shall not apply to the following, including, but not limited to: damage which occurs in shipment; delivery and installation; applications and uses for which this product was not intended; altered product or serial numbers; cosmetic damage or exterior finish; accidents, abuse, neglect, fire, water, lightning or other acts of nature; use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications, installations, repairs, external plumbing and leaks, external wiring, circuit breakers, fuses or connectors not supplied and authorized by Samsung, or which damage this product or result in service problems; incorrect electrical line voltage, fluctuations and surges; customer adjustments and failure to follow operating instructions, cleaning, maintenance and environmental instructions that are covered and prescribed in the instruction book; loss of food due to spoilage; consumable items including filters and light bulbs.

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Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

To obtain warranty service, please contact Samsung at:

**SAMSUNG CUSTOMER CARE CENTER**

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## QUESTIONS OR COMMENTS?

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CANADA	800-SAMSUNG (800-726-7864)	<a href="http://www.samsung.com/ca">www.samsung.com/ca</a>	Samsung Electronics Canada Inc. Customer Service, 55 Standish Court Mississauga, Ontario L5R 4B2 Canada